

**AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 18 November 2014**

Title of paper:	<b>WARD PERFORMANCE REPORTS - Q2</b>	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director Commercial and Neighbourhood Services	Wards affected: Dales St Anns Mapperley
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<b>Relevant Council Plan Strategic Priority:</b>	
Cutting unemployment by a quarter	<input type="checkbox"/>
Cut crime and anti-social behaviour	<input type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City	<input type="checkbox"/>
Your neighbourhood as clean as the City Centre	<input type="checkbox"/>
Help keep your energy bills down	<input type="checkbox"/>
Good access to local transport	<input type="checkbox"/>
Nottingham has a good mix of housing	<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs	<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events	<input type="checkbox"/>
Support early intervention activities	<input type="checkbox"/>
Deliver effective, value for money services to our citizens	<input type="checkbox"/>

**Summary of issues (including benefits to citizens/service users):**

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

**Recommendation(s):**

1	<b>Area Committee note and comment on the Ward Performance Reports for quarter 2 2014/15.</b>
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## **1 REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

### **Ward: St Ann's – NDO: Michelle Graley**

The NAT Team are currently in the process of agreeing future Ward priorities. The team will continue to share and use intelligence to target issues that matter most to our community in St Ann's and agree joint responses with partner agencies to resolve problems. The Team will continue to identify and align priorities for the ward via continued Local Consultation, Locality Board, Ward Councillors, Partners, and Officers. The NAT Team are stilling awaiting the priorities for both Health and Worklessness.

### **Safer Theme – Criminal Damage, Violence & Dwelling Burglary**

All wards have seen an increase in domestic violence crimes compared to the same period the previous year. Domestic Violence has seen a year to date increase of 54% which equated to an additional 19 crimes. The month of July 2014 also saw a 40% increase on the same month the previous year. Positively, this may be indicative of active reporting rather than an increase in violence in the ward.

The NAT team are encouraged with the rise in reporting of DV in the St Anns Ward and believe that this could be due to the year long campaign to find ways to raise the profile of the issue.

The following are some of the actions taken place to date;

- Providing training and networking opportunities to professionals
- Work with young people through primary schools and other youth provision
- Supporting adults to safely become community champions
- Provide opportunities for wider community and community groups to engage with the issue in a way that is safe
- involve local Schools in having the GREAT programme, with an incentive of subsidising half

the costs of the project, in the hope that this incentive may be more appealing to local Schools

We carried out a successful Family & Community Health & Wellbeing Event – Tuesday 28<sup>th</sup> October where residents living in St Anns, were able to access free massage treatments, Jobs and health advice.

### **Neighbourhood theme – Cleansing and Environmental issues**

- The team for the area are working hard to sustain the higher ward targeted level; they are all doing well and exceeding the September level.
- Priority for Street Cleaning and Grounds Maintenance. Leave clearance, OAP's Garden assistance and Hedge cutting
- Councillor Collins has requested that the team refurbish several raised beds across St Anns Ward. This will be carried out with the Apprenticeships and Meadow Flower seeds be planted ready for next Spring.
- The team is continuing to assist Waste Management with the delivery of bins
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Continue to work on the Drug dealing and Needle misuse areas with St Ann's Ward to tackle as part of the Nat's Task & Finish Group. A pilot scheme is in the process of being implemented. We hope to see the impact ready to be reported around Feb 2015

### **Family and Community Team**

- The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV, their contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

**The Week of Action has been scheduled for w/c Monday 27<sup>th</sup> October and will have a Family and Community Theme**

### **Community engagement**

- Following the last Local Issues meeting in July 2014. There was a local commitment to request the police to prioritise their focus on ASB on the street. The local community in attendance, raised concerns regarding the proposed closure of the front counter in St Anns Police Station. Commuter parking remains an issue as a result the St Anns Councillors and NDO are listing priority areas and working with Traffic Management to resolve some of the worst affected areas through a phased approach.

### **Financial Inclusion & Unemployment**

St Anns Councillors are very keen to ensure clear targeted work in their ward to support the unemployed back into work, with a focus on the under 25s, the over 50s and the long term unemployed. They are also keen for support on financial inclusion and help with basic financial management, e.g. access to bank accounts, best online deals for fuel, avoiding high cost lenders

The Council's Employment and Welfare Support Programme aims to:

- help those who can work into work and /or better paid work
- support those who can't work to enjoy the best quality of life
- improve financial capability in the city and reduce dependency on crisis, irresponsible and /or expensive lenders

In order to assist the planning of additional employment support work/ financial inclusion work that could feed into the Area 6 jobs plan or be piloted to test effectiveness, we think we need a better picture of what is actually being provided already, how effective it is and what the gaps

are.

- to gain a comprehensive picture of what is actually happening in St Anns to help people into work and to help improve financial capability/ access, especially for the groups identified by the Cllrs
- to identify potential gaps
- to gain insight from existing organisations working in St Anns about what works well, what the barriers are and what is unique to St Anns in designing and delivering this work
- Understand what needs to go into the overall jobs plan for the area and scope what additional financial inclusion work is needed – and how this might be delivered

Economic Development Team will pick this piece of work when the Youth Contracts are in place and the new Employment Post has been filled.

**Local Issues meetings – Paddy Tipping- Notts Police Commissioner will be in attendance  
Wednesday 10<sup>th</sup> December 2014- 6.30pm till 7.30pm at The St Anns Valley Centre**

**Community Events see the Appendix**

## 2.6 **Ward: Dales – NDO: Greg Foister**

### **Safer Theme - Crime and anti social behaviour (ASB)**

#### **Public Order**

September 2014 saw a 500% increase in public order offences in Dales compared to the same month the previous year (5 additional offences, September 2013), and 2 additional offences on last month (August 2014). Poor performance in this crime type in September 2014 has contributed towards a 138% increase in the year to date; this equated to an additional 22 offences, with Dales experiencing the highest year to date volume at ward level within the South Locality.

September 2014 saw 6 public order offences, with 50% having occurred in the Bakersfield Beat. These 3 offences amounted to affray (n=1), fear/provocation of violence (n=1) and racially/religiously aggravated harassment (n=1). The remaining 3 offences occurred in the Sneinton Hermitage and Bendigo Beats (2 and 1 offence respectively) and were classed as fear/provocation of violence, other crime not listed and racially and religiously aggravated harassment.

Half of offences in September were committed on a Friday (n=3), all of which took place between midday and 4pm. This was consistent with year to date trends

#### **Sexual Offences**

In Dales, September 2014 saw 6 sexual offences compared to no offences the same month the previous year, and 5 additional offences on the previous month (August 2014). This has contributed towards a year to date increase of 85% which equated to an additional 11 offences (April to September 2014). Two thirds of the offences in September related to current offences (n=4) while the remaining 2 were historical reports of offences to have occurred in 2011. This was consistent with year to date trends; such that just over two thirds were current reports (n=17) with the remaining 7 having taken place between 1978 and 2013.

Almost half of current sexual offences in the year to date were committed in the Sneinton Hermitage Beat (n=8) followed by the Bendigo Beat (n=7). The majority of offences occurred in

Dwellings (52.9%, n=9) with 7 offences taking place in Open Space, 2 of which in Colwick Park. 4 offences comprised of domestic violence; such that the offender was a partner of the victim, 6 were strangers and 7 were classed other relationships.

A third of sexual offences committed in the year to date took place between the hours of 8am and 1pm (n=8) with a further 5 offences taking place between midnight and 1am. Additionally, a Saturday and a Tuesday together accounted for almost half of sexual offences (6 and 5 offences respectively).

### **Violence**

In September 2014, Dales saw a 16% increase in Violence against the Person offences, this equated to 4 additional offences compared to September 2013 and an increase of 7 offences on the previous month (August 2014). This has contributed towards a year to date increase of 45% (63 additional offences compared to April to September 2013).

The majority of offences in September 2014 could not be classed as either night time economy related or domestic violence and as such have been classed as other violence (59%, n=17). Where a sub category of other violence was recorded, the greatest volumes were domestic related (n=4) and random attacks (n=4); this was consistent with the year to date trends.

The greatest volume of domestic related other violence occurred in the Bendigo Beat (75%, n=3) while Bakersfield Beat accounted for 50% of random attacks; both of which occurred on Greenwood Road.

Monday saw 50% of random attack offences (n=2) with 50% of domestic related other violence being committed on a Wednesday. In both sub-categories all 4 offences occurred on a weekday. There were no trends surrounding time of day.

Domestic Violence has seen a year to date increase of 13% which equated to an additional 10 crimes. The month of September 2014, however, saw a reduction of 14% on the same month the previous year. This may be indicative of a relatively stable level of reporting.

### **All Crime**

In the year to date, Dales ward experienced a 13% increase in All Crime; this equates to 79 additional offences compared to the same period the previous year (April to September 2013). Nonetheless, the All Crime rate per 1000 of the population in Dales is better than the average for the division; however, the ward is performing above the city average in relation to Violence and ASB. Positively the ward is below the City average for all other crime types and for deliberate fires.

A breakdown of the crime rates for the Dales ward can be found in the Appendix.

The NAT priorities reflect a commitment by all partners to proactively work together to address the issues of crime. For example, where a crime takes place and there are environmental issues to deal with we deal with them as a priority. Where fly tipping, dog fouling, bins on street, lighting etc are issues we have agreed to identify hot spot streets and deal with them and where Parks are an issue (with drugs, vandalism and street drinking) we have agreed to work together to solve the problems. The hotspots have been discussed - Greenway area, Sneinton Boulevard around TJ's shop, Sneinton Dale around City Off Licence, Windmill Park.

### **Neighbourhood theme – Cleansing and Environmental issues**

The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling, fly tipping and bins on street, have been identified and are currently being reviewed. In addition to this we are currently

identifying the most problematic ally ways with a view to joint work between members of the NAT.

The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for bins on street, bin contamination gully blockages and fly tipping have been identified. Work with waste management, CP and STARA is currently being undertaken and forms a central part of the Sneinton Week of Action 2014

The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs have committed ACF monies to the development of the Greenway Park, along with working with Parks to submit a WREN bid. A further consultation residents took place in early October. This meeting welcomed the work that has been done so far, and bid dependant look forward to a new park.

The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Parks are working with the users of the windmill park to write a new management plan. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park remains a significant priority for the NAT. Cllrs hosted a park summit to discuss the issues concerning the park now and in the long term.

The NAT has agreed that they will run the Week of Action in the 3<sup>rd</sup> week of October 2014. This will environmentally focused and will centre on the streets at the heart of Sneinton.

### **Community engagement**

Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.

The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.

Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.

The NAT priorities reflect the need to deal with a number of local problems raised by residents beyond the focus on crime at the Locality Board. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the new priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to 144 Sneinton Dale and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.

As part of the Sneinton week of Action this year there will be two community clean up sessions and an addition bulb planting event with Prettier Whittier. The week of action seeks to act on the issues raised by local residents so in addition to the community events, residents have been involved in identifying blocked gullies and will also be attending speed operations organised by the local beat team.

### **Working theme – Unemployment**

In discussion with the Economic Development Team the Neighbourhood Management Team has agreed the production of an employment and skills/training plan for the Ward which is due to be presented to the February Area Committee.

Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on; the plan will reflect delivery elements to focus on these groups.

Evidence suggests that we have a very diverse make up of unemployed people and so attention will be paid to how this is reflected in deliver.

The Area 6 NDOs are currently in discussion about instigating future joint working. The NDOs think we need a better picture of what is actually being provided already, how effective it is and what the gaps are so that we can seek to contribute to this priority.

### **Family and Community Team**

The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV, their contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP. The Local Area Partnership have been invited to the NAT with a view to better working together.

### **Health**

The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are being planned to look at the day to day business of tackling health in the Ward in line with the new strategic health plan. This will be included in the NAT priorities.

### **Consultation planned**

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

## **2.7 Ward: Mapperley – NDO: Fi Cusick**

### **Safer Theme - Crime and anti social behaviour (ASB)**

- Auto crime remains a priority policing issue and statistics are comparable with this time last year.
- Burglaries – an increase of 25 offences = 225% increase (YTD). They maybe connected to Goose Fair. Mondays and Fridays appear to be key times for burglaries occurring between 5pm and 9pm.
- Criminal Damage and Arson – 1 incident in September.
- Violence against the person – stable figure compared to Sept 2013 with a reduction of 2 offences compared to Sept 2013. Peak times for violence are midday and 6pm.
- Sexual offences – shows an 89% reduction from this time last year. This has been mainly due to historic offences being reported last year
- Domestic Violence has seen a YTD reduction of 41% (37 fewer offences). This could be due to a reduction of severity of incidents thus less are being converted to crimes or could suggest an issue of under-reporting in the Ward.
- Overall crime – below average for that of the Division. However, levels of Vehicle Crime and Burglary remain above the division average.

### **Community Protection**

- In September 2014, the following orders were issued in the Mapperley Ward; 1 assisted RSL for anti-social behaviour.

### **Dog Fouling**



- Increase of 39 reported incidences of dog fouling making 44 in total.
- There were 4 plain clothed dog operations carried out in September and 2 FPN (fixed penalty notices) issued in the week commencing 6<sup>th</sup> October 2014.

### **Neighbourhood theme – Cleansing and Environmental issues**

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors and cleanliness levels remain very good.
- Fly-tipping has shown a significant reduction in September with a decrease of 25 incidences.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes.

### **Working theme – unemployment**

- Data suggests that Young People, 50+ and long-term unemployed are our priority and a Plan is being worked up to reflect delivery elements to focus on these groups.

### **Community engagement**

- STANNRA held a further planting day with local residents and children at The Wells Community Centre on 27<sup>th</sup> September.
- The annual Fireworks display was held on 4<sup>th</sup> November. This was organised by Friends of Coppice Park and was very well attended with lots of families coming along.
- Environmental Volunteering Days;  
22<sup>nd</sup> Nov 2014 – 10-12pm      Sycamore Park

### **Consultation planned**

- Ward Forum dates;  
1<sup>st</sup> December 2014, St Jude’s Church Hall – 6.00pm
- **Ward Walks**  
3<sup>rd</sup> December 2014, 2pm – area to be confirmed  
28<sup>th</sup> January 2015, 2pm – area to be confirmed  
3<sup>rd</sup> February 2015, 2pm – area to be confirmed  
4<sup>th</sup> March 2015, 2pm – area to be confirmed

### **South Locality Board**

All three Locality boards now have Nottingham City Council Directors as Chairs.

Chair for South Locality is Helen Jones Director of Adult Assessment

The focus for the South Locality Board for the next year will be Pressing Crimes and ASB which aren’t being resolved elsewhere.

Violence including Domestic Abuse.

Worklessness and impact of Welfare Reform.

Public realm.

The Locality Board will focus on these priorities together with partners during the next year. The board will be reviewing evidence including statistics every month to ensure good progress.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

### 3.1 None

**4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

4.1 None

**5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

5.1 None

**6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)     √

No     

Yes – Equality Impact Assessment attached     

Due regard should be given to the equality implications identified in the EIA

**7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

**8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None

**SUMMARY PERFORMANCE REPORT**

**AREA 6: Quarter 1 and 2**

Area 6 Total	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
	Criminal Damage	173	138	-35	-20%	157	131	-26	-17%	330	269	-61	-18%
	Theft	210	188	-22	-10%	186	197	11	6%	396	385	-11	-3%
	Violence	208	282	74	36%	229	250	21	9%	437	532	95	22%
	Dwelling Burglary	63	80	17	27%	40	71	31	78%	103	151	48	47%
	All Crime	981	1050	69	7%	916	950	34	4%	1897	2000	103	5%
	ASB	583	832	249	43%	757	846	89	12%	1340	1678	338	25%
Average Qtrly score	Deliberate Fires	27	25	-2	-7%	39	30	-9	-23%	66	55	-11	-17%
	Cleanliness Score	81	90	9	12%					81	90	9	12%
	Graffiti	323	156	-167	-52%					323	156	-167	-52%
	Fly-Tipping	1042	791	-251	-24%					1042	791	-251	-24%
	Dog Fouling	226	379	153	68%					226	379	153	68%
	Unemployment	4130	3140	-990	-24%					4130	3140	-990	-24%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Dales	Criminal Damage	65	62	-3	-5%	55	45	-10	-18%	120	107	-13	-11%
	Theft	94	71	-23	-24%	71	71	0	0%	165	142	-23	-14%
	Violence	68	106	38	56%	72	97	25	35%	140	203	63	45%
	Dwelling Burglary	20	19	-1	-5%	11	17	6	55%	31	36	5	16%
	All Crime	338	375	37	11%	287	329	42	15%	625	704	79	13%
	ASB	198	273	75	38%	246	309	63	26%	444	582	138	31%
Average Qtrly score	Deliberate Fires	5	9	4	80%	9	19	10	111%	14	28	14	100%
	Cleanliness Score	80	89	9	11%					80	89	9	11%
	Graffiti	48	28	-20	-42%					48	28	-20	-42%
	Fly-Tipping	214	214	0	0%					214	214	0	0%
	Dog Fouling	76	167	91	120%					76	167	91	120%
	Unemployment	1495	1132	-363	-24%					1495	1132	-363	-24%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Mapperley	Criminal Damage	51	36	-15	-29%	35	37	2	6%	86	73	-13	-15%
	Theft	78	58	-20	-26%	69	61	-8	-12%	147	119	-28	-19%
	Violence	54	75	21	39%	68	57	-11	-16%	122	132	10	8%
	Dwelling Burglary	28	36	8	29%	14	31	17	121%	42	67	25	60%
	All Crime	319	340	21	7%	310	286	-24	-8%	629	626	-3	0%
	ASB	153	216	63	41%	180	218	38	21%	333	434	101	30%
Average Qtrly score	Deliberate Fires	18	7	-11	-61%	24	5	-19	-79%	42	12	-30	-71%
	Cleanliness Score	84	91	7	9%					84	91	7	9%
	Graffiti	97	32	-65	-67%					97	32	-65	-67%
	Fly-Tipping	156	158	2	1%					156	158	2	1%
	Dog Fouling	46	97	51	111%					46	97	51	111%
	Unemployment	991	717	-274	-28%					991	717	-274	-28%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
St Anns	Criminal Damage	57	40	-17	-30%	67	49	-18	-27%	124	89	-35	-28%
	Theft	38	59	21	55%	46	65	19	41%	84	124	40	48%
	Violence	86	101	15	17%	89	96	7	8%	175	197	22	13%
	Dwelling Burglary	15	25	10	67%	15	23	8	53%	30	48	18	60%
	All Crime	324	335	11	3%	319	335	16	5%	643	670	27	4%
	ASB	232	343	111	48%	331	319	-12	-4%	563	662	99	18%
Average Qtrly score	Deliberate Fires	4	9	5	125%	6	6	0	0%	10	15	5	50%
	Cleanliness Score	79	91	12	15%					79	91	12	15%
	Graffiti	178	96	-82	-46%					178	96	-82	-46%
	Fly-Tipping	672	419	-253	-38%					672	419	-253	-38%
	Dog Fouling	104	115	11	11%					104	115	11	11%
	Unemployment	1644	1291	-353	-21%					1644	1291	-353	-21%

September Data for Cleanliness, Graffiti, Fly-Tipping, Dog Fouling and Unemployment is yet to be received. Therefore, Quarter 2 figures could not be calculated. Year to date figures in these categories relate only to Quarter 1.