

WOLLATON & LENTON ABBEY AREA COMMITTEE 22ND JUNE 2015

Title of paper:	WARD PERFORMANCE REPORTS – QUARTER 4	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director of Commercial & Neighbourhood Services	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; • Fire; • Health Theme – local health priorities. 		

Ward: Wollaton West Neighbourhood Development Officer: Lylse-Anne Renwick

Crime: Crime in the Wollaton West Ward has decreased this quarter with an only increase of theft from motor vehicles, with the majority of thefts from unlocked motor vehicles and Antisocial Behaviour in the Grangewood Estate area. Please see detailed breakdown below.

Breakdown:

Wollaton West statistic: For the period

Wollaton West Crimes	January 2015	February 2015	March 2015	April 2015	May 2015
Burglary Dwelling	1	4	3	5	
Burglary Other (Shed, Garage, Shop etc)	0	0	4	2	
Theft From Vehicle	9	8	17	6	
Theft of vehicle	0	0	0	1	
Theft other (includes person/shop etc.)	4	12	6	5	
Criminal damage	3	4	6	3	
Robbery	0	0	0	0	
Antisocial Behaviour	13	12	18	14	

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in May 2015.

ASB: During January – March ASB has increased by 29 incidents. The antisocial behaviour is predominantly in one area of the ward which is to be addressed by the NAT team.

Cleanliness Index: General cleanliness in the ward is up by 2% overall this year maintaining our continuous high standard. The cleanliness score this quarter is 94, up from 92 last quarters above the 'neighbourhood as clean as the city centre' benchmark target of 86%.

Graffiti: - There has been an increase in reported graffiti incidents this quarter compared to last quarter though there is a reduction by 19% for the entire year.

Dog Fouling is up by **156% this quarter compared to this quarter last year.** The ward has seen an increase in dog fouling particularly in the Grangewood Estate, Seaford Avenue, and Rushford Park. Wollaton residents have reported that the majority of dog fouling happens at

about 7am, before most people start work, the Neighbourhood Management team and CPO are putting measures in place to deal with this issue.

Fly Tipping: - Across the ward this quarter has decreased by 36% in January – March.

Fire: - Fires are low in the ward with an average quarterly score of 2.

Unemployment Rate: Wollaton West has seen a decrease in employment. The total number of unemployed citizens is 118, 1:3%, -51 in April. The ward is ranked 18 out of the 20 wards for unemployment in the city. The number of all benefits claimants aged 16 -64 by November 2014 for the Wollaton West Ward was 730, 8.2% a decrease by -70 from November 2013.

Key Successes:

Middleton Primary School & Fernwood Infants and Junior Schools: Entered the Nottingham in Bloom Art Competition. Several children from Fernwood Junior also entered the Nottingham in Bloom Photography competition. The competitors are sponsored by Capital One.

The results are yet to be announced, but several of the Wollaton Children have reached the shortlist and their pictures will go on to represent the city in the East Midlands in Bloom competition.

Crime Prevention Road Show - The Ward Crime Prevention Road Shows has continued, the NAT team held a recent Road Show on 14th April at the newly opened Waitrose Supermarket, Trowell Road. The event was supported by the Police, Crime Prevention Team and the NDO, Locality Management. The event was a huge success with several residents attending the road show. Several shed alarms and window alarms were distributed to residents (the alarms were funded by the Ward Councillors). There was also crime prevention advice relayed to residents by the Crime Prevention Team and residents were persuaded to sign up to the Police Alert scheme which would keep them inform of incidents that occur in the ward together with updated crime prevention measures.

Dovecote Museum: - Was formally opened on Sunday 10th May by Maureen Jones. The event was a great success with quite a number of people attending. There was a guided walk around Wollaton Village and a refreshed display of June the Doll's new cloths together with beautiful knitted items by the WI was on display in museum. There was also an exhibition dedicated to the Walled Garden at Wollaton Hall which depicted the garden through the years.

Friends of Wollaton Local Nature Reserves: - Held a guided walk on the reserves on 12th May, Mark Speck led the walk and help residents identify the residents' local birds by their birdsong.

Bramcote Lane Summer Planting: - The 14th May saw the beginning of the Wollaton West Ward summer planting programme, the Neighbourhood Development Officer together with staff from Wollaton Library and residents carried out the planting of the planters outside the library and around the Bramcote Lane Pump area. Resident is very pleased with the results and has asked for Wollaton to be entered in East Midlands in Bloom in its own right next year.

Issues: Dog Fouling has increased in the ward around the Grangewood Estate, Seaford Avenue and Rushford Park. The vast majority of dog owners act in a responsible way, disposing dog waste via existing public litter bins or their domestic refuse bin. The community view dog fouling as antisocial behaviour and have made it a local priority. Enforcement of legislation by uniformed officers had had limited effect on this priority. However, a small

proportion of the community persist, therefore a more robust partnership approach is required to address this issue. A range of operational measures are being put in place to address this issue.

Parking around the shops on Wollaton Road and Russell Drive (at the bust stop) are causing problem for citizens using the bus stop. The NAT team together with the Road Safety team are meeting to address this issue.

Wollaton West Ward has recently seen an increase in burglary from cars in Wollaton Park the Neighbourhood Police Beat Team together with the NDO are working hard to resolve the problem, for example, organising Crime Prevention Road Shows in the Ward, deploying the capture car around the ward, meeting with the Parks and Open Space, Horticultural Supervisor to look at measures to reduce the crime.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group Meeting, Local Area Group meetings and Wollaton West Youth Café continues to be a success.

NAT's (Neighbourhood Action Team): - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are dog fouling, crime and parking.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: During January – March 2015 (compared with January – March 2014) all crime in the Wollaton East and Lenton Abbey Ward decreased by -36% (no change in crimes of 508 for April 2014 - March 2015) with an increase in thefts of 7 incidents with the majority being of bikes from the University. Dwelling burglary decreased by 4 incidents during January – March 2015 for the same period in 2014 but increased by 9 for the whole year. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is an increase of 32 incidences in ASB for the ward Year to Date.

Total number of crimes across both beats:
 January 2015 = 9 crimes and 20 ASB incidents
 February 2015 = 13 crimes and 18 ASB incidents

March 2015 = 10 crimes and 25 ASB incidents
 April 2015 = 12 crimes and 16 ASB incidents
 Total of above = 44 crimes and 79 ASB incidents

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	January 2015	February 2015	March 2015	April 2015
Burglary Dwelling	Total 4 Uni Park & LA 2 Hillside 2	Total 7 Uni Park & LA 1 Hillside 6	Total 6 Uni Park & LA 1 Hillside 5	Total 2 Uni Park & LA 2 Hillside 0

Burglary Other	Total 0 Uni Park & LA 0 Hillside 0	Total 2 Uni Park & LA 1 Hillside 1	Total 0 Uni Park & LA 0 Hillside 0	Total 0 Uni Park & LA 0 Hillside 0
Thefts of and from vehicle	Total 3 Uni Park & LA 1 Hillside 2	Total 1 Uni Park & LA 0 Hillside 1	Total 1 Uni Park & LA 0 Hillside 1	Total 3 Uni Park & LA 2 Hillside 1
Criminal Damage	Total 2 Uni Park & LA 2 Hillside 0	Total 3 Uni Park & LA 3 Hillside 0	Total 3 Uni Park & LA 2 Hillside 1	Total 7 Uni Park & LA 3 Hillside 4
ASB reported incidents	Total 20 Uni Park & LA 15 Hillside 5	Total 18 Uni Park & LA 17 Hillside 1	Total 25 Uni Park & LA 19 Hillside 6	Total 16 Uni Park & LA 14 Hillside 2

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In May 2015.

ASB: During January – March 2015 (compared with January – March 2014) ASB increased by 59% by 21 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 19 incidences reported for 2014-2015 YTD with a decrease of -11 (-37%) from previous year to date. However we have been informed that there are a significant number of unreported incidences of Domestic Violence in Lenton Abbey.

Fire: Even though incidents of Fire are low in the ward with 1 Deliberate Secondary and 1 Accidental fire in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 2 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: No Fixed Penalty Notice (FPN) or Statutory Notice data was available.

Cleanliness of the Ward has increased from the previous quarter and to a 92 average well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been a decrease in graffiti and fly tipping for the year April 2014 - March 2015 in comparison with the previous Year To Date. Dog fouling has increased for the same period. For the current year **Grffiti** has slightly increased across the Ward with 18 incidents in March 2015. **Fly Tipping** across the Ward in March 2015 has increased to 32 incidents. **Dog Fouling** across the Ward in March 2015 decreased to 24 incidents. However currently there have been no real issues raised regarding students living in the WELA ward since the start of term.

Unemployment: Is increasingly falling for the WELA Ward with a decrease of 74 -22% for the quarter and decrease of 354 -24% for the Year April 2014 - March 2015. This being the lowest in the City. Hope Nottingham are continuing their Employment Pathway for their volunteers and have started the new food growing and environmental maintenance training programme on the Wensor Avenue Allotment space in Lenton Abbey. With NDO support there has been successful ongoing volunteer team challenges, volunteer recruitment, development, training

and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Health: Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering different health sessions with various partners.

Key Successes:

Lenton Abbey Park Development Plan and Bid – In April 2015 we received the exciting news that NCC has secured an external Funding Bid of nearly £40,000 for new developments on Lenton Abbey Park developed with Ward Councillors, NDO, residents and Parks and Open Spaces. New developments include a football pitch, wildflower meadow, fruit trees, new outdoor gym equipment and under 5's equipment, table tennis tables. This will further enhance the Green Flag status already awarded for the Park.

Sutton Passeys Crescent Play Area – WELA NDO working with Parks and Open Spaces on further consultation with local residents, community groups, schools, on play equipment choices, current usage and issues to inform a Development Plan and future funding bid for the Play Area.

Spring Clean Up Days of Action in Lenton Abbey – following s successful Day Of Action on 19th March 7.5 tonnes of bulky waste was collected for priority streets in Lenton Abbey.

Summer Clean Up Days and Campaigns events and activities to tackle Dog Fouling will be rolled out across the Ward. Planning with partners is underway as part of the City wide Student Waste Management Plan.

Hawton Spinney Interpretation Panel and Nature Trail – Launch on 12th February with follow up workshops during half term – Middleton Primary school children and parents enjoyed further workshops and parents and grandparents are really enjoying learning with their children and grandchildren from the new Nature Trail.

Wollaton Park Residents Association (WPRA) Spring Fair – Saturday 9th May 2015 – a new event organised by WPRA and local residents with many stalls of local creative and small businesses and NDO undertaking community consultation on Sutton Passeys Crescent Play Area which was well supported by Wollaton Park estate residents. Thank you to everyone who helped out. WPRA and residents are already talking about the next event they want to plan!

Lenton Abbey Fun Day – Saturday 4th July 2015 1-5pm after the success of the 2014 Fun Day with fantastic support from all the diverse local communities in Lenton Abbey. LAFFDA who organise the Fun Day have been busy putting plans in place for 2015. There will be an even wider variety of stalls, children's and young people's play and sports activities, performances, community consultation and information stalls. If you have any new activities/ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Neighbourhood Transformation Plans – detailed Action Plans on tree planting and old allotment sites in Lenton Abbey led by NDO are currently being updated and implemented with Allotments Service, Ward Councillors, NCH, CPO's, CP Enforcement, City Services and and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use to be let out to new Allotment holders. Building on the 'Grow For It' campaign. Further works on fencing on Woodside Road 'the

Blossoms' will add to enhancements and transformation on this city gateway route. Building on the recent success of the Trees For Cities Project delivered in WELA ward in February 2015 with overwhelming resident support. WELA NDO working with Tree Services have submitted a further application which local residents can vote on. These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

Farndon Green Fun Day – Plans are currently underway working with local residents to organise this popular local event taking place in the summer.

Lenton Abbey Residents Association (LARA) Spring Into Lenton Abbey event on 11th April 2015 – with the themes of 'Grow Your Own', 'Clean' and 'Pride in Neighbourhoods'. The event included: Outdoor planters were filled and planted, children's workshops, games, activities, tombola, advice and information from local Welfare Rights and Drugs and Alcohol Support Advice agencies, NCH and Fit in the Community, supported by Dr Bike to get bikes back on the road and the Police promoting 'Immobilise', Crime Prevention Roadshow and WELA Target Hardening Scheme. New management committee members joined at the AGM. Thank you to LARA, all the partners, volunteers and residents who helped make it happen. It attracted residents who were new to the neighbourhood who commented "this event has made me feel very welcome and I never knew there was so much on offer in Lenton Abbey"

Area Capital and Public Realm Funds – since the last Area 7 Committee in February 2015 new gating has been installed to reduce ASB and fly tipping. Phase 1 of works on Woodside Road to resolve parking issues were completed in April/ May 2015 to reduce damage to the verges and help create off road parking. Further phases are currently being planned which will help to transform this major City Gateway route.

Wollaton Park Estate Residential Parking Scheme - The resident parking issues in Wollaton Park estate have been successfully resolved by the new Residential Parking Scheme installed with Wollaton East and Lenton Abbey ward Area Capital Fund monies last autumn. This Included public highway enhancements to support parking for customers of local businesses. Enforcement has been ongoing and the impact of the schemes have been closely monitored over the last 6 months by Traffic Management, Enforcement and Community Protection. There have been no issues at local schools with pupil drop off/pick up with positive partnership working.

Issues:

The Experimental Traffic Restriction Order (TRO) in Lenton Abbey has now been fully implemented. We are currently monitoring emerging parking issues in Lenton Abbey. The 1st Phase of works have been completed on Woodside Road. Schemes are currently being developed for further Phases. A new TRO has been developed and is currently being implemented to install timed parking bays to support parking for disabled and elderly customers using the shops on Woodside Road in Lenton Abbey.

Cycle theft has dramatically decreased on the University of Nottingham campuses over the last 6 months with the Police and Sustrans working closely with University security staff. Although dwelling burglary has fallen slightly in the last quarter, there has been an increase over the last year. In response WELA NDO in partnership with Nottinghamshire Police, WELA Ward Councillors and Crime and Drug Partnership have developed a Crime Prevention Target Hardening Project which started being rolled out in March 2015 to WELA's most vulnerable residents. On both issues the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward Priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services NDO, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into cultivation. We have extended this positive partnership to bringing other overgrown 'no man's land' green sites into cultivation by local residents. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been further strengthened with Stonewater Housing Association and Sheila Roper Community Centre and with other Registered Social Landlords through a Central Locality Task and Finish Group reviewing Resident Welcome Packs and Waste and Recycling Management. WELA NDO has worked with colleagues enhancing mapping of properties of RSL landlords across the Central Locality which will aid Central Locality wards NAT partner problem solving.

Recommendation(s):	
1	Area Committee note and comment on the Ward Performance reports for quarter 4 2014/15

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans

- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None