

AREA 8 COMMITTEE (Bridge, Clifton North, Clifton South) – 10th September 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bridge, Clifton North & Clifton South
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement 		

- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues:

Ward: Bridge NDO: Abdul Ghaffar

Crime:

- April - June 2014 there were 257 total reported crimes. This is an increase of 39 crimes (+18%) from the same period in 2013.
- Year to date all crime in Bridge Ward has increased by +18% (+39 more crimes) from the same period 2013 – 2014.
- Largest volume increase for this period (April – June 2014) was in Criminal Damage, which is up 14 instances (+64%):
- Largest volume increase for July 2014 compared with July 2013 was drugs with 5 more crimes which equates to a 500% increase.

ASB:

- Between April and June 2014 there were 164 ASB calls. This is an increase of 35 calls from the same period in 2013.
- Year to date 2014 – 2015 ASB is up by 27% (+35 reports) compared with YTD 2013 – 2014.
- July 2014 compared to July 2013 ASB was down by 3 incidences a reduction of 4%
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 93
- Performance compared to previous year is up
- Performance compared to neighbourhoods target (86) is up

Graffiti Reports:

- Comparison with previous years quarter, 133 incidents an increase of 21

Fly Tipping:

- Comparison with previous years quarter, 122 incidents a decrease of -75

Dog Fouling:

- Comparison with previous years quarter, 65 incidents a decrease of -31

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Bridge Ward at 1610 which is a decrease of 369 (-19%) from the same period last year.

Community Protection:

- In July 2014 the following orders were issued:
6 Statutory Notices for Environmental Issues
1 Caution for Environmental Issues
1 Assisted RSL Possession Order for Noise
1 Undertaking for Anti Social Behaviour

The following was reported:

35 reports of Graffiti: Some offensive anti-police and homophobic Graffiti which has been removed
85 reports of fly tipping (lot of incidences in which there has been a failure to book bulky waste collections)
57 Letters Before Action
10 Fixed Penalty Notices
71 Reports of Noise ASB

Fire:

- April – June 2014 compared with the same period in 2013 there were 5 deliberate (primary & secondary) fires in the Bridge Ward. Year to date fires in Bridge Ward are down by -67% (-10 fires)

Key Successes:

- Delivery of Summer Activities Programme including six weeks of “Nottingham Keep it Clean” campaign.
- Targeted work with families and young people including two outings to the coast for disadvantaged families and question time event at Meadows Youth Club for young people.
- Joined up working between partners is resolving issues quickly such as HMO properties, graffiti and fly tipping.
- Dog Microchipping event – 35 dogs chipped free of charge for owners
- Individual made to pay via court £886.32 for non compliance of FPN for dumping sofa on road
- Arkwright Meadows Community Gardens received Queens Award for volunteer services

Issues:

- Tram works
- Diversion of buses
- Offensive graffiti
- Closure of Meadows Police Station
- Arkwright Walk – ASB outside Arkwright Stores and vehicles parking at location
- Parking
- GP Surgery
- Wilford Grove properties

Event/ Community Engagement:

- See main Ward Performance report for detailed information.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges here include tackling fly tipping (alleyways), ASB (Arkwright Stores), offensive graffiti (both racist and homophobic) and drugs.

Community Protection has and will continue to leaflet drop, seek intelligence and carryout Operations at known hotspots and aim for FPN's for fly tipping and dog fouling.

Ward: Clifton North NDO: Parbinder Singh

Crime:

- April – June 2014 there were 178 total reported crimes. This is a decrease of 17 crimes (- 9%) from the same period in 2013.
- Year to date all crime in Clifton North Ward has decreased by -9% (17 crimes) from the same period 2013 – 2014.
- Largest volume increase for this period was in ASB, which is up 7 instances: YTD compared with last year shows an overall increase of 6% (7 instances).

ASB:

- Between April and June 2014 there were 117 ASB calls. This is an increase of 7 calls from the same period in 2013.
- Year to date 2013 – 2014 ASB is up by 6% (+7 reports) compared with YTD 2013 – 2014. There is an increase in the number of ASBs being reported, this does not necessarily mean there is an increase in the number of ASBs being committed.

Cleanliness Index:

- Cleanliness Index Score is 92
- Performance compared to previous year is up
- Performance compared to neighbourhood target of 86 is up

Graffiti Reports:

- Comparison with previous years quarter, 13 incidents an increase of 3 (30%)

Fly Tipping:

- Comparison with previous years quarter, 21 incidents same as last year (0%)

Dog fouling

- Comparison with previous years quarter, 15 incidents an increase of 5 (36%)

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton North at 941 which is a decrease of 308 from the same period last year

Community Protection:

- In July the following orders were issued:
 - 1 Injunction for Anti Social Behaviour
- The following were also recorded in July 2014:
 - 109 letters Before Action
 - 9 Fixed Penalty Notices
 - 11 reports of Graffiti
 - 13 reports of fly tipping
 - 39 reports of Anti Social Noise

Fire:

- There were 5 deliberate (primary & secondary) fires in Clifton North between April and June 2014. This is a decrease of 67% (-10 fires) from the same quarter last year
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Key Successes:

- Friends of Clifton Central 'Flower' Park – residents and councillors engaged in regular litter-up activities
- Reopening of Southchurch Drive and access to shops on Varney Road
- Crime Prevention Event & Keep Nottingham Clean engagement events at Clifton Market
- Launch of Tree Walk & Celebration of trees at Clifton Central 'Flower' Park

Issues:

- Road Safety issues around Tram route whilst works completed
- Ongoing issues of Tram and A453 works across the area
- Ball games on 'open' green spaces
- Parking in and around Clifton Leisure Centre

Events;

- Picnic in the Park
- Skatejam at Skatepark
- 'Have your Say' meetings organised with Police, NCH across Clifton Estate
- See Ward Performance Appendix Report for full details

NATs (Neighbourhood Action Team) – working together on agreed ward priorities. The 'key' challenge is to increase confidence of the community and by having quarterly meetings across both wards will raise awareness, for example, how to set Police priorities.

Ward: Clifton South NDO: Prairie Bryant**Crime:**

- April - June 2014 there were 227 total reported crimes. This is an increase of 29 crimes (+15%) from the same period in 2013.
- Year to date all crime in Clifton South Ward has increased by 15% (+29 crimes) from the same period 2013 – 2014.
- Largest volume increase continued to be in Criminal Damage, which is up 4 instances compared with the same period last year.

ASB:

- Between April and June 2014 there were 229 ASB calls. This is an increase of 95 calls from the same period in 2013
- Year to date 2013 – 2014 ASB is up by 71% (+95 reports) compared with YTD 2013 – 2014
- While there is an increase in the number of ASBs being reported, it does not necessarily mean there is an increase in the number of ASBs being committed. There has been a significant amount of work by partners to increase the use of the ASB hotline for reporting issues

Cleanliness Index:

- Cleanliness Index Score is 89
- Performance compared to previous year is up
- Performance compared to neighbourhood target of 86 is up

Graffiti Reports:

- There were 29 reports of Graffiti between April and June 2014 which is an increase of 15 incidents from the previous year's quarter

Fly Tipping:

- There were 35 reports of Fly Tipping in between April and June 2014 which is a decrease of 23 incidents from the previous year's period

Unemployment Rate:

- Data from the first quarter of 2014 - 2015 shows the unemployment figure in Clifton South at 1132 which is a decrease of 363 from the same period last year

Community Protection:

- In June 2014 the following were issued:
 - 7 Fixed Penalty notices (all for littering)
 - 30 Letters Before Action
- The following were also reported in June 2014:
 - 7 reports of graffiti
 - 23 reports of fly tipping

Fire:

- There were 3 deliberate (primary & secondary) fires in Clifton South between April and June 2014. This is a decrease of 83% (-15 fires) from the same quarter last year

Key Successes:

- Implementation of free 'Shopping Shuttle' to help address the lack of buses between Southchurch Drive and Farnborough Road. This service increased from 3 days a week to 5 in response to demand
- Official opening of the Tintagel Green Play Area – there were approximately 25 kids from the local area and the feed back from parents is that the play area is always busy!
- Successful series of Community Engagement events including market stalls and Have Your Say Meetings

Issues:

- Ongoing issue of how to minimise the impact of the Tram and A453 works across the ward, access to public transport particularly in the outlying areas of the Ward and ensuring the sustainability of local businesses that are suffering from the disruptions. There are significant closures and bus diversion on all routes that use Southchurch Drive between Green Lane and Farnborough Road in the ward.

Events:

- **'Have Your Say'** meetings attended by local Councillors, residents and partners
- Community events
- Crime Prevention events
- Cycle skills events through Sustrans
- Picnic in the Park
- Tintagel Green Play Area Opening

NATs (Neighbourhood Action Team) – There are regular monthly meetings with key partners to identify and address ward priorities at a local level.

South Locality Board

All three Locality boards now have Nottingham City Council Directors as Chairs.

Chair for South Locality is Helen Jones Director of Adult Assessment

The focus for the South Locality Board for the next year will be

Pressing Crimes and ASB which aren't being resolved elsewhere.

Violence including Domestic Abuse.

Worklessness and impact of Welfare Reform.

Public realm.

The Locality Board will focus on these priorities together with partners during the next year. The board will be reviewing evidence including statistics every month to ensure good progress.

Recommendation(s):

Area Committee note and comment on the Ward Performance Reports.

1 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 **None**

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND

DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

SUMMARY PERFORMANCE REPORT

AREA 8: Quarter 1

Bridge, Clifton North and Clifton South

Area 8 Total	Category	Qtr 1				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
	Criminal Damage	101	113	12	12%	101	113	12	12%
	Theft	174	171	-3	-2%	174	171	-3	-2%
	Violence	146	136	-10	-7%	146	136	-10	-7%
	Dwelling Burglary	45	28	-17	-38%	45	28	-17	-38%
	All Crime	611	662	51	8%	611	662	51	8%
	ASB	373	510	137	37%	373	510	137	37%
Average Qtrly score	Deliberate Fires	43	10	-33	-77%	43	10	-33	-77%
	Cleanliness Score	85	91	7	8%	85	91	7	8%
	Graffiti	136	175	39	29%	136	175	39	29%
	Fly-Tipping	276	178	-98	-36%	276	178	-98	-36%
	Dog Fouling	91	134	43	47%	91	134	43	47%
	Unemployment	4723	3683	-1040	-22%	4723	3683	-1040	-22%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	Volume +/-	% Change	2013-14	2014-15	Volume +/-	% Change
Bridge	Criminal Damage	22	36	14	64%	22	36	14	64%
	Theft	96	96	0	0%	96	96	0	0%
	Violence	45	50	5	11%	45	50	5	11%
	Dwelling Burglary	8	4	-4	-50%	8	4	-4	-50%
	All Crime	218	257	39	18%	218	257	39	18%
	ASB	129	164	35	27%	129	164	35	27%
Average Qtrly score	Deliberate Fires	15	5	-10	-67%	15	5	-10	-67%
	Cleanliness Score	87	93	6	7%	87	93	6	7%
	Graffiti	112	133	21	19%	112	133	21	19%
	Fly-Tipping	197	122	-75	-38%	197	122	-75	-38%
	Dog Fouling	34	65	31	91%	34	65	31	91%
	Unemployment	1979	1610	-369	-19%	1979	1610	-369	-19%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
Clifton North	Criminal Damage	46	40	-6	-13%	46	40	-6	-13%
	Theft	35	32	-3	-9%	35	32	-3	-9%
	Violence	43	40	-3	-7%	43	40	-3	-7%
	Dwelling Burglary	15	11	-4	-27%	15	11	-4	-27%
	All Crime	195	178	-17	-9%	195	178	-17	-9%
	ASB	110	117	7	6%	110	117	7	6%
Average Qtrly score	Deliberate Fires	10	2	-8	-80%	10	2	-8	-80%
	Cleanliness Score	88	92	4	4%	88	92	4	4%
	Graffiti	10	13	3	30%	10	13	3	30%
	Fly-Tipping	21	21	0	0%	21	21	0	0%
	Dog Fouling	11	15	4	36%	11	15	4	36%
	Unemployment	1249	941	-308	-25%	1249	941	-308	-25%

Ward	Category	Qtr 1				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
Clifton South	Criminal Damage	33	37	4	12%	33	37	4	12%
	Theft	43	43	0	0%	43	43	0	0%
	Violence	58	46	-12	-21%	58	46	-12	-21%
	Dwelling Burglary	22	13	-9	-41%	22	13	-9	-41%
	All Crime	198	227	29	15%	198	227	29	15%
	ASB	134	229	95	71%	134	229	95	71%
Average Qtrly score	Deliberate Fires	18	3	-15	-83%	18	3	-15	-83%
	Cleanliness Score	79	89	10	13%	79	89	10	13%
	Graffiti	14	29	15	107%	14	29	15	107%
	Fly-Tipping	58	35	-23	-40%	58	35	-23	-40%
	Dog Fouling	46	54	8	17%	46	54	8	17%
	Unemployment	1495	1132	-363	-24%	1495	1132	-363	-24%