

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 12th November 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director Commercial & Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement 		

- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- July - September 2014 there were 305 total reported crimes. This is an increase of 82 crimes (+37%) from the same period in 2013.
- Year to date all crime in Bridge Ward has increased by +28% (+125 more crimes) from the same period 2013 – 2014.
- Largest volume increase for this period (July – September 2014) was in all crime, which is up 82 instances (+37%):
- Largest volume increase for September 2014 compared with September 2013 was Theft with 20 more crimes which equates to an 83% increase.

ASB:

- Between July and September 2014 there were 186 ASB calls. This is an increase of 14 calls from the same period in 2013.
- Year to date 2014 – 2015 ASB is up by 12% (+36 reports) compared with YTD 2013 – 2014.
- September 2014 compared to September 2013 ASB was up by 35 incidences an increase of 88%
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 93
- Performance compared to previous year is up
- Performance compared to neighbourhoods target (86) is up

Graffiti Reports:

- Comparison with previous year (August), 45 incidents an increase of 2

Fly Tipping:

- Comparison with previous year (August), 37 incidents a decrease of 30

Dog Fouling:

- Comparison with previous year (August), 20 incidents an increase of 18

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Bridge Ward at 1610 which is a decrease of 369 (-19%) from the same period last year.

Community Protection:

- In September 2014 the following orders were issued:
 - 1 Assisted RSL for Anti-Social Behaviour
 - 1 Caution for Environmental Issues
 - 2 Proven Breaches of an Injunction for Street Drinking
 - 4 Statutory Notices for Environmental Issues

The following were also reported:

26 reports of Graffiti
104 reports of fly tipping
38 Letters Before Action
11 Fixed Penalty Notices

Fire:

- September 2014 compared with September 2013 there were 6 deliberate primary & secondary fires in the Bridge Ward an increase of 4. Year to date fires in Bridge Ward are down by -32% (-7 fires)

Key Successes:

- Glapton Road scoops £500 worth of vouchers and the title of Best in the Midlands in a National Gardening Competition, 'Cultivation Street'.
- Painting of sub-way at Ryland Gardens – Joint venture between NCC staff and Community Payback

Issues:

- Tram works
- Diversion of buses
- Dog fouling
- Closure of Meadows Police Station
- Arkwright Walk – ASB outside Arkwright Stores and vehicles parking at location

Event/ Community Engagement:

- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling crime, ASB (Arkwright Stores), offensive graffiti (both racist and homophobic), Fly tipping, dog fouling and drugs.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh

Crime:

- July – September 2014 there were 185 total reported crimes. This is an increase of 8 crimes (5%) from the same period in 2013.
- Year to date all crime in Clifton North Ward has decreased by -2% (-9 crimes) from the same period 2013 – 2014.
- Largest volume increase for this period was in ASB, which is up 16 instances: YTD compared with last year shows an overall increase of 9% (20 instances).

ASB:

- Between July and September 2014 there were 136 ASB calls. This is an increase of 16 calls from the same period in 2013.
- Year to date 2013 – 2014 ASB is up by 9% (+20 reports) compared with YTD 2013 – 2014. There is an increase in the number of ASBs being reported, this does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 92
- Performance compared to previous year is up
- Performance compared to neighbourhood target of 86 is up

Graffiti Reports:

- Comparison with previous years quarter, 13 incidents an increase of 3 (30%)

Fly Tipping:

- Comparison with previous years quarter, 21 incidents same as last year (0%)

Dog fouling

- Comparison with previous years quarter, 15 incidents an increase of 5 (36%)

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton North at 941 which is a decrease of 308 (-25%) from the same period last year

Community Protection:

- In September the following orders were issued:
 - 1 Statutory Notice for Environmental Issues
- The following were also recorded in September 2014:
 - 130 letters Before Action
 - 8 Fixed Penalty Notices
 - 7 reports of Graffiti
 - 19 reports of fly tipping

Fire:

- September 2014 compared with September 2013 there were 6 deliberate (primary & secondary) fires in Clifton North, an increase of 6. Year to date fires in Clifton North ward is up 133% (8 fires).

Key Successes:

- Friends of Clifton Central 'Flower' Park – residents and councillors engaged in regular litter-up activities

- Reopening of Southchurch Drive (between Rivergreen & Clifton Leisure Centre) and access to shops on Varney Road
- Hope Church secured a substantial lottery funding towards the refurbishment of the 'old' Roundabout Youth Centre

Issues:

- Road Safety issues around Tram route whilst works completed
- Ongoing issues of Tram and A453 works across the area
- Parking in and around Clifton Leisure Centre

Events:

- Older Persons Event
- Christmas Celebrations events in the area
- See Ward Performance Appendix Report for full details

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant

Crime:

- July - September 2014 there were 221 total reported crimes. This is an increase of 45 crimes (+26%) from the same period in 2013.
- Year to date all crime in Clifton South Ward has increased by 21% (+79 crimes) from the same period 2013 – 2014.
- Largest volume increase was Theft, which is up 6 instances compared with the same period last year. There was a decrease in Violence (-13%) and Dwelling Burglary (-8%)

ASB:

- Between July and September 2014 there were 191 ASB calls. This is a decrease of 16 calls from the same period in 2013
- Year to date 2013 – 2014 ASB is up by 20% (+6 reports) compared with YTD 2013 – 2014

Cleanliness Index:

- Cleanliness Index Score was 92 (August)
- Performance compared to previous year is up
- Performance exceeds the neighbourhood target of 86

Graffiti Reports:

- Comparison with previous year (August), 8 incidents an increase of 2

Fly Tipping:

- There were 14 reports of Fly Tipping in August which is a decrease of 5 incidents from the previous year's month

Dog Fouling:

- Comparison with previous year (August), 14 incidents an increase of 5

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton South at 1132 which is a decrease of 363 from the same period last year

Community Protection:

- In September 2014 the following were issued:
 - 8 Fixed Penalty notices (all for littering)
 - 130 Letters Before Action
- The following were also reported in June 2014:
 - 7 reports of graffiti (2 offensive)
 - 19 reports of fly tipping

Fire:

- There was 1 deliberate (primary & secondary) fire in Clifton South in August 2014. This is a decrease of 75% (-3 fires) from the same month last year

Key Successes:

- Work progressing on Clifton District Centre Marketing Strategy with Tramlink and Clifton Local News
- Work has begun on developing a Clifton Action Plan
- Re-opening of Farnborough Road to buses
- Work has begun on Green Lane

Issues:

- Ongoing issue of how to minimise the impact of the Tram and A453 works across the ward, access to public transport particularly in the outlying areas of the Ward and ensuring the sustainability of local businesses that are suffering from the disruptions. There are significant closures and bus diversion on all routes that use Southchurch Drive between Green Lane and Farnborough Road in the ward.
- Parking issues across the ward
- Missed bins due to tram works

Events:

- ‘Have Your Say’ meetings / market stalls attended by local Councillors, residents and partners
- Clifton, Silverdale, & Wilford’s Older Person’s Event
- Ward Walks
- Remembrance Day events

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

South Locality Board

All three Locality boards now have Nottingham City Council Directors as Chairs. Chair for South Locality is Helen Jones Director of Adult Assessment
 The focus for the South Locality Board for the next year will be Pressing Crimes and ASB which aren’t being resolved elsewhere.
 Violence including Domestic Abuse.
 Worklessness and impact of Welfare Reform.
 Public realm.
 The Locality Board will focus on these priorities together with partners during the next year. The board will be reviewing evidence including statistics every month to ensure good progress.

Recommendation(s):

Area Committee note and comment on the Ward Performance Reports.

1 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

SUMMARY PERFORMANCE REPORT

AREA 8: Quarter 1 and 2

Bridge, Clifton North and Clifton South

Area 8 Total	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
	Criminal Damage	101	109	8	8%	93	100	7	8%	194	209	15	8%
	Theft	174	172	-2	-1%	161	199	38	24%	335	371	36	11%
	Violence	146	141	-5	-3%	141	155	14	10%	287	296	9	3%
	Dwelling Burglary	45	29	-16	-36%	52	39	-13	-25%	97	68	-29	-30%
	All Crime	611	671	60	10%	576	711	135	23%	1187	1382	195	16%
	ASB	373	483	110	29%	499	513	14	3%	872	996	124	14%
Average Qtrly score	Deliberate Fires	43	10	-33	-77%	46	35	-11	-24%	89	45	-44	-49%
	Cleanliness Score	85	91	7	8%					85	91	7	8%
	Graffiti	136	175	39	29%					136	175	39	29%
	Fly-Tipping	276	178	-98	-36%					276	178	-98	-36%
	Dog Fouling	91	134	43	47%					91	134	43	47%
	Unemployment	4723	6383	1660	35%					4723	6383	1660	35%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Bridge	Criminal Damage	22	35	13	59%	32	41	9	28%	54	76	22	41%
	Theft	96	97	1	1%	100	134	34	34%	196	231	35	18%
	Violence	45	52	7	16%	43	50	7	16%	88	102	14	16%
	Dwelling Burglary	8	4	-4	-50%	6	5	-1	-17%	14	9	-5	-36%
	All Crime	218	261	43	20%	223	305	82	37%	441	566	125	28%
	ASB	129	151	22	17%	172	186	14	8%	301	337	36	12%
Average Qtrly score	Deliberate Fires	15	5	-10	-67%	17	19	2	12%	32	24	-8	-25%
	Cleanliness Score	87	93	6	7%					87	93	6	7%
	Graffiti	112	133	21	19%					112	133	21	19%
	Fly-Tipping	197	122	-75	-38%					197	122	-75	-38%
	Dog Fouling	34	65	31	91%					34	65	31	91%
	Unemployment	1979	1610	-369	-19%					1979	1610	-369	-19%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Clifton North	Criminal Damage	46	37	-9	-20%	27	23	-4	-15%	73	60	-13	-18%
	Theft	35	32	-3	-9%	29	27	-2	-7%	64	59	-5	-8%
	Violence	43	41	-2	-5%	44	58	14	32%	87	99	12	14%
	Dwelling Burglary	15	11	-4	-27%	21	11	-10	-48%	36	22	-14	-39%
	All Crime	195	178	-17	-9%	177	185	8	5%	372	363	-9	-2%
	ASB	110	114	4	4%	120	136	16	13%	230	250	20	9%
Average Qtrly score	Deliberate Fires	10	2	-8	-80%	11	12	1	9%	21	14	-7	-33%
	Cleanliness Score	88	92	4	4%					88	92	4	4%
	Graffiti	10	13	3	30%					10	13	3	30%
	Fly-Tipping	21	21	0	0%					21	21	0	0%
	Dog Fouling	11	15	4	36%					11	15	4	36%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Clifton South	Criminal Damage	33	37	4	12%	34	36	2	6%	67	73	6	9%
	Theft	43	43	0	0%	32	38	6	19%	75	81	6	8%
	Violence	58	48	-10	-17%	54	47	-7	-13%	112	95	-17	-15%
	Dwelling Burglary	22	14	-8	-36%	25	23	-2	-8%	47	37	-10	-21%
	All Crime	198	232	34	17%	176	221	45	26%	374	453	79	21%
	ASB	134	218	84	63%	207	191	-16	-8%	341	409	68	20%
Average Qtrly score	Deliberate Fires	18	3	-15	-83%	18	4	-14	-78%	36	7	-29	-81%
	Cleanliness Score	79	89	10	13%					79	89	10	13%
	Graffiti	14	29	15	107%					14	29	15	107%
	Fly-Tipping	58	35	-23	-40%					58	35	-23	-40%
	Dog Fouling	46	54	8	17%					46	54	8	17%
	Unemployment	1495	1132	-363	-24%					1495	1132	-363	-24%

