

<b>JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE</b>
<b>11 FEBRUARY 2014</b>
<b>GREATER NOTTINGHAM URGENT CARE BOARD</b>
<b>REPORT OF HEAD OF DEMOCRATIC SERVICES (NOTTINGHAM CITY COUNCIL)</b>

**1. Purpose**

- 1.1 To receive an update on the work of the Greater Nottingham Urgent Care Board, including how urgent and emergency care services in Nottingham have dealt with winter pressures.

**2. Action required**

- 2.1 The Committee is asked to use the information provided to inform questioning and discussion about the work of the Urgent Care Board and identify if there are any issues for further scrutiny.

**3. Background information**

- 3.1 In September the Committee was informed that the Greater Nottingham Urgent Care Board had been established around the Accident and Emergency Department at Queens Medical Centre. It includes key stakeholders from health and social care, patient representatives and clinical experts. The Committee heard that four work streams had been agreed:
- Winter planning and coping with surges in demand;
  - Performance oversight and service standards;
  - Primary care access;
  - Frail Elderly Strategic and Implementation Group for Nottingham South.
- 3.2 The Unplanned Care Programme Manager from Nottingham City Clinical Commissioning Group will be attending the meeting to provide an update on progress of the Board. In September councillors also raised concern about the behaviour of some patients attending the Accident and Emergency Department and the negative impact that this had on staff and other patients. The Committee asked that this concern be raised with the Urgent Care Board. Since that time the Committee has also established a study group to look at issues relating to intoxicated patients.

- 3.3 In September the Committee also expressed particular interest in the Board's Primary Care Access Workstream. Information about this workstream will be presented to the Committee in March.
- 3.4 Visits for councillors to various parts of the urgent and emergency care system are currently being arranged.

4. **List of attached information**

None

5. **Background papers, other than published works or those disclosing exempt or confidential information**

None

6. **Published documents referred to in compiling this report**

Report to and minutes of the meeting of the Joint Health Scrutiny Committee on 10 September 2013

7. **Wards affected**

All

8. **Contact information**

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