

# Consultation Process within the Street Lighting PFI

SSE Contracting
Working in partnership with
Nottingham City Council



## Agenda

- Design preparation
- Key stakeholder consultation
- Construction
- Co-ordinating the works
- Removal of old and reinstatement
- Completed scheme
- Project evaluation



#### Who are We?

We are SSE Contracting (SSE)

 Working in partnership with Nottingham City Council as the Service Provider for the Street Lighting PFI Contract;

 We are experienced in PFI contracts – undertaking similar works in both Northern and Southern England;



## **Key Facts!**

The replacement of lighting equipment in the City of Nottingham, including for;

- Approx 24,000 lamp posts;
- Approx 11,000 lantern changes;
- Capital Investment;
- 25 year contract;
- 5 year Core Investment Period (CIP);



## **Key Messages**

- Only affordable means to carry out work;
- Major long term investment & employment by both SSE and Nottingham City Council;
- Improved quality of lighting;
- Improved road safety;
- Supports Nottingham City Council crime reduction initiatives;
- Supports Nottingham City Council corporate carbon reduction initiatives;



## **Key Messages**

- Remote Monitoring Central Management System (CMS);
- Reduced burning hours (trimming);
- Reduced CO2 emissions;
- Innovation;
- Recycling Materials;



## **Key Stakeholder Consultation**

# **Conservation Areas & City Centre**

- Heritage lighting;
- Hanging baskets;
- Festive lighting;
- Tram system;



#### Where did we start?

Each of the 20 Council wards to have works carried out in first 30 months of the contract;

Works began in the Dunkirk & Lenton Ward in Sept 2010;

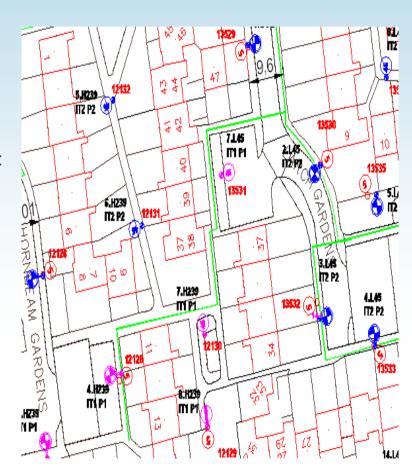
Core Investment Programme (CIP) - details approximate dates when works will be carried out;





### **Design Preparation**

- •All streets are designed on an individual basis and drawn up in the office by fully trained designers, visits are made to the streets they are designing
- •The new lighting has been designed to meet the requirements of the latest British and European Standards and Nottingham City Council's specification.
- •This means that columns cannot always be replaced in their original position
- •We understand that some residents have had the benefit of lighting from the existing system on their property but we cannot always replace them in the original positions and therefore the benefit cannot always be retained





#### **Pre-Construction**

#### **Pre-Start Letter drops**

 Advises you of what will happen during the construction period, and how you can help;

Includes our contact details;

•Delivered to each property approximately 20 days before works start on-site;





#### Construction

How will the works be co-ordinated with others?

Working in partnership with the Authority and our sub - contractors

Our aim is to be in and out of the street with as little disruption as possible;







### Construction

#### **Typical site in a PFI contract**

lamp-post installation works;

transfer of electricity power supplies;

column removals and reinstatements of footways;



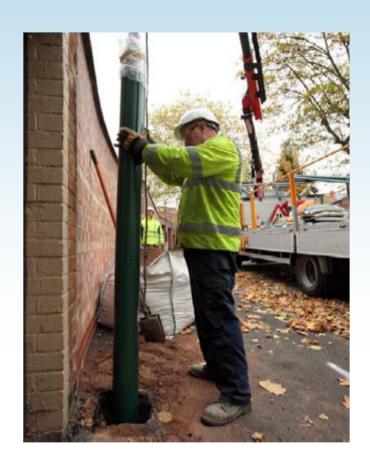


#### Construction

## **Co-ordination during** installation

there will be instances of columns side by side at this stage;

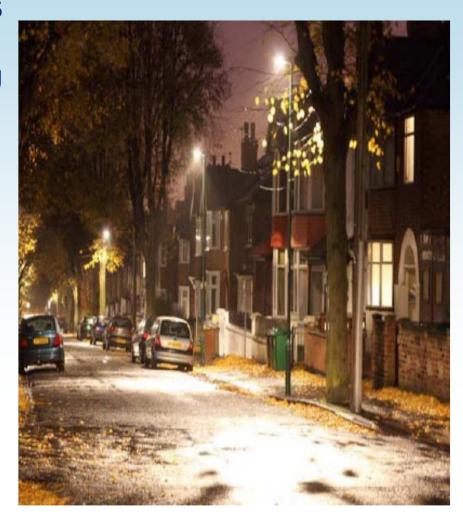
this is where we use existing electricity power supplies and transfer them to the new columns;





## **Completed Works**

- Improved Quality of lighting
- •Better colour rendition
- •Fear of crime reduced
- Energy efficient





## **Project Evaluation**

#### **Aims & Objectives**

- To ensure that the majority of Nottingham residents experience little or no disruption as a result of installation works;
- Our objective is to improve our Service;
- We need to find out how we can improve;
- Identify our good and bad points;
- Find out what you think of our service;



## **Project Evaluation**

We welcome feedback – Critical, Constructive or Good:

#### Comments from our PFI:

- Its now very dark on my front and back garden. The old lights provided a much larger area of light. V poorly placed lamp posts!!
- Not as bright as previous lights but nice and quiet. Adequate
- Lighting is so much better losing the orange light to white light is clearer and safer



### **Additional Information**

Corporate call centre



**Faults** 

**Emergencies** 

Call

0800 0966217

Client team



Council link with SSE

SSE



**Customer Care Manager** 



## **Summary**

- Consult;
- Modern design standards;
- Installation minimise disruption;
- Deliver an effective and energy efficient scheme;
- Carry out customer review survey;
- Continually learn, improve and develop the service;



## **Summary**

We would welcome any questions you may have



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