

Nottingham City Internal Audit Local Performance Indicators (PIs)

Table 1 : Performance v PI Targets					
Indicator		Target	Period	Actual Year	Comments
1	% of all recommendations accepted.	95%	100%	100%	On Target
2	% of high recommendations accepted.	100%	100%	100%	On Target
3	Average number of working days from draft agreed to the issue of the final report	8 days	9	3	Above Target
4	% of staff receiving at least three days training per year.	100%	33%	cumulative	
5	% of customer feedback indicating good or excellent service.	85%	cumulative		None issued
6	Number of key / high risk systems reviewed	12	-	Complete in Qtr4	All ongoing