

WOLLATON & LENTON ABBEY AREA COMMITTEE 10 NOVEMBER 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director of Commercial & Neighbourhood Services	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; 		

- Fire;
- Health Theme – local health priorities.

Recommendation(s):

1	Area Committee note and comment on the Ward Performance reports for quarter 4 2013/14
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team’s Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: During July – September 2014 (compared with July – September 2013) all crime in the Wollaton East and Lenton Abbey Ward increased by 4% (increase of 5 crimes to 119. 241 for April- Sept) with an increase in thefts of 11 incidents with the majority being of bikes from the University. Dwelling burglary decreased by 3 incidents during July – September 2014 for the same period in 2013. Please see detailed breakdown. The rate for all crime per 1,000 population in the WELA ward is the lowest across the 20 wards. There is a decrease in violence for the ward Year to Date.

Total number of crimes across both beats: for July, August and September 2014 is 87.

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	July 2014	August 2014	September 2014
Burglary Dwelling	Total 3 Uni Park & LA 2 Hillside 1	Total 12 Uni Park & LA 1 Hillside 11	Total 5 Uni Park & LA 0 Hillside 5
Burglary Other	Total 0 Uni Park & LA 0 Hillside 0	Total 1 Uni Park & LA 0 Hillside 1	Total 1 Uni Park & LA 1 Hillside 0
Theft of or from motor vehicle	Total 2 Uni Park & LA 1 Hillside 1	Total 1 Uni Park & LA 1 Hillside 0	Total 1 Uni Park & LA 1 Hillside 0
Criminal Damage	Total 4 Uni Park & LA 3 Hillside 1	Total 2 Uni Park & LA 1 Hillside 1	Total 1 Uni Park & LA 1 Hillside 0
ASB reported incidents	Total 19 Uni Park & LA 13 Hillside 6	Total 15 Uni Park & LA 15 Hillside 0	Total 20 Uni Park & LA 15 Hillside 5

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In October 2014.

ASB: During July – September 2014 (compared with July – September 2013) ASB increased by 56*% by 19 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 10 incidences for 2014-2015 YTD with a decrease of -9 (-47%) from previous year to date.

Fire: Even though incidents of Fire are low in the ward with 1 Primary or Secondary fires in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 1 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: 1 injunction for drugs, 1 Works in Default for Environmental Issues, 2 Statutory Notices for the Environment were issued and no Fixed Penalty Notice (FPN) data was available.

Cleanliness of the Ward. (There is only data available for July and August) **has increased from the previous quarter and to just above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been an increase across all areas for the same quarter July – August in comparison with July –August 2013. For the current year Graffiti is decreasing across the Ward with 24 incidents in July – August 2014. Fly Tipping across the**

Ward in July – August 2014 slightly increased with 19 incidents. **Dog Fouling** across the Ward in July – August 2014 increased with 52 incidents. However currently there have been no real issues raised with the Students returning or starting to live in the WELA ward since the start of term.

Unemployment: Is increasingly falling for the WELA Ward with a decrease of 118 for the quarter being the lowest in the City. Hope Nottingham are continuing their Employment Pathway for their volunteers and are starting the new food growing and environmental maintenance training programme on the Wensor Avenue Allotment space in Lenton Abbey. This has been successfully turned round from being a 6ft high fly-tip site beginning of 2012 in partnership with NCH, City Services, Neighbourhood Development and Community Payback. With NDO support there has been successful ongoing student team challenges, volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. There are currently 6 letting voids in 2014/2015 with a decrease to 30.4 days in void to re-let time below current targets. There are no empty properties awaiting de-commissioning in the Ward. 100% of rent charged has been collected which is excellent. 97.4% of repairs have been completed on target with tenant satisfaction of 8.67. 0.74% of tenancies had to be ended by eviction

Health: Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering gentle exercise and healthy eating sessions with various partners.

Key Successes:

Lenton Abbey Park Development Plan and Bid – Consultation results from the wide resident consultation over February- March 2014 have been taken into consideration in drawing up the new exciting Development Plans for Lenton Abbey Park with Ward Councillors, NDO and Parks and Open Spaces. These have been shared with residents and LARA in October and a Funding Bid has been submitted for external funding. The Park has continued to win Green Flag status again this year.

As part of the Student Weeks Of Action 6th- 17th October to affect change in behaviours and increase awareness around personal safety, security, waste, recycling and ASB to address some of the ongoing issues with student properties and HMO's in WELA. On 16th October NDO working with partners from Community Protection, HMO Team, Waste Advisers with WPRA members door knocked student properties on Middleton Boulevard and other roads in Wollaton Park estate to welcome students to the WELA ward. This was a very successful partnership to reinforce recycling, cleansing, security/ safety, ASB messages building on the University of Nottingham's campaigns and promote local groups and facilities and use of Bulky Waste collections.

Leader Listens event – Please join us for the WELA ward Leader Listens event on 24th November 6 - 7.30pm at Bluecoat Academy Wollaton Park estate campus. Councillors listening to and engaging pupils and residents in discussion about local issues, ideas and concerns about the Wollaton East and Lenton Abbey ward. Come and join partner colleagues for a Ward Walk identifying issues with Councillor Collins and Ward Councillors around the Wollaton Park estate at 5 - 6pm.

Christmas Light Up Events and Lenton Abbey Residents Association – Wednesday 3rd December 5pm The Blossoms Plans are well underway to build on the success of last year's

event with Locality Management working closely with LARA, Sheila Roper Community Centre and Afterschool Club, local schools, the University and other NCC and VCS partners.

Christmas Light Up Events and Wollaton Park Residents Association –December 2014
Plans are underway with Locality Management working closely with WPRA and other NCC and VCS partners.

Lenton Abbey Fun Day – Saturday 5th July 2014 after the success of the 2014 Fun Day with fantastic support from all the diverse local communities in Lenton Abbey and a wide variety of stalls, children's and young people's play and sports activities, performances, community consultation and information stalls. LAFFDA have already started meeting to plan 2015! If you have any ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Neighbourhood Transformation Plans – detailed Action Plans on alleyways and old allotment sites in Lenton Abbey led by NDO are currently being developed and implemented with Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Allotments Service and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use to be let out to new Allotment holders. Building on the 'Grow For It' campaign. Plans are currently being developed to 'transform' Woodside Road Blossoms. These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

2 'Clean Up' Days of Action are currently being planned to remove bulky waste from Lenton Abbey.

Farndon Green Fun Day on Friday 8th August great community involvement, engagement and a wide range of VCS, community and charity partners stalls and fun children's and young people's play and urban street art workshops and activities created a friendly and lively atmosphere. Community consultation on Sutton Passeys Crescent Play Area continued and information was shared on the new residential parking scheme. It attracted involvement of Wollaton Park estates BME and disabled and increasingly diverse communities and residents who had just moved in the day before! Feedback included: "Enjoyed meeting other residents", "There was a great community feel to the event", "Great interest and a lot of people very willing to get involved", "Well organised event", "It was very friendly and some good activities for children", "Very Community centred".

Summer Youth Programme- 6 sessions were delivered with voluntary and community sector partners Pythian Club and SEND Project with support from Sheila Roper Playscheme (voluntary community provider) co-ordinated and supported by NDO throughout August in Lenton Abbey and Wollaton Park estate to complement the Family and Community Team programme of trips and activities. This included 2 Family BBQ's, Urban street art and circus skills workshops, arts and crafts and a trip to NGY with music, sports and dance workshops and a trip to Laser Quest. The football sessions were a great success engaging new young men and women who continued playing throughout the summer on Lenton Abbey Park. We hope to build on this engagement during term time.

Area Capital and Public Realm Funds – New signage, benches, lining agreed at and since the last Area 7 Committee in September are now installed and completed. New gating, tree and shrub planting are currently being planned.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey is having an impact with effective enforcement which has stopped people from parking on the grass verges in the restricted zone on Woodside Road. This will stop further damage to the grass verges. Further detailed scoping and development work, review and problem solving has taken place with Locality Management leading discussions with Ward Councillors, Traffic Management and Highway Services consulting with NCH and other partners and proposals developed for further Phases of the TRO and works in Lenton Abbey.

A new Residential Parking Scheme on the Sutton Passeys Crescent side of Wollaton Park estate is now in place from October 2014. Monitoring of impact has been undertaken by Traffic Management, Community Protection and working closely with Bluecoat Academy. This should relieve some of the parking issues caused by QMC school and University staff.

Burglary and cycle theft have increased over the last 6 months but the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into Allotment use. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been strengthened with Raglan Housing and other Social Landlords.

Ward: Wollaton West NDO: Lyse-Anne Renwick

Crime:

Wollaton West continues to have the highest year to date increase in All Crime across the locality in terms of volume and percentage increase at 41% (an additional 126 offences). The crime categories suffering the greatest year to date increases are Burglary Other and Vehicle Crime.

Vehicle Crime increased considerably during September with the majority of offences involving theft from vehicle. There is no specific method or entry or item targeted.

The spate of Burglary Other offences affecting the ward appear to be tailing off now, with levels reducing to normal in September. ASB is still seeing higher levels than last year; there is a reduction in offences on recent months. The Neighbourhood Action Team are working diligently to try and reduce these figures for example, when an incident takes place on a

particular street, leaflets and crime prevention leaflets are mailed to all residents on that particular street together with the adjoining streets. The Locality Management Team together with the Police is carrying out crime prevention road shows in the ward to educate citizens of crime prevention measures. There are to be two crime prevention road shows during the November and December months in time for Christmas.

Breakdown:

Wollaton West statistic: For the period August 2014 - September 2014. Wollaton West has seen a decrease in burglary dwelling from the period of October 2013 – December 2013, but and increase in burglary other 9/19 and criminal damage 14/20.

Breakdown:

Crimes	August 2014	September 2014
Burglary Dwelling	3	2
Burglary Other (Shed, Garage, Shop etc)	5	9
Robbery	0	0
Theft From Vehicle	5	10
Theft of vehicle	0	0
Criminal damage	1	6
Violence	0	3

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in September 2014.

Cleanliness Index: The neighbourhood as clean as the City Centre is the benchmark target on cleanliness is to achieve 86%. Wollaton West Ward cleanliness index score has increased for September to 97% which is above the average of the City Centre.

Graffiti: Good news for Wollaton West, there was only 2 incidents of graffiti a decrease of 8.

Fly Tipping: Fly tipping has increased with 7 incidents reported, and increase of 1.

Dog Fouling: The Ward has seen an increase in dog fouling, 14 incidents an increase of 10, this could be due to the recent campaign 'See it Report it', but this situation is being closely monitored by the NAT (Neighbourhood Action Team).

Unemployment Rate: Wollaton West employment figures remain the same. The ward is ranked 18 out of the 20 wards for unemployment in the city.

Community Protection: In September there were no notices issued.

Fire: There has only been 1 deliberate fire in the Wollaton West Ward in September 2014.

Key Successes: Wollaton West Youth Summer Programme – This summer saw the delivery of the Wollaton West Summer Programme with Pythian Club, The Family & Community Team, the voluntary and community providers together with the coordination of the Neighbourhood Development Officer. There were fantastic deliveries of activities in the Ward. Wednesday 6th August 2014 saw the launch of the children summer programme in Torvill Park. This event was well attend by families who partook of a BBQ and organised sports e.g. football, quick cricket and natural crafts. The leader of the Pythian Club was able to engage with a few young people who were identified by the Neighbourhood Action Team. There were other programmed activities during the summer in the other parks in the ward, Rushford Park, Wollaton Park as part of the Superheroes Picnic on the 20th August, this event was a huge success which saw the team engaged with over 200 young people. The grand-finale of the summer programme ended with the young people visiting the NGY Centre on the 29th August where they partook in music, dance, drama, gym and film production. The young people said it was the best summer of activities in the Ward.

Wollaton Park Designated Local Nature Reserve – In September more than 140 hectares of Wollaton Park was designated a local nature reserve by Nottingham City Council. This move has almost doubled the amount of green space around the City that has secured the title. To mark the special occasion the park had an open day on Monday 20th October and children and families came along to the event. Individuals who were present at the event thought it was fantastic that the park had become a nature reserve and also thought it was well deserved. Families were able to partake in were bird-box making, fat-ball bird feeders making using pine cones organised by the park rangers, herb planting and face painting. To also mark the occasion there is a competition for nature photographers aged 18 and under to enter a free digital photography competition which will run from Monday 20th October until 2nd November 2014. The theme of the competition is “Wollaton Park Local Nature Reserve Wildlife and Landscapes”. There were also free guided walks carried out by the Park Rangers through out the Park and Local Nature Reserves on the 20th October to inspire competition entrants and nature lovers.

The Friends of Wollaton Park AGM – There were over 35 people who attend the AGM which was held at Wollaton Hall, there was a tour of Wollaton Hall together with presentations which highlighted the groups activities over the year. The group appointed three extra committee members who will be looking at key project for the group over the next year.

Christmas Light Celebration – **The yearly Christmas Lights Celebration is going to be on Thursday 4th December 2014, 5:30pm – 6:30pm** with the switching on of the lights on Bramcote Lane. We are very fortunate that this year yet again the Bramcote Lane retailers are contributing to the event. Last year saw over 400 people attended the event which is a huge success for the ward.

Issues: Parking issues on grass verges are causing problems for both residents and the community. The erosion of the grass and soil is causing large holes in the footpaths. The Central Locality team are looking into possible solution to resolve the issue. Wollaton West Ward has recently seen an increase in burglary dwelling and theft from cars but the Neighbourhood Police Beat Team together with the NDO are working hard to resolve the problem, for example, a targeted approach, promptly informing residents of crime in their street and informing them of prevention measures to keep themselves and their property safe also deploying the capture car around the ward and Police night time surveillance.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group AGM, Local Area Group meetings. Wollaton West Youth Café continues to be a success with the young people of the Ward. **The young people are to organise a Christmas Disco which will see the young people from all the local schools attending.**

NAT's (Neighbourhood Action Team): - The team represents various key service providers who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are dog fouling, crime and parking.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None