



# NCH update report

Time: 5.30

Date: 22 June 2015

Presented by:

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Decent Homes</b></p> <p><b>Background</b>                      The Nottingham Decent Homes programme has been running for the past six years aimed at improving more than 18,000 homes across the city. It started in 2009 after it was revealed that more than 40 per cent of council houses in Nottingham did not meet national standards. The programme was funded 80 per cent by central government and 20 per cent by Nottingham City Council. Nottingham City Homes took the opportunity to go beyond the government's decent homes standard with the Nottingham Decent Homes Plus Standard.</p> <p><b>What we have achieved Citywide</b>                      Bathrooms, kitchens, boilers and roofs have been replaced and upgraded at a cost of £200 million in the Secure Warm Modern programme. It means that every Nottingham council home (100%) now meets the government's minimum 'decent homes' specifications compared to just 44 per cent when</p>	Information

		<p>the project began.</p> <p>Zero per cent non decency achieved by 31 March 2015</p> <ul style="list-style-type: none"><li>• 14,325 Bathrooms</li><li>• 18,959 Kitchens</li><li>• 37,607 Secure by Design Doors</li><li>• 18,729 properties have received (80,000) Grade A Secure by Design windows</li><li>• 4,478 Loft Insulations</li><li>• 14,910 Electrical upgrades</li><li>• 15,460 New Grade A energy efficient boilers</li><li>• 14,621 Heating distribution upgrades (this is radiators, pipework and programmes)</li><li>• 567 New roofs</li><li>• £200 million investment</li><li>• 200+ apprentices taken on and trained</li><li>• Up to 600 employed on the scheme at any one time</li><li>• Satisfaction with quality / condition of home up from 57% to 87%</li></ul> <p><b>The future</b></p> <p>A planned programme of maintaining decency will continue year after year to continue a level of quality within our housing stock. £13m has been set aside for 2015/6 to uphold this goal. The maintaining decency project will remain under the title of Secure Warm Modern which is, and always has been, based on tenant priorities.</p> <p>Stock condition data and Energy Performance information collected about our housing stock is helping to produce an additional planned programme of energy efficiency works across the City including insulation work to solid wall, BISF (British Steel Frame) and other hard to treat properties.</p>	
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2	Area Regeneration and Environmental Issues	<p><b>Fencing &amp; Guttering Planned Programme</b> - April/July/October/January.</p> <p><b>Capitol Court, Wollaton</b> Paint type is being finalised.</p> <p><b>External wall insulation</b> Lenton Abbey is one of the next two area to benefit from external wall insulation across tenure. Details on funding and costs for owner occupiers is being finalised. Events will be held for residents prior to any work starting.</p>	Decision
3	Key messages from the Tenant and Leasehold Congress	<p>TLC has recently undergone review and a number of improvements have been identified and implemented following on from further consultation with tenants. The first 'new style' meeting was held on Wednesday 29th April at the New Art Exchange and involved interactive workshops to shape the future structure and direction of the group.</p> <p>The group also decided on a new name and will now be known as the 'Communities in Action' group. Membership has been widen to include representatives from each of the NCH customer panels, each of the recognised Tenants &amp; Residents groups across the city, ensuring wider and more local representation and engagement and there is also an open invitation in place for all NCH Board members to attend.</p>	X
4	Tenant and Residents Associations updates	<p>The LARA 'Spring into Lenton Abbey Fun Day' was a great success in April and was well attended by partners sharing lots of useful information about free training courses, financial advice and support and Neighbourhood support. Many local residents took part in bulb planting at the Sheila Roper Community Centre and received a masterclass on growing your own vegetables etc. FIT in the Community were also in attendance at the event</p>	X

		<p>which created lots of interest in getting involved in activities locally.</p> <p>The LARA AGM was held on the same day at the Sheila Roper Centre and through the fun day new members were recruited to form a stronger TRA committee. There is now much interest from LARA to move forward on further developing Lenton Abbey and Wollaton East to improve green spaces and build relationships with local tenants to encourage them to take good care of their gardens and to help others through volunteering.</p>	
5	Area Performance Figures	See Appendix 1	Information
6	Good news stories & positive publicity	Grander Designs project to address highway/verge erosion on Woodside Road now underway	X