



Statutory Officers Report for Health and Wellbeing Board

Corporate Director of People

January 2023

Children's Integrated Services and Education

1. Nottingham's Child Friendly City Discovery Day



An important milestone in our ambition to become a Child Friendly City took place on Tuesday 15th November at the Albert Hall- the **Child Friendly City Discovery Day**. The event was co-facilitated with the UK Committee for UNICEF (UNICEF UK) Child Friendly Cities Team.

Children from nine primary schools, colleagues and partners came together to reflect and review Nottingham's understanding of Child's Rights. Both our Universities came along too, and the children were surprised and excited to be the first to try out the University of Nottingham's new programme on building Nottingham through Minecraft. 'Read On Nottingham' were also there, handing out free books to the children, to support with their learning... and of course their enjoyment of reading!

The day was full of fun activities and information, tailored to engage and gain the best opinions and ideas from the children attending. Positives and challenges of Nottingham and its local communities were discussed and the children presented their thoughts, visions and the changes they want to see in Nottingham and the areas where they live.

Another major part of the day was to find out the key priorities local children what Nottingham to take forward (these are known as Child Friendly City Priority Badges). The children voted for their favourite Badges, which will be collated against voting in other Discovery moments that have taken place, and a final decision will be announced in December on the 6 badges/priorities Nottingham will work on over the next 3yrs, with an ultimate aim to achieve Child Friendly City accreditation from UNICEF UK.

The Child Friendly City Discovery Day was full of engagement and participation of our city's children and it highlighted the importance of hearing the voices of our children. So as we move on in our Child Friendly journey we can work together to make positive changes for our children, lets make Nottingham a place where children's rights are valued and broadly respected. A city where their participation makes a difference.

2. National School Meals Week 2022 (7th – 11th November)



As part of National School Meals Week, I was delighted to be invited to join the children at Welbeck Primary School to enjoy a school dinner.

Between 7th and 11th November Schools across the country were looking at how they can make a difference by serving up delicious, healthy and planet-friendly food. Coinciding with COP27, this year's National School Meals Week, focused on 'green issues'.

I was delighted to see the school meals team in action at the heart of the school. I talked with the children about their enjoyment of the meals and how they've been encouraged to try new things. Social eating and healthy eating plays an important role in wellbeing.

Adult Social Care

National Safeguarding Adults Week 2022 (21st – 27th November)

Adult Safeguarding Week took place Monday 21st November – Sunday 27th November. The week was dedicated to highlighting important Safeguarding themes. Each day focused on a Safeguarding issue in order for us to explore how we identify and respond to contemporary Safeguarding challenges. Colleagues were invited to access online materials highlighting various issues which included:

- County Lines,
- Elder abuse,
- Recognising safeguarding in our communities and how to react,
- Building a culture of embedding learning in practice,
- Self-neglect and technology being used to perpetuate domestic abuse.

As established by the Care Act S43, all local authorities must establish an Adult Safeguarding Board. In Nottingham, the Board is represented by an Independent Chair (Lesley Hutchinson) and Board Manager (Anne-Marie Furnell). The Board members consists of the three statutory partners - Nottingham City Council, Nottinghamshire Police and Integrated Care Board (NHS) – alongside a wide range of other partners. The Board oversees and leads adult safeguarding across the city and will be interested in a range of matters that contribute to the prevention of abuse and neglect.

To report adult safeguarding concerns call Nottingham Health and social Care Point 0300 131 0300.

Safeguarding Leaflet attached.

New Referral process for our Community Connectors

If you are working with a citizen and they are socially isolated, lonely and not connected to their Community, from this date, you will be able to refer directly to the Community Connectors through Liquid Logic by completing a New Contact.

The current email address (communitytogether@nottinghamcity.gov.uk) and referral form will no longer be valid from this date.

The attached documents provide more in depth detail of the process and how you can make a referral to the team.

[Community Together Service - Information and Criteria](#)

[Community Together Service - Flowchart](#)

[Community Together Service - Internal Referral Process](#)

The service is not currently available in Aspley, Bilborough, Bulwell, Bulwell Forest and Leen Valley.

Nottinghamshire Carers Hub

Information for Carers from other Service Providers:

[Nottingham Breathe Easy Groups](#)

Have a range of support groups, singing groups and exercise groups designed specifically for people with lung conditions across Nottingham and the surrounding areas.

Music-making and carefully designed exercise activities can help people feel healthier and more positive – and it seems to be especially good at improving quality of life if you're living with a lung condition. Attending these sessions can help improve breathing technique and stamina.

[Disability Direct / Plot to Plate](#)

Accessible allotments run by Disability Direct have created a plot for unpaid carers, free to attend, see attached flyer for more details or contact Lea on 07883 393880 or email: lea.omeara@disabilitydirect.com

[Severn Trent Water](#)

The Big Difference Scheme can offer a reduction off water bills to Severn Trent customers with a household income below £18,278.

See flyer for more information or call: 03457 500 500.

[Nottinghamshire Fire and Rescue Service](#)

Please see the attached Safe and Well Guide with information and tips to keep yourself and other safe in the home.

[Notts Autism Information & Advice Service](#)

For those age 16 and over awaiting diagnosis. We can direct you to any type of support you require pre-diagnosis.

Eg: support with form filling, benefit checks, EHCP plans, social care assessment.

See flyer for more details or email: autisemnotts@citizensadvicenottingham.org.uk

Nottingham Health and Care Point (NHCP) change of management

From the 1st December 2022 the management of NHCP has been transferred to the department of Customer Services in line with the Customer First programme.

The role of NHCP and the principles of prevention and resolution at the first point of contact will not change and you should not see any difference operationally. The number for NHCP remains the same at 03001310300.

Catherine Underwood
Corporate Director for People
(January 2023)