

**AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 13th May 2014**

Title of paper:	<b>WARD PERFORMANCE REPORTS - Q4</b>	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Dales St Anns Mapperley
Contact Officer(s) and contact details:	Dorothy Holmes Locality Manager 0115 8839804 <a href="mailto:dorothy.holmes@nottinghamcity.gov.uk">dorothy.holmes@nottinghamcity.gov.uk</a> Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 <a href="mailto:greg.foister@nottinghamcity.gov.uk">greg.foister@nottinghamcity.gov.uk</a> Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839728 <a href="mailto:fi.cusick@nottinghamcity.gov.uk">fi.cusick@nottinghamcity.gov.uk</a> Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 <a href="mailto:michelle.graley@nottinghamcity.gov.uk">michelle.graley@nottinghamcity.gov.uk</a>	
<b>Other officers who have provided input:</b>	Dave Halstead Head of City Services <a href="mailto:Dave.Halstead@nottinghamcity.gov.uk">Dave.Halstead@nottinghamcity.gov.uk</a> Christine Oliver Senior implementation Manager Crime and Drugs Partnership <a href="mailto:Christine.oliver@nottinghamcity.gov.uk">Christine.oliver@nottinghamcity.gov.uk</a>	

**Relevant Council Plan Strategic Priority:**

Cutting unemployment by a quarter	<input type="checkbox"/>
Cut crime and anti-social behaviour	<input type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City	<input type="checkbox"/>
Your neighbourhood as clean as the City Centre	<input type="checkbox"/>
Help keep your energy bills down	<input type="checkbox"/>
Good access to local transport	<input type="checkbox"/>
Nottingham has a good mix of housing	<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs	<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events	<input type="checkbox"/>
Support early intervention activities	<input type="checkbox"/>
Deliver effective, value for money services to our citizens	<input type="checkbox"/>

**Summary of issues (including benefits to citizens/service users):**

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):	
1	<b>Area Committee note and comment on the Ward Performance Reports for quarter 4 2013/14.</b>

## **1 REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

### **Ward: St Ann's – NDO: Michelle Graley**

The NAT Team are currently in the process of agreeing future Ward priorities. The team will continue to share and use intelligence to target issues that matter most to our community in St Ann's and agree joint responses with partner agencies to resolve problems. The Team will continue to identify and align priorities for the ward via continued Local Consultation, Locality Board, Ward Councillors, Partners, and Officers. Please \*see the first Draft in the Ward performance report. The NAT Team are stilling awaiting the priorities for both Health and Worklessness.

### **Safer Theme – Criminal Damage, Violence & Dwelling Burglary**

- St Anns as a High Impact Ward has a target to reduce Criminal Damage (CD), Personal Robbery and Violence. St Anns is currently meeting targets in Criminal Damage, but not in the other two areas. St Anns has experienced an All Crime increase of 18% in March 2014

### **Personal Robbery**

- St Anns has seen a 30% increase (14 additional offences) in 2013/14 compared to year

to date. In March 2014, Sneinton Elements Beat was responsible for 50% of the reported Personal Robbery offences; however, this only equates to 2 offences. This beat along with St Anns Well Road account for 66% of offences (19 and 21 offences respectively). Robin Hood Chase and Campbell Grove were the only two Crime addresses to feature in 2013/14 figures more than once (5 offences in Robin Hood Chase and 2 in Campbell Grove). 64% of offences were committed in Open Spaces (30 offences).

### **Burglary Other**

- 2013/14 saw a 23% increase in Burglary Other offences in St Anns (9 additional offences) and a 200% increase in March 2014(4 additional offences). The figure of offences in St Anns has varied month on month in the year to date; such that the volume of offences has ranged from no offences (in May 2013) to 11 offences (in June 2013).
- Sneinton Element beat in both year to date and March 2014(15 offences YTD, 5 offences March 2014). In March 2014, and where recorded, Burglary Other offences involved the removal of metal items, cash and hair styling products from business premises(3 offences)
- Of the remaining 17 Burglary Other offences in 2013/14 in the Ward, 3 was classed as attempted burglary and the rest were shed Burglaries (14 offences). 50% of shed burglary offences in the year to date occurred in St Anns Wells Rd Beat (7 offences) from which items such as garden equipment, bicycles and office equipment has been taken

### **Violence and Domestic Violence**

- The level of violence in the St Anns Ward has seen a 17% increase in the year to date (54 additional offences). In March Domestic Violence Crime saw a 7% reduction (1 fewer offence) and Domestic Violence Incidents also saw a 22% reduction (8 fewer incidents). Therefore, the increases seen in Other violence (12 additional offences) have solely contributed towards the increase in Violence experienced by the Ward. In a stark contrast to previous months. Other Violence accounts for the greatest volume of Violence offences in St Ann's in the year to date (201 offences) and in March (21 offences). So although there has been a decrease in Domestic Violence Crimes and Incidences over the last 2 months, so this could suggest that the campaign and action of the NAT team have in the Ward could have had an impact. However, the increase in Other Violence and the Hate Crime levels are concerning, 42% increase in the year to date (8 additional offences).

### **Micro Beat**

- There were 11 offences committed within the Micro beat area in March 2014. This is the second highest monthly volume in 2013/14 and a dramatic increase on last month; such that the Micro beat saw only 1 offence in Feb 2014.
- In 2013/14, the Micro beat has suffered 74 offences (April 2013 to March 2014). Violent offences continued to account for the greatest volume of crime (33%, 25 offences).
- The Micro beat has experienced a significant amount of Drug offences(9 offences)

### **Neighbourhood theme – Cleansing and Environmental issues**

- The overall Cleanliness Index score for St Anns Ward is currently at 92% which is currently achieving the Council's commitment, which is set by Neighbourhoods as clean as the City Centre
- Dog Fouling issues across the Ward – Task Group to develop and implement a plan for 2014.
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Continue to work on the Robbery Hotspots and Needle use areas with St Ann's Ward to tackle as part of the Nat's Task & Finish Group

## **Community engagement**

- Following the last Local Issues meeting in March 2013. There was a local commitment to request the police to prioritise the Micro beat area over the next three months. Other issues Commuter Parking in and around St Anns is a real problem, as is speeding cars on Beacon Hill Rise and the installation of bicycle racks to be installed in Parks and other public areas (areas and amount need to be agreed and confirmed by Councillors)
- Police received a mandate from the community, to give Anti Social behaviour around The Chase more attention and therefore will be supported by giving additional patrols in the areas.
- NAT Team to continue pressing forward with the Domestic Violence and Awareness Campaign

## **Health theme**

Still awaiting priorities

## **Local Issues meetings – dates for Diaries**

Wednesday 2<sup>nd</sup> April 2014- 6.00pm till 7.30pm at The St Anns Valley Centre.

Wednesday 2<sup>nd</sup> July 2014- 6.00pm till 7.30pm at The St Anns Valley Centre.

Wednesday 17<sup>th</sup> September 2014- 6.00pm till 7.30pm at The St Anns Valley Centre.

Wednesday 10<sup>th</sup> December 2014- 6.00pm till 7.30pm at The St Anns Valley Centre.

**For Ward Walks and other Community Events see the Appendix**

## **2.6 Ward: Dales – NDO: Greg Foister**

### **Safer Theme - Crime and anti social behaviour (ASB)**

- The current NAT priorities reflect the Locality Board focus on Damage, Violence and Burglary.
- Dales Ward has seen a year to date increase of 14% in Criminal Damage when compared to the same period the previous year (25 additional offences). The Ward has experienced a 29% reduction in March 2014 when compared to March 2013 (4 fewer offences) and 5 fewer offences compared to the previous month (February 2014). As such, March has seen the lowest monthly volume of Criminal Damage since October 2012.
- Of the 10 Criminal Damage offences to have taken place in Dales in March 2014, 40% were classed as Criminal Damage to a Dwelling (4 offences), the majority of which occurred in the Bendigo Beat (3 offences). A further 3 offences were classed as Criminal Damage to a Vehicle, all of which were committed in the Sneinton Hermitage Beat. 80% of all Criminal Damage, regardless of type of damage, took place in this Beat and in Bendigo (4 offences per Beat). This was not consistent with the year to date trends; such that the Bakersfield Beat has experienced the greatest volume of Criminal Damage in 2013/14 (45%, 91 offences).
- There has been a 12% increase in Theft Offences in the Dales Ward in the year to date (28 additional offences, 2013/14 compared to 2012/13). Nonetheless, March 2014 saw a reduction of 26% in Theft when compared to March 2013, which equated to 6 fewer offences. In addition, Dales Ward also saw 2 fewer offences compared to the previous month (February 2014).
- In March 2014, the majority of Thefts in the Bakersfield and Sneinton Hermitage Beats were classed as Theft Other (50% in Bakersfield and 63% in Sneinton Hermitage). These offences involved the theft of a garden gate, mobile phone theft, theft of cash from a staff collection and refusal to pay a taxi fare. There were 3 recorded Theft offences in the Bendigo Beat, all of which were Shop Theft from the Cooperative

Supermarket on Sneinton Dale.

- Dales has experienced poor performance in relation to Violence in March 2014; such that there has been a 45% increase when compared to March 2013 (13 additional offences) and an additional 15 offences on last month (February 2014). This has contributed to a 14% increase in the year to date (37 additional offences). March 2014 saw a 25% increase in Domestic Violence Crimes (3 additional offences), and therefore, the majority of the increase seen this month can be attributed to Other Violence which saw an increase of 100% (13 additional offences).
- Assault with Injury accounts for 48% of all Violence offences (150 offences) and Common Assault is the second highest category accounting for 32% in the year to date (101 offences).
- Other Violence in March 2014 was fairly evenly spread amongst the Bakersfield, Bendigo and Sneinton Hermitage Beats (7,8 and 11 offences respectively). 12 offences took place on residential premises, while 12 occurred in open space and 2 in retail business. In addition, the majority of Other Violence offences in March 2014 were subcategorised as 'Random Attacks' (14 offences), while 3 were classed as Hate Crime and 3 were Neighbourly Disputes.
- The All Crime rate per 1000 of the population in Dales ward is below that of the average for the division. Positively, the ward is performing below the division average for all types of crime with the exception of Damage, which is slightly above average and for ASB.
- The NAT priorities reflect a commitment by all partners to proactively work together to address the Locality Boards focus. For example, where a crime takes place and there are environmental issues to deal with we deal with them as a priority. Where fly tipping, dog fouling, bins on street, lighting etc are issues we have agreed to identify hot spot streets and deal with them and where Parks are an issue (with drugs, vandalism and street drinking) we have agreed to work together to solve the problems.

### **Neighbourhood theme – Cleansing and Environmental issues**

- The Dales Ward compares well generally in the area of cleanliness, with the average year to date score reaching just below the cleanliness bench mark. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling, which have increased dramatically in this period, have been identified and both CPO operations and proactive work around responsible dog ownership and a dog control order are being pursued.
- The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for bins on street, bin contamination and fly tipping have been identified. Work with waste management, CP and STARA is currently being undertaken/planned to address recent issues of fly tipping in the Ward, including the piloting of a new sticker and leaflet to warn fly tippers.
- The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs have worked to improve Parkdale and Colwick Woods Park. A second meeting with residents concerning the development of the Greenway Park was held March.
- The windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Parks are working with the users of the windmill park to write a new management plan. The pre crime team are being asked to input into this plan re designing out crime as part of the NAT priorities.

### **Community engagement**

- Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. The

Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.

- The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.
- Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.
- The NAT priorities reflect the need to deal with a number of local problems raised by residents beyond the focus on crime at the Locality Board. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the new priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to 144 Sneinton Dale and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.

### **Working theme – Unemployment**

- In discussion with the Economic Development Team the Neighbourhood Management Team has agreed the production of an employment and skills/training plan for the Ward. This will be lead by the lead body – Renewal Trust.
- Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on; the plan will reflect delivery elements to focus on these groups.
- Evidence suggests that we have a very diverse make up of unemployed people and so attention will be paid to how this is reflected in deliver.
- Economic Development delivered a Jobs Fair on the 13<sup>th</sup> March targeting people with real jobs. A number of organisations attended the day providing training, advice and jobs. 65 residents attended on the day. We are currently waiting for outcomes of this day to be provided
- Building the relationship with local businesses as to access employment opportunities for local people and encourage relationships with the various schemes that NCC offer will also form part of the NAT priorities.

### **Family and Community Team**

- The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example there contribution to work on DV, there contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

### **Health**

- The Health team are currently identifying Ward based health priorities and have now provided the LM team with localised data. Further discussion with the Health Team are being planned to look at the day to day business of tackling health in the Ward.. This will be included in the NAT priorities.

### **Consultation planned**

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

## 2.7 **Ward: Mapperley – NDO: Fi Cusick**

### **Safer Theme - Crime and anti social behaviour (ASB)**

- All crime is showing a further reduction of 0.3% and ASB is down by 2.3% against the 12 month baseline figures.
- Autocrime remains a priority policing issue. Several van break-ins at Park Inn and Best Western. Separate bays to be allocated to vans at Park Inn in direct sightline of CCTV. The vast majority of Autocrime offences take place in the Mapperley Beat, however there has been an increase of theft or unauthorised taking of a vehicle in the Wells Road Beat all of which involved motorcycles.
- Burglaries – an increase of 2 offences (YTD). Figures have remained relatively stable since August 2013. The majority of dwelling burglary offences took place in the Mapperley Beat, all on a weekday. No offences in March 2014 took place on the same street or on the same date.
- Criminal Damage – 24% reduction in March 2014 (MTD). Offences predominantly based in the Wells Road Beat area. Most offences involve damage to vehicles.

### **Parking**

- H-bars have now been installed at identified vehicle access points on Mapperley Road, Chestnut Grove and Villa Road.

### **Neighbourhood theme – Cleansing and Environmental issues**

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors.
- March saw an increase of 18 incidents of graffiti and an increase of 41 incidences of fly tipping. Hot spots have been identified and action is being taken to reduce these numbers.
- There was an increase of 46 reported incidences of dog fouling in February. However, this is probably due to FIDO being deployed in the area during that particular month.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes including traffic management issues around schools.

### **Community engagement**

- Environmental Volunteering Days;  
17<sup>th</sup> May 2014 – 10 – 12pm Coppice Park  
21<sup>st</sup> June 2014 – 10- 12pm Sycamore Park  
19<sup>th</sup> July 2014 – 10-12pm Coppice Park  
August 2014 – no session  
20<sup>th</sup> Sept 2014 – 10-12pm Sycamore Park  
18<sup>th</sup> October 2014 – 10-12pm Coppice Park  
22<sup>nd</sup> Nov 2014 – 10-12pm Sycamore Park

### **Consultation planned**

- Ward Forum dates;  
16<sup>th</sup> June 2014, St Jude's Church – 7pm
- **Ward Walks**  
2<sup>nd</sup> June 2014, area to be confirmed – 2pm, meeting at tbc  
7<sup>th</sup> July 2014, area to be confirmed – 2pm, meeting at tbc

## **South Locality Board**

All three Locality boards now have Nottingham City Council Directors as Chairs.  
Chair for South Locality is Helen Jones Director of Adult Assessment  
The focus for the South Locality Board will be on Crime in particular Damage, Violence including domestic violence, and Dwelling Burglary also keeping in mind Robbery.  
The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None

### **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

4.1 None

### **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

5.1 None

### **6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)     √

No     

Yes – Equality Impact Assessment attached     

Due regard should be given to the equality implications identified in the EIA

### **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

### **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None



