

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>24 SEPTEMBER 2015</b>
<b>CLEANLINESS OF NOTTINGHAM UNIVERSITY HOSPITALS</b>
<b>REPORT OF HEAD OF DEMOCRATIC SERVICES</b>

**1. Purpose**

This report informs members of concerns raised over the summer regarding the cleanliness of Nottingham University Hospitals (NUH) sites. The Nottingham Keep our NHS Public (KONP) group have protested on the NUH sites regarding cleanliness concerns.

**2. Action required**

- 2.1 Committee members are asked to note the concerns of the Keep our NHS Public group and the responses from NUH Trust and decide if further information is to be provided to the Committee at a future meeting.

**3. Background information**

- 3.1 In March 2014, Carillion was named as the preferred provider to run Nottingham University Hospitals estates and facilities services.
- 3.2 Members the Nottingham (KONP) protested the NUH Trust Board meeting on 27 August 2015 to raise concerns regarding cleanliness and again at the QMC campus on 16<sup>th</sup> September 2015. The KONP group campaign against privatisation.
- 3.3 NUH has publicly acknowledged deterioration in cleaning standards in some areas and has been in discussion with Carillion about the requirement to quickly ensure delivery of standards described in the contract. Cleaning staff numbers have increased and supervision and monitoring strengthened.
- 3.4 The Chairperson and Chief Executive of NUH will be meeting with representatives of KONP on 25<sup>th</sup> September 2015 to discuss and address their concerns and standards of cleanliness.
- 3.5 Patients, relatives and staff are encouraged to raise any concerns including cleanliness to ward teams or via 24/7 helpline so that concerns can be rapidly addressed.

3.6 Regular updates regarding cleanliness are discussed at NUH Board meetings and in written and verbal reports to other public bodies including the Joint City and County Health Scrutiny Committee.

**4. List of attached information**

4.1 Report to follow.

**5. Background papers, other than published works or those disclosing exempt or confidential information**

5.1 None.

**6. Published documents referred to in compiling this report**

6.1 None.

**7. Wards affected**

7.1 All

**8. Contact information**

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