

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 14th May 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South
Report author(s) and contact details:	Dorothy Holmes South Locality Manager 0115 8839804 dorothy.holmes@nottinghamcity.gov.uk Abdul Ghaffar Neighbourhood Development Officer – Bridge Ward 0115 876 1319 abdul.ghaffar@nottinghamcity.gov.uk Parbinder Singh Neighbourhood Development Officer – Clifton North Ward 0115 878 6244 parbinder.singh@nottinghamcity.gov.uk Prairie Bryant Neighbourhood Development Officer – Clifton South Ward 0115 878 6243 prairie.bryant@nottinghamcity.gov.uk	
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement 		

- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- January - March 2014 there were 305 total reported crimes. This is an increase of 66 crimes (+28%) from the same period in 2013.
- Year to date all crime in Bridge Ward has decreased by -3% (-27 less crimes) from the same period 2012 – 2013.
- Largest volume increase for this period was in Dwelling Burglary, which is up 4 instances (100%): YTD compared with last year shows an overall increase of 4% (1 crime)
- January – March 2014 saw an increase in Criminal Damage by 83% (+33 crimes -1 person responsible for 54 incidences): YTD compared with last year shows an overall increase of 8% (+11 crimes)
- Ranked by Rate, Bridge is 4th out of 20 wards in the City in terms of all crime.

ASB:

- Between January and March 2014 there were 96 ASB calls. There is no change in number of calls from the same period in 2013.
- Year to date 2013 – 2014 ASB is down by -5% (-27 reports) compared with YTD 2012 – 2013.
- Ranked by Rate, Bridge Ward is 4th out of 20 wards in the City for ASB reports.

Cleanliness Index:

- Cleanliness Index Score is 93
- Performance compared to previous year is up
- Performance compared to neighbourhoods target (86) is up

Graffiti Reports:

- Comparison with previous years month, 63 incidents a decrease of 16

Fly Tipping:

- Comparison with previous years month, 33 incidents a decrease of 46

Dog Fouling:

- Comparison with previous years month, 33 incidents an increase of 27

Unemployment Rate:

- 4.9% (565 people out of working Age population of 11,622) – City 5.3% (November 2013)
- Bridge has seen a 18.8% reduction in unemployment in the last year
- Bridge ward ranks 10th out of 20 wards across the city

Community Protection:

- In March 2014 following orders were issued: 1 proven breach of injunction for Begging and the following were also reported:
25 reports of Graffiti
66 reports of fly tipping
37 Letters Before Action
8 Fixed Penalty Notices; 4 for Littering and 4 for Bins on Street

Fire:

- February 2014 compared with February 2013 there were 0 deliberate (primary & secondary) fires in the Bridge Ward. Year to date fires in Bridge Ward are up 94% (15 fires)

Key Successes:

- Increased enforcement action by Community Protection in delivering FPN's and reporting issues for immediate action.
- Targeted work around items being dumped in alleyway between Attercliffe and Barnsley Terrace.
- Joined up working has enabled HMO property on Glapton Road to make improvements to external of property and clear the back yard of rubbish.

Issues:

- Tram works
- Diversion of buses
- There has been a general increase in level of violence across the city and the Bridge Ward has seen an increase of 7% in year to date and 6% in March 2014 compared to March 2013.
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Event/ Community Engagement:

- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling fly tipping (alleyways), ASB (reported incidences), offensive graffiti (both racist and homophobic) and violence.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh**Crime:**

- January - March 2014 there were 197 total reported crimes. This is an increase of 25 crimes (+15%) from the same period in 2013.
- Year to date all crime in Clifton North Ward has increased by 5% (38 crimes) from the same period 2012 – 2013.
- Largest volume increase for this period was in Theft, which is up 12 instances: YTD compared with last year shows an overall increase of 24% (22 crimes)
- Ranked by Rate, Clifton North is 17th out of 20 wards in the City in terms of all crime.

ASB:

- Between January and March 2014 there were 79 ASB calls. This is an increase of 11 calls from the same period in 2013.
- Year to date 2013 – 2014 ASB is up by 8% (+28 reports) compared with YTD 2012 – 2013. There is an increase in the number of ASBs being reported, this does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 92
- Performance compared to previous year is up

Graffiti Reports:

- Comparison with previous years month, 9 incidents an decrease of 3

Fly Tipping:

- Comparison with previous years month, 13 incidents an increase of 11
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Unemployment Rate:

- 3.8% (325 people out of working Age population of 8,474) – City 5.3% (November 2013)
4.3% (365 people) – City 5.5% (October 2013)

Community Protection:

- In March 2014 the following were issued:
 - 17 Fixed Penalty notices for littering
 - 146 Letters Before Action
- The following were also reported in March 2014:
 - 16 reports of graffiti
 - 20 reports of fly tipping

Fire:

- Deliberate (primary & secondary) fires in Clifton North Ward for February 2014 there were 3. Year to date fires in Clifton North are down -29% (-5 fires)

Key Successes:

- Successful Local Area Group (LAG) meeting held in March 2014 for Silverdale Estate
- Reopening of Southchurch Drive and access to shops on Varney Road
- Crime Prevention Event at Clifton Community Centre – 1st May 2014
- Consultation and engagement with residents on Eddlestone Drive regarding trees

Issues:

- Increase of crime in the area – mainly shed / outbuildings break-in
- Availability of External Wall Insulation for houses without no cavity.
- Ongoing issues of Tram and A453 works across the area.

Events;

- Crime Prevention and Micro-chipping events
- Fairham Brook Consultation Event
- Rushcliffe Development Consultation Event.
- 'Have your Say' meetings organised with Police, NCH across Clifton Estate
- See Ward Performance Appendix Report for full details

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant

Crime:

- January - March 2014 there were 232 total reported crimes. This is an increase of 11 crimes (+5%) from the same period in 2013.
- Year to date all crime in Clifton South Ward has decreased by 16% (-157 crimes) from the same period 2012 – 2013.
- Largest volume increase for this period was in Criminal Damage, which is up 6 instances; however, YTD compared with last year shows an overall decrease of 17% (-30 crimes)
- Ranked by Rate, Clifton South is 16th out of 20 wards in the City in terms of all crime.

ASB:

- Between January and March 2014 there were 172 ASB calls. This is an increase of 22 calls from the same period in 2013.
- Year to date 2013 – 2014 ASB is up by 3% (+17 reports) compared with YTD 2012 – 2013.
- Ranked by Rate, Clifton South is 11th out of 20 wards in the City for ASB reports. While this is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 93
- Performance compared to previous year is up.
- Performance compared to neighbourhood target of 86 is up

Graffiti Reports:

- There was 1 report of Graffiti in March 2014 which is an decrease of 1 incident from the previous year's month

Fly Tipping:

- There were 21 reports of Fly Tipping in February which is an increase of 16 incident from the previous year's month

Unemployment Rate:

- November 2013 data gives the unemployment rate in Clifton South as 5.2% which is a -0.9% change from October 2013. The change since November 2012 is -9.9%
- City Ranking 11th

Community Protection:

- In March 2014 the following were issued:
 - 1 Outright Possession Order for Dogs
 - 7 Fixed Penalty notices (5 for littering; 2 for Dog Fouling)
 - 130 Letters Before Action
- The following were also reported in March 2014:
 - 6 reports of graffiti
 - 15 reports of fly tipping

Fire:

- There were no deliberate (primary & secondary) fires in Clifton South between January and March 2014. Year to date fires in Clifton South are down 11% (-3 fires)

Key Successes:

- Implementation of free 'Shopping Shuttle' to help address the lack of buses between Southchurch Drive and Farnborough Road.
- Crime Prevention Event at Park Gate Community Centre and Micro-Chipping / Responsible Dog-ownership event at Central Park – 30th April and 2nd May 2014
- First meeting to plan for marketing Clifton following the completion of the Tram works.
- Successful removal of Travellers from Clifton Village Green within 48 hours of arrival.

Issues:

- Ongoing issue of how to minimise the impact of the Tram and A453 works across the ward, access to public transport particularly in the outlying areas of the Ward and ensuring the sustainability of local businesses that are suffering from the disruptions. There are significant closures and bus diversion on all routes that use Southchurch Drive between Green Lane and Farnborough Road in the ward.

Events:

- **'Have Your Say'** meetings attended by local Councillors, residents and partners
- Community events
- Crime Prevention and Micro-chipping events
- Fairham Brook Consultation Event
- Rushcliffe Development Consultation Event.
- See Ward Performance Appendix Report for full details

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

South Locality Board

All three Locality boards now have Nottingham City Council Directors as Chairs. Chair for South Locality is Helen Jones Director of Adult Assessment
 The focus for the South Locality Board will be on Crime in particular Damage, Violence including domestic violence, and Dwelling Burglary also keeping in mind Robbery.
 The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

Recommendation(s):

	Area Committee note and comment on the Ward Performance Reports.
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1 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.

- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 **None**

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

SUMMARY PERFORMANCE REPORT

AREA 8 : Quarter 4

Bridge, Clifton North and Clifton South

Please note Crime and Fire data is complete for the year, Public Realm Data is complete to Quarter 3 and shows Year to Date as at end of Quarter 3.

Ward	Category	Qtr 1				Qtr 2				Qtr 3				Qtr 4				Year to Date			
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Area Committee 8 Total	Criminal Damage	111	101	-10	-9%	93	94	1	1%	124	104	-20	-16%	111	145	34	31%	439	444	5	1%
	Theft	160	167	7	4%	183	150	-33	-18%	151	134	-17	-11%	168	164	-4	-2%	662	615	-47	-7%
	Violence	110	153	43	39%	156	156	0	0%	142	127	-15	-11%	131	155	24	18%	539	591	52	10%
	Dwelling Burglary	46	45	-1	-2%	43	52	9	21%	35	47	12	34%	35	46	11	31%	159	190	31	19%
	All Crime	661	608	-53	-8%	714	572	-142	-20%	641	588	-53	-8%	632	734	102	16%	2648	2502	-146	-6%
	ASB	448	372	-76	-17%	398	499	101	25%	349	309	-40	-11%	314	347	33	11%	1509	1527	18	1%
Average Qtrly score	Deliberate Fires	10	26	16	160%	17	24	7	41%	12	14	2	17%	16	4	-12	-75%	55	68	13	24%
	Cleanliness Score	89	85	-4	-5%	88	89	1	1%	91	92	1	1%	87				90	89	-1	-1%
	Graffiti	162	136	-26	-16%	71	165	94	132%	196	211	15	8%	191				429	512	83	19%
	Fly-Tipping	184	276	92	50%	189	289	100	53%	151	199	48	32%	268				524	764	240	46%
	Dog Fouling	35	91	56	160%	83	65	-18	-22%	81	136	55	68%	70				199	292	93	47%
Unemployment	5083	4723	-360	-7%	4887	4423	-464	-9%	4779	4059	-720	-15%	4914				19663	15904	-3759	-19%	

Ward	Category	Qtr 1				Qtr 2				Qtr 3				Qtr 4				Year to Date			
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Bridge	Criminal Damage	33	21	-12	-36%	37	33	-4	-11%	34	28	-6	-18%	40	73	33	83%	144	155	11	8%
	Theft	87	92	5	6%	112	93	-19	-17%	76	83	7	9%	93	89	-4	-4%	368	357	-11	-3%
	Violence	32	48	16	50%	65	49	-16	-25%	43	44	1	2%	44	56	12	27%	184	197	13	7%
	Dwelling Burglary	7	8	1	14%	5	6	1	20%	8	3	-5	-63%	4	8	4	100%	24	25	1	4%
	All Crime	229	215	-14	-6%	287	221	-66	-23%	223	210	-13	-6%	239	305	66	28%	978	951	-27	-3%
	ASB	168	129	-39	-23%	161	172	11	7%	112	113	1	1%	96	96	0	0%	537	510	-27	-5%
Average Qtrly score	Deliberate Fires	3	13	10	333%	6	9	3	50%	1	8	7	700%	0	1	1	#DIV/0!	10	31	21	210%
	Cleanliness Score	93	87	-6	-6%	90	90	0	0%	94	92	-2	-2%	87				92	90	-2	-3%
	Graffiti	55	112	57	104%	30	117	87	290%	146	157	11	8%	161				231	386	155	67%
	Fly-Tipping	138	197	59	43%	139	223	84	60%	112	153	41	37%	236				389	573	184	47%
	Dog Fouling	8	34	26	325%	52	16	-36	-69%	9	35	26	289%	18				69	85	16	23%
Unemployment	2299	1979	-320	-14%	2226	1840	-386	-17%	2077	1734	-343	-17%	2042				8644	6716	-1928	-22%	

Ward	Category	Qtr 1				Qtr 2				Qtr 3				Qtr 4				Year to Date			
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Clifton North	Criminal Damage	35	47	12	34%	13	27	14	108%	38	41	3	8%	30	25	-5	-17%	116	140	24	21%
	Theft	29	35	6	21%	22	27	5	23%	17	16	-1	-6%	22	34	12	55%	90	112	22	24%
	Violence	36	46	10	28%	36	47	11	31%	47	31	-16	-34%	37	45	8	22%	156	169	13	8%
	Dwelling Burglary	21	15	-6	-29%	18	21	3	17%	15	17	2	13%	15	17	2	13%	69	70	1	1%
	All Crime	192	194	2	1%	158	176	18	11%	178	171	-7	-4%	172	197	25	15%	700	738	38	5%
	ASB	120	110	-10	-8%	93	120	27	29%	83	83	0	0%	68	79	11	16%	364	392	28	8%
Average Qtrly score	Deliberate Fires	3	4	1	33%	1	2	1	100%	6	3	-3	-50%	7	3	-4	-57%	17	12	-5	-29%
	Cleanliness Score	90	88	-2	-2%	87	89	1	2%	92	92	0	0%	86				90	90	0	0%
	Graffiti	71	10	-61	-86%	22	21	-1	-5%	27	22	-5	-19%	22				120	53	-67	-56%
	Fly-Tipping	20	21	1	5%	22	25	3	14%	17	21	4	24%	10				59	67	8	14%
	Dog Fouling	9	11	2	22%	9	13	4	44%	27	18	-9	-33%	17				45	42	-3	-7%
Unemployment	1220	1249	29	2%	1170	1143	-27	-2%	1153	1008	-145	-13%	1276				4819	4060	-759	-16%	

Ward	Category	Qtr 1				Qtr 2				Qtr 3				Qtr 4				Year to Date			
		2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change	2012-13	2013-14	Volume +/-	% Change
Clifton South	Criminal Damage	43	33	-10	-23%	43	34	-9	-21%	52	35	-17	-33%	41	47	6	15%	179	149	-30	-17%
	Theft	44	40	-4	-9%	49	30	-19	-39%	58	35	-23	-40%	53	41	-12	-23%	204	146	-58	-28%
	Violence	42	59	17	40%	55	60	5	9%	52	52	0	0%	50	54	4	8%	199	225	26	13%
	Dwelling Burglary	18	22	4	22%	20	25	5	25%	12	27	15	125%	16	21	5	31%	66	95	29	44%
	All Crime	240	199	-41	-17%	269	175	-94	-35%	240	207	-33	-14%	221	232	11	5%	970	813	-157	-16%
	ASB	160	133	-27	-17%	144	207	63	44%	154	113	-41	-27%	150	172	22	15%	608	625	17	3%
Average Qtrly score	Deliberate Fires	4	9	5	125%	10	13	3	30%	5	3	-2	-40%	9	0	-9	-100%	28	25	-3	-11%
	Cleanliness Score	85	79	-6	-7%	87	88	0	0%	89	92	4	4%	88				87	86	-1	-1%
	Graffiti	36	14	-22	-61%	19	27	8	42%	23	32	9	39%	8				78	73	-5	-6%
	Fly-Tipping	26	58	32	123%	28	41	13	46%	22	25	3	14%	22				76	124	48	63%
	Dog Fouling	18	46	28	156%	22	36	14	64%	45	83	38	84%	35				85	165	80	94%
	Unemployment	1564	1495	-69	-4%	1491	1440	-51	-3%	1549	1317	-232	-15%	1596				6200	5128	-1072	-17%