

NOTTINGHAM CITY COUNCIL

GREATER NOTTINGHAM LIGHT RAPID TRANSIT ADVISORY COMMITTEE

MINUTES of the meeting held in the Ground Floor Committee Room - Loxley House, Station Street, Nottingham, NG2 3NG on Tuesday 11 June 2019 from 2:00pm to 2:21pm

Membership

Present

Councillor Adele Williams (Chair)
Councillor Phil Rostance (Vice Chair)
Councillor Jim Creamer
Councillor Samuel Gardiner
Councillor Phil Jackson
Councillor Eric Kerry
Councillor Dave Liversidge
Councillor AJ Matsiko
Justin Donne
Helen Hemstock
Hugh McClintock
Chris Roy
Jim Thomas

Absent

Councillor John Longdon
Councillor Parry Tsimbiridis
Roger Bacon
Nick Chischniak

Councillor Richard Butler (Substitute for
Councillor John Longdon)
Councillor Errol Henry (Substitute for
Councillor Parry Tsimbiridis)

Colleagues, partners and others in attendance:

Andrew Holdstock - Senior NET Project Engineer
Kate Knight - Assistant Project Manager, NET Project
Mike Mabey - Head of Operations, Nottingham Trams
Adrian Mann - Governance Officer

1 APPOINTMENT OF THE CHAIR AND VICE CHAIR

RESOLVED to:

- (1) appoint Councillor Adele Williams as Chair of the Greater Nottingham Light Rapid Transit Advisory Committee for the current municipal year (May 2019 to April 2020);**
- (2) appoint Councillor Phil Rostance as Vice Chair of the Greater Nottingham Light Rapid Transit Advisory Committee for the current municipal year (May 2019 to April 2020).**

2 APOLOGIES FOR ABSENCE

Councillor John Longdon	-	work commitments
Councillor Parry Tsimbiridis	-	work commitments
Roger Bacon	-	on leave
Nick Chischniak	-	work commitments

3 DECLARATIONS OF INTERESTS

None.

4 MINUTES

The Committee confirmed the minutes of the meeting held on 12 March 2019 as a correct record and they were signed by the Chair.

5 COMMITTEE MEMBERSHIP AND TERMS OF REFERENCE

The Committee noted the current membership and the updated Terms of Reference, which came into effect on 20 May 2019.

6 NET OPERATIONAL PERFORMANCE AND PROGRESS UPDATE

Mike Mabey, Head of Operations at Nottingham Trams, presented a report on the operational performance and progress for NET from the beginning of February to the end of April 2019. The following points were discussed:

- (a) the reliability (98.8%) and punctuality (95.9%) of the tram service was very good for February, March and April, with reliability at its highest level since 2016. This improved performance was achieved due to a reduction in the number of technical faults to trams, along with a decrease in the number of service-disrupting incidents involving third parties. Punctuality is measured against an actual timetable – to be on time, a tram must depart from a stop no more than three minutes after the time as set by the timetable. In terms of reliability, the headway between trams is monitored to check that there are enough trams in service, and there is a stock of spare trams that are used in case of breakdowns;
- (b) a storm on 25 April created some service disruption as lightning strikes to electrical substations at The Depot and Basford caused a power trip, resulting in the overhead line losing power. The substations have lightning conductors that mitigated the damage but, following investigation, it is not feasible to install further lightning protection. CCTV feeds and passenger information displays were lost temporarily, but this did not affect passenger services, and the affected equipment was restored by the following day;
- (c) essential track replacement works were carried out at the Middle Hill Viaduct on Sunday 28 April, with the works completed successfully by the Monday morning. The track section between Nottingham Station and Old Market Square was closed, with services operating between Hucknall and Phoenix Park to Old Market Square and from Toton Lane and Clifton South to Nottingham Station. A

replacement bus service was put in place between Old Market Square and Nottingham Station;

- (d) a major renovation of the fifteen 'Incentro' trams (which came into service in 2004) commenced in April as part of their mid-life refurbishment plan, with the first tram launched back into service on 10 May. The works include the replacement of all tram floors and interior fittings, together with an extensive mechanical overhaul, and the re-branding of the exteriors to align their appearance with the newer 'Citadis' tram models;
- (e) as part of the second phase of the NET fares strategy for 2019, some fare increases were made by Tramlink to multi-operator tickets and certain season tickets on 31 March. However, it is felt that the fare structure still compares favourably to other tram networks across the country;
- (f) as part of Nottingham Trams' planned track renewals programme, repairs will be carried out over 14 days between The Forest and High School tram stops from Sunday 4 August. The works will include the removal and replacement of the northbound rail and points at The Forest and the removal and replacement of the rails across Forest Road. Once the tram service ends on 4 August, the trams will be moved into position on the Nottingham Station Viaduct, and at Toton Lane and Clifton South, ready for Monday morning. During this period, services between The Forest and Old Market Square tram stops will be replaced by buses using equivalent street routes. Normal operations are planned to resume on Monday 19 August. A full communications plan to inform customers and local residents of the work to be carried out and of the replacement services is being produced for circulation;
- (g) the NET Customer Services Team supported 'My Sight Nottinghamshire' by assisting a group of 7 volunteers with 17 partially-sighted or blind individuals so they were able travel safely by tram around the University of Nottingham. This formed part of the 'Try the Tram' campaign, where passengers are shown how to use the help point buttons, which include braille, and the processes for safely boarding and alighting the tram (including features such as the blue stop request button, listening for door alarms, etc.). The event was a great success and further meetings will be held in the future to promote this campaign and support the community.

7 NET SAFETY ISSUES

The Committee noted that no safety issues had been raised for this meeting.

8 CORRESPONDENCE FROM MEMBERS OF THE PUBLIC

The Committee noted that no correspondence from members of the public had been received for this meeting.

9 FORWARD PLANNER

The Chair introduced the Committee's Forward Plan for the coming municipal year. Members felt that it would be helpful to receive general updates on any planned

changes, developments or extensions to the tram network, where this was relevant to the Committee's particular remit relating to the operation of the NET system.

10 CONFIRMATION OF FUTURE MEETING DATES

RESOLVED to meet on the following dates:

- **Tuesday 10 September 2019 at 2:00pm**
- **Tuesday 10 December 2019 at 2:00pm**
- **Tuesday 10 March 2020 at 2:00pm**