

Smart Ticketing operational expenditure 2021/22 and procurements– additional information for the DDM.

Approval to spend on suppliers in 2021/22.

Under previous management some suppliers listed in the main body of the decision (items 1a and 1b) were taken on by the Council without having the appropriate contract arrangements in place.

Arrangements are now being made to go out to tender for each of these services. It is considered more efficient to use the available time to go out to tender for longer term solutions, and to obtain quotes from existing suppliers for the interim period while procurements are progressed, rather than going out to tender for short term arrangements as well.

The DDM is seeking approval to continue this spend with suppliers in the interim period until tenders can be issued and new contracts let.

A plan to procure these services for the longer term through appropriate procedures has been agreed with Procurement, and it is proposed that these will be progressed with some urgency over the next few months.

It should be noted that the Smart Ticketing technical support (item 1a and 2a in the DDM) currently also includes the Robin Hood Operators Group administrator (item 2c), but it is considered that these roles should be tendered separately to maximise value for money. In addition, the value of the Hardware Support (items 1b and 2b) will reduce following tender, as some elements will no longer be required following the introduction of a new Host Operating Processing System (HOPS), which is currently being prepared for tender, and was subject to an earlier DDM approval (Reference 4020).