HEALTH SCRUTINY COMMITTEE

13 MAY 2021

PLATFORM ONE – PROGRESS TOWARDS TRANSFER/ DISPERSAL LAUNCH DATE

REPORT OF HEAD OF LEGAL AND GOVERNANCE

1 Purpose

- 1.1 To consider Nottingham and Nottinghamshire Clinical Commissioning Group's (CCG) progress towards the transfer of patients from the Platform One practice to the new provider (Nottingham City GP Alliance) practice and of patients who are to be dispersed to GP practices in their local area on 1 July 2021.
- 1.2 To receive information on how the Equality Impact Assessment (EQIA) for these changes is evolving, being monitored and responded to.

2 Action required

- 2.1 The Committee is asked to:
 - a) consider progress towards the launch date for the transfer/ dispersal of patients from Platform One;
 - b) note how the CCG is developing, monitoring and responding to the EQIA; and
 - c) agree when it would like to schedule attendance from the CCG to provide an update on progress with the new arrangements.

3 Background information

- 3.1 The Committee has considered a number of reports from, and has been engaged in discussion with, the Nottingham and Nottinghamshire Clinical Commissioning Group (CCG) in relation to changes to the Platform One GP Practice.
- 3.2 The Committee has had serious concerns about the proposals, particularly in relation to vulnerable patients to be dispersed to other practices, and has made a number of recommendations and requests to the CCG.
- 3.3 In spite of the rejection of the recommendation to pause proceedings, and some major concerns about the new arrangements in terms of the practice boundary, the Committee agreed that it wants to work constructively with the CCG on the development of the new Practice and on providing the necessary support to patients affected by the changes.
- 3.4 As a result of the Committee's discussions and recommendations the CCG has
 - a) explored and started to implement improvements to communication and engagement methods and deliverables in relation to Platform One patients, working with Healthwatch and the Integrated Care Partnership Severe Multiple Disadvantage Group and establishing a Stakeholder Task and Finish Group to provide input to the process;

- b) commissioned a new Primary Care Local Enhanced Service for Severe Multiple Disadvantage that all GP practices can access;
- c) introduced to the Committee representatives of the newly appointed provider, Nottingham City General Practice Alliance (NCGPA), who have also provided an informal briefing to members of the Committee to provide more detailed information on the Alliance;
- d) identified lessons learnt to improve the relationship with and involvement of the Health Scrutiny Committee for future work; and
- e) provided information on the way in which vulnerable individual patients will be supported with transfer/ dispersal to meet their needs.
- 3.5 The CCG is returning to the Committee's 13 May meeting to provide a verbal update on progress towards the launch date for transfer/ dispersal of patients from Platform One.
- 3.6 Should there be no specific concerns, the Committee will agree when to invite CCG colleagues back to report on progress with the new arrangements, once there has been time for these to become embedded.
- 4 List of attached information
- 4.1 None.
- 5 Background papers, other than published works or those disclosing exempt or confidential information
- 5.1 None.
- 6 Published documents referred to in compiling this report
- 6.1 Reports to, and minutes of the meetings of the Health Scrutiny Committee meetings held on 19 November 2020, 17 December 2020, 11 February 2021,11 March 2021 and 15 April 2021.
- 7 Wards affected
- 7.1 All.
- 8 Contact information
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