

Nottingham City Council Delegated Decision



Nottingham
City Council

Reference Number:	2144
Author:	James Steele
Department:	Resources
Contact:	James Steele (Job Title: web manager, Email: james.steele@nottinghamcity.gov.uk, Phone: 01158763151)
Subject:	Web Content Management System, Hosting and Support Services
Total Value:	£16996 (Type: Revenue)
Decision Being Taken:	<p>1) To grant dispensation under financial regulation 3.29 (operational issues) from Contract Procedure Rule 5.1.1 to extend the existing web hosting and support contract with GOSS Interactive for 6 months until and including 28 February 2016.</p> <p>2) To approve the total cost of £16996 for the extended Web Content Management System, Support and Hosting. The funding for the decision will be met from an existing budget for the Customer Access Programme currently held in the IT efficiency Fund</p>
Reasons for the Decision(s)	<p>To extend the existing web hosting and support agreement with our existing provider pending the conclusion of the review process.</p> <p>The review of our CMS Hosting and Support is now underway via the Government Digital MarketPlace (G-Cloud) and will ensure that we have a Web Content Management System, hosting and support that provides value for money.</p> <p>It should be noted that once a new solution is identified there will need to be a phased move to a new provider. The expected timescale to achieve this move would be 6 months, hence, the reason for the requested 6 month extension.</p>
Other Options Considered:	We have previously approached other external providers of web hosting but have been unable to secure the required 24/7 support for applications/support/upgrades and patches on top of support for hardware and required uptime of servers.
Background Papers:	

Published Works:

Affected Wards:

Citywide

Colleague / Councillor Interests:

Dispensation from Financial Regulations:

Yes

Consultations:

Those not consulted are not directly affected by the decision.

Crime and Disorder Implications:

Not applicable

Equality:

EIA not required. Reasons: This is not a new or changing policy, service or function.

Social Value Considerations:

Not applicable

Decision Type:

Portfolio Holder

Subject to Call In:

Yes

Call In Expiry date:

02/09/2015

Advice Sought:

Legal, Finance, Procurement, IT

Legal Advice:

Dispensation from CPR 5.1.1 is needed in accordance with financial regulation 3.29 for the reasons stated in the procurement advice below. Advice provided by Sarah O'Bradaigh (senior solicitor) on 19/08/2015.

Finance Advice:

The cost of this proposal is £17k. This cost will be met from approved IT Efficiency Funding. There is a provision within that funding of £100k in respect of the CRM System Development and integration and this will be used to support this proposal.

Note that a dispensation is sought under financial regulation 3.29 (operational issues) from Contract Procedure Rule 5.1.1 to extend the existing web hosting and support contract with GOSS Interactive for 6 months until and including 28 February 2016.

Advice provided by Steve Hales (Finance Analyst) on 05/08/2015.

Procurement Advice:

A dispensation under financial regulation 3.29 (operational issues) from Contract Procedure Rule 5.1.1 to extend the existing web hosting and support contract with GOSS Interactive for 6 months until and including 28 February 2016 is requested and a new procurement exercise is now underway via the Government G-Cloud framework and the extension will allow time to appoint the new supplier and also allow the time required for the transition to the new supplier. Advice provided by Paul Ritchie (Procurement Category Manager) on 29/07/2015.

IT Advice:

The IT Service supports this proposal.
The current externally hosted web service has proved to be technically reliable. Increasingly citizens expect to be able to transact with the Council online and the availability of a 24/7 supported service is necessary to enable this. It is anticipated that there will be an increased demand for digital delivery and that the reliability of this access channel will be increasingly important.

Advice provided by Paul J. Burrows (Strategy Manager) on 04/08/2015.

Signatures

Graham Chapman (PH for Resources and Neighbourhood Regeneration)
SIGNED and Dated: 25/08/2015
Glen O'Connell (Acting Corporate Director of Resources)
SIGNED and Dated: 24/08/2015
Theresa Channell (Head of Corporate and Strategic Finance) - Dispensation from Financial Regulations
SIGNED and Dated: 20/08/2015
Chief Financial Officer's Comments: