

NOTTINGHAM CITY COUNCIL

ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE

MINUTES

of meeting held on **21 NOVEMBER 2012** at

Loxley House from 5.35 pm to 7.15 pm

- ✓ Councillor S Piper (Chair)
- ✓ Councillor L Ali (Vice-Chair)
- ✓ Councillor M Aslam
- Councillor M Bryan
- ✓ Councillor A Choudhry (minutes 21 to 26 inclusive)
- ✓ Councillor D Trimble
- ✓ Councillor S Williams

✓ indicates present at meeting

Community Representatives, citizens and others present

- | | | |
|--------------------|---|--|
| Alderman D Poole | - | City of Nottingham Neighbourhood Watch Council |
| Mr T Preston | - | Dunkirk and Lenton Partnership Council |
| Ms L Fyffe | - | Dunkirk and Old Lenton Community Association |
| Mr T Shirley |) | Nottingham City Homes |
| Mr D Smith |) | |
| Inspector R Wilson | - | Nottinghamshire Police |
| Ms M Farrands |) | Partnership Council |
| Ms R Greenberg |) | |
| Mr P Beynon |) | Residents |
| Mr T Marshall |) | |
| Mr N Packham |) | |
| Ms P Bradbury | - | SSE Contracting |
| Mr C Newton | - | St Paul's Residents Association |
| Dr P Milligan | - | The Lenton Centre |
| Mrs B Litchfield |) | University of Nottingham Students Union |
| Mr A Winter |) | |

City Council Officers present

Mr R Gabbitas)	
Mrs I Iqbal)	Communities
Mr J Marsh)	
Mrs L Wright)	
Miss L Wilson	-	Resources

Please note: except where otherwise indicated, all items discussed at the meeting were the subject of a report which had been circulated beforehand.

ACTION

21 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Bryan (other Council business), Ursula Dove, Maya Fletcher, June Perry and Luke Willen.

22 DECLARATIONS OF INTERESTS

No declarations of interests were made.

23 MINUTES

RESOLVED that, subject to Ms F Carbut being amended to Ms F Corbett on the list of attendees, and Ms F Corbett and Mr T Preston both being listed as being from the Dunkirk and Lenton Partnership Forum, the minutes of the last meeting held on 19 September 2012, copies of which had been circulated, be confirmed and signed by the Chair.

24 STREET LIGHTING REPLACEMENT IN ARBORETUM WARD

Pennie Bradbury, Customer Care Manager – Nottingham PFI, SSE Contracting Lighting Services, presented the Committee with information on the replacement of street lights in the Arboretum Ward and circulated a list of street names where work was being undertaken.

The following comments were made:

- the light was improved but the columns were not very attractive;
- there appeared to be dark ‘pockets’ on the pavements/footpaths created by the new lights, but light readings could be taken in areas where it was felt this was a problem;
- the lighting improved the safety of areas and was welcomed.

RESOLVED that the information be noted.

25 UPDATE ON THE PARTNERSHIP COUNCIL'S WORK

Ruth Greenberg, Chief Officer, Partnership Council, circulated a revised version of the report and did a short presentation to the Committee.

The following comments were made:

- the reserves used to fund some projects would run out by December 2013;
- volunteers usually approached the Partnership Council through word of mouth, but community events were also attended to encourage people to become volunteers;
- it was difficult to obtain any funding in the current climate but, if funding was secured, it was not always possible to pass the funding to a local organisation for them to carry out the work as permission had to be sought from the funding source before any sub-contracting could take place.

RESOLVED that the report and presentation be noted.

26 REPAIRS ON NOTTINGHAM CITY HOMES (NCH) PROPERTIES IN THE AREA

Tim Shirley and Darrell Smith, NCH, circulated a revised report.

The following comments were made:

- there had been a month on month improvement in completing responsive repairs;
- a new manager had been appointed and was investigating ways to improve the service, including a 'first fix' policy which meant the repair was properly diagnosed when it was reported so that the correct trade was sent out and could complete the repair on the first visit;
- if a repair could not be completed on the first visit then it automatically took the repair out of target;
- weather often hindered external work being completed;
- the target set for repairs was achievable and comparable with other cities;
- all areas had the same target which may not be appropriate as areas had various housing stock and need;
- diagnostic software was used when a repair was reported to the contact centre which concluded what repair was needed. Improved software was being investigated to help improve this process;

ACTION

- appointments for the repairs to be carried out were made over the telephone with the tenant and then confirmed by letter;
- a repairs handbook was sent to tenants annually to help them explain what the issue was;
- materials could be delivered to site so that the repair could be completed;
- outstanding work for 'secure, warm, modern, was usually down to not being able to gain access to the property to assess the condition or complete the work;
- the composite doors being fitted were above the government safety standards and would be fitted in all NCH properties. The doors that had already been fitted in highrise blocks that were being decommissioned could be re-used;
- work was being done with energy companies to fund the installation of insulation in properties, but this was dependent on funding;
- when stock condition surveys were carried out properties were given a 'fail' year so that NCH knew when work would need to be carried out. There was an appeals process for any tenants who felt they had been wrongly assessed.

RESOLVED that the information be noted.

27 ARBORETUM WARD PERFORMANCE REPORT – QUARTER 2
(Director of Neighbourhood Services)

RESOLVED that the report be noted.

28 DUNKIRK AND LENTON WARD PERFORMANCE REPORT – QUARTER 2
(Director of Neighbourhood Services)

RESOLVED that the report be noted.

29 RADFORD AND PARK WARD PERFORMANCE REPORT – QUARTER 2
(Director of Neighbourhood Services)

RESOLVED that the report be noted.