# **Operational Decision Record**

Publication Date	Decision Reference Number
28/04/2023	4925
Decision Title	
Renewal of Oracle RDBMS su	pport and maintenance contract
Decision Value	
£249,999	
Revenue or Capital Spen	nd?
Revenue	
Department	
Finance & Resources	
Contact Officer (Name, je	ob title, and contact details)
Paul J Burrows, IT Change Pro paul.burrows@nottinghamcity.	
Decision Taken	
<ul><li>the Oracle RDBMS support</li><li>2. To delegated to the Head or contract for the supply of a</li></ul>	authorised procurement process for the renewal of t and maintenance contract; of the IT Service authority to award and enter into a new Oracle RDBMS support and maintenance (49,999 for up to a 3-year period.
	d Background Information
A number of significant system	is in use by the Council to enable service delivery

A number of significant systems in use by the Council to enable service delivery utilise Oracle as their underlying relational database management system (RDBMS). These systems include Northgate Housing, Northgate Revenues and Benefits, Capita One, GIS System, the commercial Rent Accounting System.

Access to Oracle support and maintenance provides the Council with access to upgrades of software including fixes to faults and patches against security risks, upgrade paths so that systems remain up-to-date, and supplier support in the event of problems being encountered with the Oracle product.

## Other Options Considered and why these were rejected

Do nothing. This is not considered a desirable option as it would mean that the Council would be required to operate application systems holding sensitive personal data and financial data on unsupported technology, which would pose a general business risk to the Council. Failure to maintain software support will also prevent the Council accrediting to external security standards such as PSN, Cyber Essentials and HSCN.

## Reasons why this decision is classified as operational

The decision is classified as operational because:

- This is the renewal of an existing facility and so is not a new requirement.
- The technology the support and maintenance contract is for is 'known' to the Council and having been used for many years and so this is not about the adoption of new technologies.
- The renewal of the contract allows the Council to continue the delivery of services without change.

## **Additional Information**

Financial advice:

This decision seeks approval to spend £249,999 to renew the Oracle RDBMS support and Maintenance Contract for 3 years. There are no Finance Objections to this proposal but would highlight the need prepayment at year end. Note this is not capital spend. (Nishil Rabheru, 24.02.2023)

Procurement advice:

ICT Services will follow a route to market which will be compliant and offer best value for the Authority. Once the tender process has completed, we will then be able to determine if the Authority can contract for 1 or 3-years. There are no procurement concerns. (Louise Dobson 19.01.2023)

EIA, DPIA, Carbon Impact assessment or consultation exercises are not required for this decision because the decision does not propose the acquisition of any new systems (hardware or software) only renewal of the maintenance of software that is already in use.

This decision does not involve the spending of capital monies.

The last approval for renewal of the Oracle RDMS support and maintenance contract was made through delegated decision 3785, 'Software Maintenance Renewal for Seven Systems, 2020-2023', on 10 Dec. 2019.

### **Decision Maker (Name and Job Title)**

Ross Brown, Corporate Director, Finance & Resources

### Scheme of Delegation Reference Number

7

### Date Decision Taken

27/04/2023