

**AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 11<sup>th</sup> February 2015**

<b>Title of paper:</b>	<b>WARD PERFORMANCE REPORTS</b>	
<b>Director(s)/ Corporate Director(s):</b>	Andy Vaughan Strategic Director Commercial & Neighbourhood Services	<b>Wards affected: Bridge, Clifton North &amp; Clifton South</b>
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<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>		
<b>Relevant Council Plan Strategic Priority:</b>		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to customers/service users):</b>		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> <li>• Ward priorities</li> <li>• Community engagement</li> </ul>		

- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

**Ward: Bridge NDO: Abdul Ghaffar**

**Crime:**

- October - December 2014 there were 239 total reported crimes. This is an increase of 28 crimes (+13%) from the same period in 2013.
- Year to date all crime in Bridge Ward has increased by +25% (+166 more crimes) from the same period 2013 – 2014.
- Largest volume increase for this period (Oct – December 2014) was in criminal damage, which is up 22 instances (+27%).
- Largest volume increase for December 2014 compared with December 2013 was Theft with 6 more crimes which equates to a 23% increase.

**ASB:**

- Between October and December 2014 there were 475 ASB calls. This is an increase of 61 calls from the same period in 2013.
- Year to date 2014 – 2015 ASB is up by 15% (+61 reports) compared with YTD 2013 – 2014.
- December 2014 compared to December 2013 ASB was up by 1 incidence an increase of 3% (31 incidences).
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

**Cleanliness Index:**

- Cleanliness Index Score (November) is 90
- Performance compared to previous year is the same
- Performance compared to neighbourhoods target (86) is up

**Graffiti Reports:**

- Comparison with previous year (November), 53 incidents an increase of 9

**Fly Tipping:**

- Comparison with previous year (November), 31 incidents a decrease of 21

**Dog Fouling:**

- Comparison with previous year (November), 34 incidents an increase of 29

**Unemployment Rate:**

- Data for October 2014 shows the unemployment figure in Bridge Ward at 430 which is a decrease of 180 (-3.6%) from the same period last year.

**Community Protection:**

- **In December 2014 the following were reported or carried out:**

- 13 reports of Graffiti
- 72 reports of fly tipping
- 12 businesses visited & trade waste arrangements & off licences checked
- 24 messy / untidy properties visited
- 120 visits made in respect of noise/ASB
- 4 alcohol confiscations made
- 6 visits made in respect of scrap metal issues

- **In December 2014 the following were issued:**

- 56 Letters Before Action
- 8 Fixed Penalty Notices
- 14 warning letters

- 3 Dog Fouling Operations carried out in December 2014

**Fire:**

- November 2014 compared with November 2013 there were 2 deliberate primary & secondary fires in the Bridge Ward an increase of 0. Year to date fires in Bridge Ward are down by -21% (-3 fires)

**Key Successes:**

- Your Choice Your Voice – Dragons Den event – Reviewed and updated ward priorities – 19 applications successful via Dragons Dens for a range of projects including events, outing and community cohesion.
- Bridgeway Centre Christmas event – 25ft Christmas tree (funded by NCC) and various activities organised by MPT.
- Queens Walk Pavilion Mosaic celebration event with press, Cllrs, Officers and children from Riverside School.

**Issues:**

- Tram works
- Diversion of buses
- Dog fouling
- Closure of Meadows Police Station
- Arkwright Walk – ASB outside Arkwright Stores and vehicles parking at location

**Event/ Community Engagement:**

- See main Ward Performance report for detailed information.

**The NAT (Neighbourhood Action Team)** which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling crime, ASB (Arkwright Stores), offensive graffiti (both racist and homophobic), Fly tipping, dog fouling and drugs.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

## **Ward: Clifton North NDO: Parbinder Singh**

### **Crime:**

- October – December 2014 there were 208 total reported crimes. This is an increase of 33 crimes (19%) from the same period in 2013.
- Year to date all crime in Clifton North Ward has increased by 6% (31 crimes) from the same period 2013 – 2014.
- Largest volume increase for this period was in violence, which is up 18 instances: YTD compared with last year shows an overall increase of 60% (48 instances).

### **ASB:**

- Between October – December 2014 there were 86 ASB calls. This is an increase of 3 calls from the same period in 2013.
- Year to date 2014 – 2015 ASB is up by 6% (+20 reports) compared with YTD 2013 – 2014. There is an increase in the number of ASBs being reported, this does not necessarily mean there is an increase in the number of ASBs being committed.

### **Cleanliness Index:**

- Cleanliness Index Score is 89 (October 2014)
- Performance compared to previous year is up
- Performance compared to neighbourhood target of 86 is up

### **Graffiti Reports:**

- Comparison with previous years second quarter, 11 incidents an decrease of 10 (-48%)

### **Fly Tipping:**

- Comparison with previous years second quarter, 29 incidents an increase of 4 (16%)

### **Dog fouling**

- Comparison with previous years second quarter, 28 incidents an increase of 15 (115%)

### **Unemployment Rate:**

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton North at 941 which is a decrease of 308 (-25%) from the same period last year

### **Community Protection:**

- In December 2014 the following were reported or carried out:
  - 6 Fixed Penalty Notices (all for litter)
  - 14 items of Graffiti identified and reported for removal
  - 19 fly-tips identified and investigated/reported for removal
  - 1 fly-post removed
  - 16 messy/untidy properties visited as part of ask, warn, enforce process
  - 5 businesses visited and trade waste arrangement and/or off-licence checked
  - 84 visits made in respect of noise/ASB
  - 6 visits made concerning scrap metal issues
  - 7 warning letters issued
  - 2 Dog fouling operations conducted
  - 27 visits made in respect of Councillor casework
  - 18 reports made to Community Protection Service Centre

### **Fire:**

- November 2014 compared with November 2013 there were zero deliberate (primary & secondary) fires in Clifton North, a decrease of 2. Year to date fires in Clifton North ward is up 11% (1 fire).

**Key Successes:**

- Christmas celebrations events across the ward, Varney Road shops, Clifton NG11 Food bank, Silverdale Christmas event, Good Companions Christmas Party, Wilford Luncheon Club Christmas event and Wilford Village 'Carols on the Green'.
- Varney Road shops regeneration – engagement of businesses and residents
- Reopening of Southchurch Drive (between Rivergreen & Clifton Leisure Centre) and access to shops on Varney Road
- Friends of Clifton Central 'Flower' Park – residents and councillors engaged in regular litter-up activities

**Issues:**

- Road Safety issues around Tram route whilst works completed
- Ongoing issues of Tram and A453 works across the area
- Closure of Nurse Access Point at Clifton Cornerstone
- Parking in and around Clifton Leisure Centre

**Events:**

- Christmas Celebrations events in the area
- Budget consultation
- See Ward Performance Appendix Report for full details

**NATs (Neighbourhood Action Team)** – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

**Ward: Clifton South NDO: Prairie Bryant****Crime:**

- October – December 2014 there were 294 total reported crimes. This is an increase of 92 crimes (+46%) from the same period in 2013.
- Year to date all crime in Clifton South Ward has increased by 32% (+183 crimes) from the same period 2013 – 2014.
- Largest volume increase was criminal damage, which is up 39 instances compared with the same period last year. There was a decrease in dwelling burglary (-41%)

**ASB:**

- Between October and December 2014 there were 168 ASB calls. This is a decrease of 55 calls from the same period in 2013
- Year to date 2014 – 2015 ASB is up by 26% (+120 reports) compared with YTD 2013 – 2014

**Cleanliness Index:**

- Cleanliness Index Score was 89 (October)
- Performance compared to previous year is up
- Performance exceeds the neighbourhood target of 86

**Graffiti Reports:**

- Comparison with previous year (October), 2 incidents an increase of 2

**Fly Tipping:**

- There were 8 reports of Fly Tipping in October which is an increase of 2 incidents from the previous year's month

**Dog Fouling:**

- Comparison with previous year (October), 33 incidents an increase of 18

**Unemployment Rate:**

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton South at 1132 which is a decrease of 363 from the same period last year

**Community Protection:**

- In December 2014 the following were issued:
  - 4 Fixed Penalty notices (all for littering)
  - 6 Letters Before Action
- The following were also reported or carried out in December 2014:
  - 19 reports of graffiti (1 offensive)
  - 16 reports of fly tipping
  - 62 visits due to noise/ ASB
  - 21 messy/untidy properties visited
  - 2 Dog Fouling operations were also carried out in December

**Fire:**

- There was 1 deliberate (primary & secondary) fire in Clifton South in December 2014. This is the same as the same month last year

**Key Successes:**

- Successful, well attended Christmas Celebration in the Main Shops (funded by the NET Team) with stilt walkers, The Sights, DJ Del, circus tricks and fire eating, and much much more. Event was followed by Winter Wonderland Roller Disco at the Clifton Leisure Centre hosted by the Children and Families Team.
- Work progressing on Clifton District Centre Marketing Strategy with Tramlink and Clifton Local News
- Work developing on the Clifton Action Plan
- Re-opening of Southchurch Drive between Green Lane and Farnborough Road
- Work continuing on Green Lane
- Budget Consultation Meeting

**Issues:**

- Ongoing issue of how to minimise the impact of the Tram and A453 works across the ward, access to public transport particularly in the outlying areas of the Ward and ensuring the sustainability of local businesses that are suffering from the disruptions. There are significant closures and bus diversion on all routes that use Southchurch Drive between Green Lane and Farnborough Road in the ward.
- Parking issues across the ward
- Missed bins due to tram works
- Increase in crime in ward
- Closure of Nurse Access Point at Clifton Cornerstone
- Concerns around changes to road layout and disabled access to Cornerstone

**Events:**

- 'Have Your Say' meetings / market stalls attended by local Councillors, residents and partners
- Clifton Christmas Celebration
- Ward Walks

**NATs (Neighbourhood Action Team)** – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

<b>Recommendation(s):</b>	
	Area Committee note and comment on the Ward Performance Reports.

**1 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

**2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

**3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 **None**

**4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

- 4.1 None

**5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

- 5.1 None

**6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached



7 **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

8 **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None



# SUMMARY PERFORMANCE REPORT

## AREA 8: Quarter 1 and 2

### Bridge, Clifton North and Clifton South

Area 8 Total	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
	Criminal Damage	101	109	8	8%	93	100	7	8%	194	209	15	8%
	Theft	174	172	-2	-1%	161	199	38	24%	335	371	36	11%
	Violence	146	141	-5	-3%	141	155	14	10%	287	296	9	3%
	Dwelling Burglary	45	29	-16	-36%	52	39	-13	-25%	97	68	-29	-30%
	All Crime	611	671	60	10%	576	711	135	23%	1187	1382	195	16%
	ASB	373	483	110	29%	499	513	14	3%	872	996	124	14%
	Deliberate Fires	43	10	-33	-77%	46	35	-11	-24%	89	45	-44	-49%
Average Qtrly score	Cleanliness Score	85	91	7	8%					85	91	7	8%
	Graffiti	136	175	39	29%					136	175	39	29%
	Fly-Tipping	276	178	-98	-36%					276	178	-98	-36%
	Dog Fouling	91	134	43	47%					91	134	43	47%
	Unemployment	4723	6383	1660	35%					4723	6383	1660	35%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Bridge	Criminal Damage	22	35	13	59%	32	41	9	28%	54	76	22	41%
	Theft	96	97	1	1%	100	134	34	34%	196	231	35	18%
	Violence	45	52	7	16%	43	50	7	16%	88	102	14	16%
	Dwelling Burglary	8	4	-4	-50%	6	5	-1	-17%	14	9	-5	-36%
	All Crime	218	261	43	20%	223	305	82	37%	441	566	125	28%
	ASB	129	151	22	17%	172	186	14	8%	301	337	36	12%
	Deliberate Fires	15	5	-10	-67%	17	19	2	12%	32	24	-8	-25%
Average Qtrly score	Cleanliness Score	87	93	6	7%					87	93	6	7%
	Graffiti	112	133	21	19%					112	133	21	19%
	Fly-Tipping	197	122	-75	-38%					197	122	-75	-38%
	Dog Fouling	34	65	31	91%					34	65	31	91%
	Unemployment	1979	1610	-369	-19%					1979	1610	-369	-19%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Clifton North	Criminal Damage	46	37	-9	-20%	27	23	-4	-15%	73	60	-13	-18%
	Theft	35	32	-3	-9%	29	27	-2	-7%	64	59	-5	-8%
	Violence	43	41	-2	-5%	44	58	14	32%	87	99	12	14%
	Dwelling Burglary	15	11	-4	-27%	21	11	-10	-48%	36	22	-14	-39%
	All Crime	195	178	-17	-9%	177	185	8	5%	372	363	-9	-2%
	ASB	110	114	4	4%	120	136	16	13%	230	250	20	9%
	Deliberate Fires	10	2	-8	-80%	11	12	1	9%	21	14	-7	-33%
Average Qtrly score	Cleanliness Score	88	92	4	4%					88	92	4	4%
	Graffiti	10	13	3	30%					10	13	3	30%
	Fly-Tipping	21	21	0	0%					21	21	0	0%
	Dog Fouling	11	15	4	36%					11	15	4	36%
	Unemployment	1249	941	-308	-25%					1249	941	-308	-25%

Ward	Category	Qtr 1				Qtr 2				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Clifton South	Criminal Damage	33	37	4	12%	34	36	2	6%	67	73	6	9%
	Theft	43	43	0	0%	32	38	6	19%	75	81	6	8%
	Violence	58	48	-10	-17%	54	47	-7	-13%	112	95	-17	-15%
	Dwelling Burglary	22	14	-8	-36%	25	23	-2	-8%	47	37	-10	-21%
	All Crime	198	232	34	17%	176	221	45	26%	374	453	79	21%
	ASB	134	218	84	63%	207	191	-16	-8%	341	409	68	20%
	Deliberate Fires	18	3	-15	-83%	18	4	-14	-78%	36	7	-29	-81%
Average Qtrly score	Cleanliness Score	79	89	10	13%					79	89	10	13%
	Graffiti	14	29	15	107%					14	29	15	107%
	Fly-Tipping	58	35	-23	-40%					58	35	-23	-40%
	Dog Fouling	46	54	8	17%					46	54	8	17%
	Unemployment	1495	1132	-363	-24%					1495	1132	-363	-24%

September Data for Cleanliness, Graffiti, Fly-Tipping, Dog Fouling and Unemployment is yet to be received. Therefore, Quarter 2 figures could not be calculated. Year to date figures in these categories relate only to Quarter 1.