

**ARBORETUM, DUNKIRK AND LENTON, RADFORD ANDPARK AREA COMMITTEE –
19 FEBRUARY 2014**

Title of paper:	WARD PERFORMANCE REPORTS: QUARTER 3	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
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Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward Priorities • Community Engagement • Finance • Safer theme – Crime and Anti-Social behaviour (ASB) • Neighbourhood theme – Environmental issues and Housing • Working theme – Unemployment rates • Housing • Community Protection 		

- Fire
- Health Theme – local health priorities

The Central Locality (through the Central Locality Board) has targets to reduce dwelling burglary, shop theft and violence. As at December 2013 the targets were being met for dwelling burglary, but not for shop theft or violent crime.

Some of the data in the ward reports attached now only refers to a month not a quarter. It covers the month of December 2013. It is important to note that as the figures are only for a month and not averaged out over three months, some of the increases/decreases seem quite high/low compared to those reported in previous meetings.

The following is a brief summary by the respective Ward Neighbourhood Development Officers (NDO):

Ward: Arboretum
NDO: Linda Wright

Crime: All crime has increased 14.6% year to date for December 2013 (114 actual crimes up). The largest volume of crime for December relates to shops, theft from the person and theft in dwellings. Arboretum is showing the greatest increase in all crime compared to the other wards. The ward has been assigned a micro beat which includes all the streets within the boundary of Bentinck Road, Birkin Avenue, Gregory Boulevard and Mount Street back to Bentinck Road. The micro beat aims to increase foot patrols in the targeted area, in order to prevent crime. Unfortunately there was a murder in the ward during this period. The perpetrator was quickly apprehended by the police and is awaiting trial.

ASB: All ASB was up 6.3%, year to date for December 2013(a change of 45 up). Year to date the micro beat area accounts for 21% of all ASB in the ward, however this percentage has decreased to 16% during December.

Cleanliness Index: The index score set as a target city wide is 80%. In comparison the average for the Ward was 88, this is showing a slight decrease in the statistics year to date. However, on the ground residents have stated there is an improvement in the frequency of the cleaning and the purchase of a new Billy Goat for the ward should increase the effort to get below the index score.

Graffiti Reports: 40 incidents reported which is an increase of 23 year to month.

Fly Tipping: 39 incidents which is a decrease of 22 year to month, work is being done in the Neighbourhood Action Team (NAT) to identify ways to design out this type of offence i.e. remove walls to improve visibility.

Unemployment Rate: The ward is ranked 8 out of 20 wards for unemployment in the city for this month. There was a 5.5% decrease of people on job seekers allowance year to date.

Community Protection: Data not produced in time for report.

Housing: The number of empty properties waiting decommission in the ward is 53 based on the 2013/14 figures which is up 1 from the previous year.

Fire: Year to date the Arboretum ward has had no deliberate fires in the ward. This is a 100% improvement year to date. There were 2 fires in November.

Key Successes: The Arboretum NAT has continued working hard over this quarter. A successful

Arboretum week of Action was delivered, the result of which has been a 100% fall in complaints from residents with in the targeted areas, noticeably, with regard to bins on street, for example, Brush Field Street had 48 residents served with section 46's enforcement action to stop them leaving their bins on street. The general advice day at the Mary Potter Centre, hosted a wide variety of providers who all came to increase awareness of their particular service and important key messages. Stalls on the day provided information on healthy eating, blood pressure nurse, domestic violence, credit union, welfare rights, Sure Start, energy efficiency home packs, the Employment and Training Team, the fire service and police were all there giving advice how to make homes safer places to be and more secure. There was something there for all sections of the community as the week ended with a similar event as part of the Black History season.

St Paul's Avenue and Terraces were experiencing extensive fly tipping for a short period of time. The Community Protection Officer's (CPO) were tasked with reducing the incidents and by actively issuing penalty notices, combined with joint activity with City Services, delivered a decrease of fly tipping in the area which was co-ordinated at the NAT.

Area 4 wards joined together for their Christmas tree light switch on at Canning Circus. There were over 200 individuals in attendance and local schools like Berridge Junior and Bentinck Primary sang festive songs at the event.

Issues: One of the outstanding issues for the ward relates to the displacement of drinkers from the city as many of them congregate on the Forest. There is an action plan that is being developed by the police and is being taken to the Locality Board from the NAT in order to draw down extra resources' to resolve this problem before it picks up again in the summer.

Cars for sale are becoming a problem as they make it difficult to clean the streets appropriately as they tend to be parked close to each other and are rarely moved so collect litter around and under them.

Events: The Forest Recreation Ground saw another successful Goose Fair staged in the area which is a national event. The Arboretum also put on a successful Christmas tree light switch on event which attracted over 500 people to attend from all over the city, as did Trent University.

NATs: All the partners are working together on the agreed ward priorities for 2013-2014 plans. The NAT team is in the process of developing key actions to be delivered 2014-15. All partners aim to deliver actions that will enhance residents and visitors experience of being in the ward.

Ward: Dunkirk and Lenton

NDO: Iffat Iqbal

Crime:

- Dunkirk and Lenton is one of the few wards showing reduction in all crimes and ASB
- Dwelling burglary is showing an overall reduction compared to the same month last year.
- Theft is the main volume offence on the ward which includes theft of bicycles mainly at the QMC and mobile phone theft.
- Violent crime has been reported from the QMC and a local Children's home in the month of December 2013.
- Auto-crime has increased compared to the same time last year, and incidents are mainly taking place on Lenton Boulevard, with items such as Sat Navs and laptops being targeted.

ASB: ASB levels in the ward are 1.47 which is below the average.

Cleanliness index: Cleanliness Index Score is 88 compared to a neighbourhood target of 86. Waste management, including recycling, bins on the pavement, over-flowing and contaminated

bins, bin dippers, and waste in gardens is still a major concern for residents.

Graffiti reports: Graffiti has seen a slight increase this month with 12 incidents reported. Most of these incidents are happening on canal bridges, flyover's and railway bridges.

Fly Tipping: 9 incidents have been reported compared to 7 reported by the same time last year. This is an on-going issue for the ward especially around Montpellier Road, Lenton Boulevard and Beeston Road.

Unemployment rate: The ward is ranked 19th out of 20 wards for unemployment in the city for this month, however, figures may be skewed by the student population which is 68% of the total ward population.

Housing: The number of empty properties to be decommissioned has increased from 39 in 2011/12 to 162 in 2013. For 2013/14 this figure has increased further to 274. In the previous year the average time taken to re-let a property was 18 days. This has now been reduced to 15 days.

Community Protection: In December one caution was given for environment crime. No figures are available for Fixed Penalty Notices

Fire: There were 4 deliberate (primary and secondary) fires in December. Year to date fires in the ward have increased by 2.

Key successes: A Day Of Action took place on 27 November covering Cecil Road?, Chippendale Road?, Alderney Road? and Grove Road to tackle fly-tipping, bins on pavement, contaminated bins, litter and bulky waste in back gardens and alleyways. On the day Neighbourhood Services, Nottingham Community Housing Association, Nottingham City Homes, Community Protection and University of Nottingham came together to dedicate time to improve the streets by pursuing a number of improvements including numbering household waste bins, replacing bins, a full-scale litter and rubbish clearance, door knocking and speaking to residents and students, reinforcing messages regarding waste management and taking responsibility for the neighbourhood.

One of the main issues identified was that many occupants on Cecil Road? and Chippendale Road? did not have keys to access the alleyway gates to take bins back to their properties. Therefore Councillors funded the replacement of locks on the gates and issued all residents with new sets of keys. Enforcement on these streets will begin in the second week of February 2014.

A very exciting community heritage project is being set up by the Dunkirk and Lenton Partnership Forum and Trent and Peak Archeology to raise the public profile of Lenton Priory and improve its future management, as well as boost community cohesion in the Lenton ward through a sense of shared heritage. The Councillors have funded a Martinmas Fair which will take place in November 2014 to celebrate the medieval fair in which present-day traders of local and international produce will be invited to sell their wares alongside medieval re-enactment and educational installations. Through an emphasis on social interaction between different identity groups in the medieval period, it is hoped that greater connectivity and understanding will be achieved between present day communities in Lenton.

The 'Green Corridor' project which has been set up to improve cycling and pedestrian connectivity from Castle Boulevard, Willoughby Street, high-rise flats site, Sandfeild site right through to the John Carroll Leisure Centre has received initial funding of £22,000 to produce designs to look at options and cost estimates which then can be considered for funding and implementation.

Area 4 Christmas tree event was a great success with five local primary schools including Edna G

Olds and Dunkirk Primary, residents and partner organisations attending.

Demolition work continues on Lenton high-rise flats. Three sites have been emptied and plans have been developed to build a mixture of apartments and bungalows for the over 50's as well as family houses.

Issues: Night-time noise predominately caused by late night student parties especially on Lenton Drives and Derby Road continue to be a concern for local residents. The new noise reporting procedure via the non-emergency number 101 is still unfamiliar with residents. The NAT teams are working together to promote and raise awareness of the 101 number by producing publicity and a campaign which was launched in December.

Penn Avenue residents have raised several issues relating to caretakers, cleansing and improving the front garden on site. Two meetings have taken place and partners have been tasked with specific actions.

Lenton Boulevard, a popular thoroughfare for traffic, presents a negative impression of the ward with empty shops, bins on pavement and untidy front gardens. A Boulevard Improvement Plan has been developed by partners to address these issues.

Burglaries and auto crime have increased in the ward. Neighbourhood police are working with partners and delivering 'Operation Graduate' - both targeted and preventative work to address this.

There continue to be issues with broken glass from bottles left overnight, fly-tipping, poorly maintained gardens, bins on streets and contamination which is regularly tackled by City Service teams and Community Protection. Posters have been designed by local children highlighting the dangers of broken glass which have been put up in hot-spot areas.

Cycling on pavements is an on-going issue for the ward and several operations have been set up by Community Protection on Beeston Road, Hillside shops and near to the QMC.

Events: A Christmas light switch on was arranged at Canning Circus for Area 4 residents which was very well attended. The lights were switched on by the Lord Mayor and local Primary schools took part.

A second budget consultation was held giving citizens the opportunity to give us their views.

NAT: The NAT continues to be represented by various key service providers working across the Ward and are currently delivering actions based on the revised Ward priorities.

Ward: Radford and Park

NDO: Rob Gabbitas

Crime:

- Across all crime categories, the ward has seen a reduction of 32 crimes over the same period last year (down from 159 to 132).
- The December figures for burglary show a 76% reduction, from 33 incidents in 2012 down to 8 reported incidents in December 2013. Similarly for the same period drugs crimes fell from 11 to 4 (64%).
- Incidents of anti-social behaviour have increased by 77 cases – up from 605 to 682.
- Theft is the main crime in this ward and accounted for 35% of all crime in December 2013. Shop theft is generally the highest category and these offences were spread across Lidl, Aldi, B and M and Maplin. The percentage of theft involving the targeting of mobile phones rose in December.

- The incidents in the category Theft (Other) were quite widespread and involved theft of phones, purses and money from purses.
- 44% of violence offences were domestic related.
- Radford and Park ward ranks high in respect of auto crime (second highest ward) and dwelling burglary (third highest ward).

ASB: ASB per 1000 population at December 2013 was 2.14 which is relatively low across all wards and significantly lower than the figures for the previous year

Cleanliness Index: The index score for Radford and Park for November 2013 is 90 which means that the neighbourhood target is being met.

Graffiti Reports: There have been 23 incidents of graffiti which is an increase of 5 over last year at the same time.

Fly Tipping: There have been 87 incidents of flytipping during November in Radford and Park which is an increase of 12. There are regular actions around flytipping hotspots and additional warning notices have been on display around the worst areas leading to some improvements so far this year.

Unemployment Rate: The ward is ranked 16th out of 20 wards for unemployment in the city for this month, however, figures may be skewed by the student population which is 49% of the total ward population.

Community Protection: In December 2013 the following orders were issued - 5 Statutory Notices for the Environment and 1 outright Possession Order (Eviction) for ASB.

Housing: The number of properties awaiting decommission is down to 54 from 112.

Work has now started to develop the new houses adjacent to Argyle Court, off Clifford Street and Nottingham City Homes and the City Council will work together to identify additional environmental schemes which could be introduced to improve the wider public realm in this area, particularly the open space between Clifford Street and the rear of Alfreton Road shops, close to the housing development.

Lettable voids are up from 7 to 19 (whole year figure). Voids re-let time for this ward is 16.74 (against a citywide target of 25).

There has been some success in terms of completing repair work within the target performance figure of 96%. This ward achieved 98.01 for December 2013.

Fire: There was 1 deliberate fire in November 2013 (same figure for last year).

Key successes: There is continuing interest in the wider public realm space around the John Carroll Leisure Centre site. Groundwork Greater Nottingham have finalised contract details for the provision of new play equipment on the park immediately opposite the Centre (adjacent to Garfield Road). This project will commence in February 2014. There are opportunities to develop close links with the Sikh Community following improvements to their premises on Norton Street and proposals are in place to support a celebratory Sikh new year event on Saturday 12 April – linked to a health promotion.

The Leisure Centre continue to offer a wide range of activities for all ages and will be looking at 'connectivity' to the new housing developments in this area – notably the new Nottingham City Homes properties replacing highrise units at High Cross and Clifford Court. The Radford Mills site is

now clear and awaiting redevelopment for social housing which will again boost local housing provision.

A 'Green Corridor' project has been set up by the Dunkirk and Lenton Partnership in conjunction with the City Council, the aim of which is to develop safe cycling and pedestrian routes, connecting Castle Boulevard, Willoughby Street, through to the Sandfield site up to the John Carroll Centre. An initial £22,000 has been secured to produce option designs and cost estimates to support further funding bids and possible scheme implementation.

The Christmas lights switch on at Canning Circus proved to be popular with support from Area 4 primary schools, local policing teams, University of Nottingham students, residents and Derby Road retailers. This is one of a number of potential initiatives helping to support this entrance to the city and increase footfall around Derby Road and Canning Circus. Some important links with the business hub are being created and will be developed during this next year. Early discussions are in place about the greater use of the Canning space – for example craft events and festivals, all of which can complement the reopening of key businesses and establishment of new ones in this area.

There has been further awareness raising within the area about the increased use of foodbanks. Radford and Leen Residents Group received a presentation recently on the work of Hope Nottingham and were made aware that residents in need could get involved or receive vouchers for food packages through contacting the Zion Millennium Church, Church Lane, Radford.
hope@nottingham-org.uk.

Issues: There are a number of sites within the ward which continue to create operational demands in terms of overall cleanliness. These are known fly tipping sites, some with little natural surveillance. There have been initiatives recently around Garfield Street, Brook Court complex and New Road. Notices have been displayed discouraging illegal dumping and enforcement activity heightened to address the worst cases.

There are also key redevelopment sites such as Radford Mills and Forest Mills where residents need to be involved with the changes likely to affect their neighbourhoods. These are important opportunities to strengthen existing Tenants and Residents Groups and some work has been undertaken recently to promote and sustain groups including Radford and Leen TRA, BRAMTRA, Radford West Residents Group and a new forum to involve residents in the Lenton Triangle area.

Lenton Road Right of Way (also affects Dunkirk and Lenton Ward) – Having considered the evidence put forward at the Public Inquiry held in July 2013, the decision of the Secretary of State is that Lenton Road is an ancient public right of way on foot. The route has now been added to the Council's Definitive Map which is the legal register of all known public rights of way in Nottingham.

The NAT group continues to meet monthly bringing together a range of partners to develop actions for the whole ward and currently addressing the neighbourhood policing priority of street drinking.

Recommendation(s):

1	To note the key information from the Ward Performance Reports for December 2013.
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.

- 1.2 They also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; ward performance report will help to support this.
- 2.3 The ward performance report captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s (NAT) action log, Crime and Drug Partnership (CDP) plans and other partners’ implementation plans.
- 2.4 The reports are co-ordinated by Neighbourhood Development Officers, with data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report.

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None.