

## Health and Adult Social Care Scrutiny Committee: 24 October 2024 / 21 November 2024

### Response to Recommendations: Adult Social Care Housing Needs / Delivery

#### Portfolios: Adult Social Care and Health / Housing and Planning

Recommendation	Response
<p>1) That engagement with supported accommodation providers and Registered Providers of Social Housing is maximised to ensure the development of a sustainable accommodation base for people with care requirements that is sensitive to their needs and where the appropriate wrap-around care can be delivered.</p>	<p>Commissioners have a good working relationship with providers and in order to enhance current arrangements, strategic discussions at a senior level are being planned for February/March 2025.</p> <p>Also, work is in hand to review and where necessary enhance co-production arrangements so that citizens can effectively input, inform and direct future commissioning intentions as part of a Co-Production Board.</p>
<p>2) That engagement with partners and the wider market is maximised in seeking to grow the provision of supported accommodation equitably across the city for people with more complex care needs, as part of developing early intervention in the context of increasing demand.</p>	<p>Initial conversation with NAPRAS have taken place re partnership with the private sector and support available to city residents i.e. save before you serve initiative.</p> <p>An initial meeting has taken place with the Licensing Team to explore the possibility of transforming vacant purpose-built student accommodations into temporary housing for homeless citizens in Nottingham.</p>
<p>3) That close consideration is given to how the Housing Service can engage proactively with people with social care housing needs on their individual experiences of accessing their services and the outcomes for them, to explore how future delivery could be developed through making greater use of co-production.</p>	<p>Proposals will be explored at the Co-Production Board with a view to arrangements being implemented during the second quarter of 2025. Also, the recruitment of the social worker working across Housing and Adult Social Care (ASC) will help facilitate this work.</p>
<p>4) That a strategic way forward is taken with partners to streamline pathways and reduce</p>	<p>An initial Meeting between ASC adaptations, construction, repairs and maintenance has taken place to develop an adapted property repairs</p>

<p>waiting lists for access to suitable supported accommodation, as part of a person-centred approach to developing an effective All-Age Accommodation Strategy.</p>	<p>protocol has taken place. Consultation on the revised, draft adaptation's policy is underway.</p> <p>A review of current pathways will commence in the first quarter of 2025, involving key stakeholders.</p>
<p>5) That all possible engagement and communications is carried out to ensure that residents and families are aware of how they can escalate any issues that they are experiencing with a supported accommodation provider to the appropriate contact within the Adult Social Care Service, so that supportive action can be taken in a timely way.</p>	<p>Gaps in senior management within ASC are beginning to be addressed. Effective engagement and communication arrangements with citizens is a key priority, as posts are filled and greater stability established, we will be able to respond more effectively.</p> <p>We will review current arrangements and also work with providers to ensure appropriate information on escalations and contacts within ASC is readily available and accessible.</p>
<p>6) That joined-up, partnership work is developed across the Council to ensure the delivery of a coordinated, strategic approach for meeting joint housing and social care needs, making proactive use of co-production with communities and services users.</p>	<p>Senior management across the Council are committed to strengthening partnership working at all levels. A senior management board is being established in February to bring officers together to review and make decisions about complex cases. A post has been established to work into adults and children on housing matters to support the effective use of housing stock. Also, the recruitment of a social worker to deliver joint person-centred assessment across Housing and ASC is underway. Co-production will be central to the development of ongoing strategies.</p>