

CityCare Quality Account 2022/23

Comment from Nottingham City Council Health and Adult Social Care Scrutiny Committee

The Nottingham City Health and Adult Social Care Scrutiny Committee welcomes the opportunity to consider CityCare's Quality Account 2022/23 and is pleased to be able to comment on it.

No issues relating to the provision of services by CityCare were identified for scrutiny by the Committee during 2022/23. In its comment last year, the Committee noted that the results of the organisation's staff survey in relation to equality and diversity were less than positive and that there appeared to be significant issues to be tackled. The Committee welcomes information in the report about action that has been taken with regards equality, diversity and inclusion but would like to see more transparent reporting on progress, and reported data from the staff survey in 2022 indicates that there is still need for improvement.

The Committee is supportive of the improvement priorities identified and encourages the organisation to provide feedback to its stakeholders, including through written reports such as the Quality Account, on ambitions and evidence of progress made to enable accountability.