

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 12th February 2014

Title of paper:	WARD PERFORMANCE REPORTS		
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South	
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Date of consultation with Portfolio Holder(s) (if relevant)			
Relevant Council Plan Strategic Priority:			
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>	
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>	
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>	
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>	
Help keep your energy bills down		<input type="checkbox"/>	
Good access to public transport		<input checked="" type="checkbox"/>	
Nottingham has a good mix of housing		<input type="checkbox"/>	
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>	
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>	
Support early intervention activities		<input checked="" type="checkbox"/>	
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>	
Summary of issues (including benefits to customers/service users):			
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> Ward priorities Community engagement 			

- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- December 2013 compared to December 2012 there were 71 crimes which is increase of 2 (3%)
- Year to date all crime in Bridge Ward has decreased by 17% (-130 crimes)
- Largest volume increase for December 2013 was drugs, which is up by 5 crimes.

ASB:

- December 2013 compared to December 2012 there were 30 ASB calls, this is a decrease of 13 (-30%)
- Year to date ASB has decreased by 6% (-27 calls)

Cleanliness Index:

- Cleanliness Index Score is 90
- Performance compared to previous year is down
- Performance compared to neighbourhoods target (86) is up

Graffiti Reports:

- Comparison with previous years month, 44 incidents a decrease of 6

Fly Tipping:

- Comparison with previous years month, 52 incidents an increase of 20

Unemployment Rate:

- 4.9% (565 people out of working Age population of 11,622) – City 5.3% (November 2013)
- Bridge has seen a 18.8% reduction in unemployment in the last year
- Bridge ward ranks 10th out of 20 wards across the city

Community Protection:

- In December 2013 following orders were issued: 1 Assisted RSL for Drug Use, 1 CRASBO, there were also the following reports – 21 fixed Penalty Notices, 27 reports for graffiti (includes 7 offensive/homophobic), 93 reports for fly tipping and 326 Letters Before Actions delivered.

Fire:

- Deliberate (primary & secondary) fires in Bridge Ward for November 2013 there were 2. Year to date fires in Bridge are up 40% (4 fires)

Key Successes:

- Your Choice Your Voice event delivered in December with over 50 residents in attendance and partner services, in total more than 70 people took part. The evening saw the setting of

the new /revised ward priorities for 2014 and the Dragons Den segment approved 22 applications which will work towards the neighbourhood transformation agenda, community cohesion and celebrate volunteering in the ward.

- Removal of the commercial bins off the Terraces and the allocation of individual bin to each property.
- Increased enforcement action by Community Protection in delivering FPN's and reporting issues for immediate action.
- Christmas events delivered by MPT, NMTRA and the Lights Festival delivered by Arkwright Meadows Community Gardens (300 people attended Lights Festival event).
- Joined-up working by partner services in tackling issues related to HMO property in the area.
- Custodial sentences of six years each received by two individuals recently as part of the drugs operation carried out at the Bridgeway Centre earlier in the year.
- Quick response by partner services in dealing with fallen trees and managing traffic due to recent stormy weather.

Issues:

- Tram works
- Diversion of buses
- Hate/homophobic graffiti at various locations including Meadows Youth Centre, Portland Leisure Centre, Kelso Gardens, Holgate Road, Lammas Gardens and Manifold Gardens.

Event/ Community Engagement:

- Your Choice Your Voice – Dragons Den
- Christmas events
- Phase 2 Budget Consultation event
- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling fly tipping (alleyways), ASB (reported incidences) and offensive graffiti (both racist and homophobic).

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known Hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh

Crime:

- December 2013 compared to December 2012 there were 51 crimes which is 1 less (-2%)
- Year to date all crime in Clifton North Ward has increased by 6% (17 crimes)
- Largest volume increase for December was in Burglary Other, which is up 4 crimes.

ASB:

- December 2013 compared to December 2012 - 29 ASB calls, this is an increase of 10 (53%)
- Year to date ASB has increased by 6% (17 calls)

Cleanliness Index:

- Cleanliness Index Score is 93
- Performance compared to previous year is down

Graffiti Reports:

- Comparison with previous years month, 5 incidents an decrease of 3

Fly Tipping:

- Comparison with previous years month, 10 incidents an increase of 3

Unemployment Rate:

- 3.8% (325 people out of working Age population of 8,474) – City 5.3% (November 2013)
4.3% (365 people) – City 5.5% (October 2013)

Community Protection:

- In December 2013 following were issued: 5 Fixed Penalty Notices (all for leaving litter). There were 14 reports of graffiti, 18 reports of fly tipping and 287 Letters Before Action.

Fire:

- Deliberate (primary & secondary) fires in Clifton North Ward for November 2013 there were 2. Year to date fires in Clifton North are down -10% (1 fires)

Key Successes:

- Re-opening of Wilford Lane on 20th December 2013
- Christmas Light Switch-on – 6th December 2013 – This was a joint event with Clifton South, Clifton Library and the Green Lane Youth Centre. 4 schools performed carols, there was a very successful Santa's Grotto at Clifton Library, Green Lane Youth Centre held a Christmas Party and Gregg's in Clifton donated mince pies.
- Good Companions Christmas Party – 10th December 2013
- Silverdale Over 50's Christmas get-together - 18th December 2013
- Reopening of Southchurch Drive and access to shops on Varney Road - February 2014

Issues:

Events; 'Have your Say' meetings organised with Police, NCH across Clifton Estate

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant**Crime:**

- December 2013 there were 61 total reported crimes. This is a decrease of 13 crimes (-18%) from December 2012.
- Year to date all crime in Clifton South Ward has decreased by 23% (-175 crimes) from the same period 2012 – 2013.
- Largest volume increase for December was in Autocrime, which is up 6 instances; however, YTD compared with last year shows an overall decrease of 44% (-28 crimes)
- Ranked by Rate, Clifton South is 17th out of 20 wards in the City in terms of all crime.

ASB:

- In December 2013 there were 28 ASB calls. This is a decrease of 13 calls from December 2012.
- Year to date 2013 – 2014 ASB is up down by 1% (-4 reports) compared with YTD 2012 – 2013.
- Ranked by Rate, Clifton South is 16th out of 20 wards in the City for ASB.

Cleanliness Index:

- Cleanliness Index Score is 92
- Performance compared to previous year is down; however, this shows a substantial improvement from the previous report score of 85.

- Performance compared to neighbourhood target of 86 is up

Graffiti Reports:

- There were 11 reports of Graffiti which is an increase of 8 incidents from the previous year's month

Fly Tipping:

- There were 8 reports of Fly Tipping which is a decrease of 1 incident from the previous year's month

Unemployment Rate:

- November 2013 data gives the unemployment rate in Clifton South at 5.2% which is a -0.9% change from October 2013. The change since November 2012 is -9.9%
- City Ranking 11th

Community Protection:

- In December 2013 the following were issued:
 - 8 Fixed Penalty notices for littering
 - 11 reports of graffiti
 - 13 reports of fly tipping
 - 458 Letters Before Action

Fire:

- There was 1 deliberate (primary & secondary) fire in Clifton South during November 2013. Year to date fires in Clifton South are up 47% (+8 fires)

Key Successes:

- Continued improvement overall on Crime and ASB reports in the Ward.
- Increased enforcement action by Community Protection resulting in more Letters Before Action without seeing a similar increase in Community Protection Orders.
- Christmas Light Switch-on – 6th December 2013 – This was a joint event with Clifton North, Clifton Library and the Green Lane Youth Centre. 4 schools performed carols, there was a very successful Santa's Grotto at Clifton Library, Green Lane Youth Centre held a Christmas Party and Gregg's in Clifton donated mince pies.
- Good Companions Christmas Party – 10th December 2013
- Re-opening of Southchurch Drive and improved access to the District Centre – expected February 2014

Issues:

- Ongoing issue of how to minimise the impact of the Tram and A453 works across the ward, access to public transport particularly in the outlying areas of the Ward and ensuring the sustainability of local businesses that are suffering from the disruptions. There will be significant closures and bus diversion on all routes that use Southchurch Drive between Green Lane and Farnborough Road in the ward.

Events:

- 'Have Your Say' meetings attended by local Councillors, residents and partners
- Community events
- Tram drop-in sessions
- See Ward Performance Appendix Report for full details

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

<u>South Locality Board</u>	
<p>All three Locality boards now have Nottingham City Council Directors as Chairs. Chair for South Locality is Helen Jones Director of Adult Assessment The focus for the South Locality Board will be on Crime in particular Damage, Violence including domestic violence, and Dwelling Burglary also keeping in mind Robbery. The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.</p>	
Recommendation(s):	
	Area Committee note and comment on the Ward Performance Reports.

1 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 **None**

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions) ☒

No ☐

Yes— Equality impact Assessment attached ☐

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None