

## WOLLATON & LENTON ABBEY AREA COMMITTEE 21ST SEPTEMBER 2015

<b>Title of paper:</b>	<b>WARD PERFORMANCE REPORTS</b>	
<b>Director(s)/ Corporate Director(s):</b>	Andy Vaughan Strategic Director of Commercial & Neighbourhood Services	<b>Wards affected:</b> Wollaton East And Lenton Abbey & Wollaton West
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<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>		
<b>Relevant Council Plan Strategic Priority:</b>		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input checked="" type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input checked="" type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities;</li> <li>• Community engagement;</li> <li>• Finance;</li> <li>• Safer theme – Crime and anti-social behaviour (ASB);</li> <li>• Neighbourhood theme – Cleansing and Environmental issues;</li> <li>• Working theme – unemployment rates;</li> </ul>		

- Housing;
- Community Protection;
- Fire;
- Health Theme – local health priorities

**Recommendation(s):**

1 Area Committee note and comment on the Ward Performance reports for quarter 2 2015/16

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**1. REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

**2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team’s Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans.
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

**Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey**

**Crime:** During April – August 2015 (compared with April – August 2014) all crime in the Wollaton East and Lenton Abbey Ward increased by +5% (by 10 crimes, with an increase in victim based crime of 43 crimes) criminal damage of 9 incidents, thefts of 1 incident with the majority being of bikes from the University. Dwelling burglary decreased by -21

incidents during April – August 2015 for the same period in 2014. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is an increase of 13 incidences in ASB for the ward Year to Date.

Total number of crimes across both beats:  
 April 2015 = 12 crimes and 16 ASB incidents  
 May 2015 = 17 crimes and 13 ASB incidents

June 2015 = 13 crimes and 21 ASB incidents  
 July 2015 = 9 crimes and 22 ASB incidents  
 Total of above = 51 crimes and 72 ASB incidents

**Breakdown:**

<b>Wollaton East &amp; Lenton Abbey Ward Crimes</b>	<b>April 2015</b>	<b>May 2015</b>	<b>June 2015</b>	<b>July 2015</b>
Burglary Dwelling	<b>Total 2</b> Uni Park & LA 2 Hillside 0	<b>Total 2</b> Uni Park & LA 0 Hillside 2	<b>Total 3</b> Uni Park & LA 0 Hillside 3	<b>Total 2</b> Uni Park & LA 2 Hillside 0
Burglary Other	<b>Total 0</b> Uni Park & LA 0 Hillside 0	<b>Total 8</b> Uni Park & LA 7 Hillside 1	<b>Total 1</b> Uni Park & LA 1 Hillside 0	<b>Total 2</b> Uni Park & LA 1 Hillside 1
Thefts of and from vehicle	<b>Total 3</b> Uni Park & LA 2 Hillside 1	<b>Total 7</b> Uni Park & LA 4 Hillside 3	<b>Total 2</b> Uni Park & LA 2 Hillside 0	<b>Total 2</b> Uni Park & LA 2 Hillside 0
Criminal Damage	<b>Total 7</b> Uni Park & LA 3 Hillside 4	<b>Total 7</b> Uni Park & LA 4 Hillside 3	<b>Total 7</b> Uni Park & LA 5 Hillside 2	<b>Total 3</b> Uni Park & LA 3 Hillside 0
ASB reported incidents	<b>Total 16</b> Uni Park & LA 14 Hillside 2	<b>Total 13</b> Uni Park & LA 12 Hillside 1	<b>Total 21</b> Uni Park & LA 15 Hillside 6	<b>Total 22</b> Uni Park & LA 17 Hillside 5

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In August 2015.

**ASB:** During April – July 2015 (compared with April – July 2014) ASB increased by 19% by 15 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

**Domestic Violence Crimes:** 15 incidences reported for April – August 2015 YTD with an increase of 6 (67%) from previous year to date. However we have been informed that there are a significant number of unreported incidences of Domestic Violence in Lenton Abbey.

**Fire:** Even though incidents of Fire are low in the ward with 1 Deliberate Secondary and 1 Accidental fire in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 2 (property and secondary) out of 20 wards across Nottingham. Events and Home

Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

**Community Protection:** No Fixed Penalty Notice (FPN) or Statutory Notice data was available.

**Cleanliness** of the Ward has increased from the previous quarter and to a 90 average above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been no change in graffiti at 8 incidences and a slight increase in fly tipping and in dog fouling for the period April – July 2015 in comparison with the previous Year. For April – July 2015 **Graffiti** has remained the same across the Ward with 8 incidents. **Fly Tipping** across the Ward in April – July 2015 has increased slightly by 1 to 13 incidents. **Dog Fouling** across the Ward in April – July 2015 has increased by 8 incidents but with a downward trend to 58 incidents. However currently there have been no real issues raised regarding empty student properties and waste over the summer in the WELA ward.

**Unemployment:** Is increasingly falling for the WELA Ward with a decrease of -134 -32% for the period April - July 2015. This being the lowest in the City. Hope Nottingham are continuing their Employment Pathway for their volunteers and have started the new food growing and environmental maintenance training programme on the Wensor Avenue Allotment space in Lenton Abbey. With NDO support there has been successful ongoing volunteer team challenges, volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

**Health:** Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering different health sessions with various partners.

#### **Key Successes:**

**Lenton Abbey Park Development Plan and Bid** – In April 2015 we received the exciting news that NCC has secured an external Funding Bid of nearly £40,000 for new developments on Lenton Abbey Park developed with Ward Councillors, NDO, residents and Parks and Open Spaces. Work is underway commissioning the contractors to undertake and install the new developments of a football pitch, wildflower meadow, fruit trees, new outdoor gym equipment and under 5's equipment, table tennis tables. This will further enhance the Green Flag status already awarded for the Park.

**Sutton Passeys Crescent Play Area** – WELA NDO working with Parks Development Officer from Parks and Open Spaces on the previous and final consultation over the summer with local residents, parent and toddlers groups, community groups, schools, church and mosques on play area design and location choices, current usage and issues which informed a Development Plan as part of an external funding bid which was submitted for £50,000 for the Play Area. This is in addition to the £16,805.00 match funding already committed by Wollaton East and Lenton Abbey ward Councillors from their ward budgets through Area Committee in November 2013.

**Summer Deep Cleans across the ward** – City Services have been busy undertaking Deep Cleans in key hotspots around the ward identified by WELA Ward Councillors, Neighbourhood Development Officer and Neighbourhood Operations Manager and WELA residents.

**Student Week of Action** – Days of Action are planned with partners as part of the City wide Student Waste Management Plan for the Student Week of Action starting 12<sup>th</sup> October. Hotspot streets have been identified in Wollaton Park estate and Lenton Abbey to welcome students and reinforce campaign messages about community safety, crime prevention, anti-social behaviour, recycling and waste management.

**Wollaton Park Residents Association (WPRA) Christmas Fair** – planning has already begun!

**Lenton Abbey Fun Day – Saturday 4<sup>th</sup> July 2015 1-5pm** - A fantastic event was enjoyed by all the diverse local communities in Lenton Abbey in glorious sunshine. There was an even wider variety of stalls, children's and young people's play and sports activities, performances, community consultation and information stalls. LAFFDA who organise the Fun Day with City Council WELA NDO and Parks Development Officer support have evaluated the day and early next year will be planning for 2016. If you have any new activities/ ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

**Wollaton Park Residents Association (WPRA) Autumn public event and AGM – 16<sup>th</sup> September, 7pm** – Speakers from, amongst others, City Council Ring Road Team will be sharing updates, detailed plans and new proposals.

**Neighbourhood Transformation Plans** – detailed Action Plans on tree planting and old allotment sites in Lenton Abbey led by NDO are currently being updated and implemented with Allotments Service, Ward Councillors, NCH, CPO's, CP Enforcement, City Services and and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use to be let out to new Allotment holders. Building on the 'Grow For It' campaign. Further works on fencing on Woodside Road 'the Blossoms' will add to enhancements and transformation on this city gateway route. Building on the recent success of the Trees For Cities Project delivered in WELA ward in February 2015 with overwhelming resident support. WELA NDO working with Tree Services have submitted a further application which local residents can vote on. These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

**Farndon Green Fun Day on 14<sup>th</sup> August 2015** – this popular event in its 3<sup>rd</sup> year which was a huge success, was organised by WELA NDO and WPRA and local residents. There were many stalls of local creatives and small businesses, fundraising for WPRA and community groups and fun activities for children and young people. It also provided another opportunity for residents to have their say on the designs of Sutton Passes Crescent Play Area at the NDO and Parks and Open Spaces community consultation stall. Information stalls from local Welfare Rights and Support Advice agencies, NCH and Fit in the Community, supported by Dr Bike to get bikes back on the road, cycle safety and the Police promoting 'Immobilise', Crime Prevention Roadshow and WELA Target Hardening Scheme. Thank you to all the partners, volunteers and residents who helped make it happen. WPRA and residents are already talking about the next event they want to plan!

**Area Capital and Public Realm Funds** – since the last Area 7 Committee in June 2015 new gating has been installed to reduce ASB and fly tipping. Phase 1 of works on Woodside Road to resolve parking issues were completed in April/ May 2015 to reduce damage to the verges and help create off road parking. Further phases are currently being planned which will help to transform this major City Gateway route. Additional Residential Parking schemes and Traffic Safety measures are currently being considered.

**Wollaton Park Estate Residential Parking Scheme** - The resident parking issues in Wollaton Park estate have been successfully resolved by the new Residential Parking Scheme installed with Wollaton East and Lenton Abbey ward Area Capital Fund monies last autumn. This included public highway enhancements to support parking for customers of local businesses. Enforcement has been ongoing and the impact of the schemes have been closely monitored over the last 6 months by Traffic Management, Enforcement and Community Protection. Recent issues at local schools with pupil drop off/pick up have been resolved with positive partnership working.

**Issues:**

The Experimental Traffic Restriction Order (TRO) in Lenton Abbey has now been fully implemented. We are currently monitoring emerging parking issues in Lenton Abbey. The 1<sup>st</sup> Phase of works have been completed on Woodside Road. Schemes are currently being developed for further Phases. A new TRO has been developed and is currently being implemented to install timed parking bays to support parking for disabled and elderly customers using the shops on Woodside Road in Lenton Abbey.

**Summer Youth Activities programme** - There has been an increase in Anti-Social Behaviour by some young people in Lenton Abbey over the Easter holidays. The Neighbourhood Police Beat Team have responded with swift action working with the WELA NDO and Early Help (Children's Services Youth and Play) to work with those families. In response a strong Summer Youth Activities programme was developed and run across the whole summer in Lenton Abbey Park and in different sites in Wollaton Park estate. It has increased community engagement with young people and involvement in term time provision.

Cycle theft has remained an issue on the University of Nottingham campuses over the last 6 months with the Police and Sustrans working closely with University security staff. Although dwelling burglary has fallen slightly in the last quarter, there has been an increase over the last year. In response WELA NDO in partnership with Nottinghamshire Police, WELA Ward Councillors and Crime and Drug Partnership have developed a Crime Prevention Target Hardening Project which started being rolled out in March 2015 to WELA's most vulnerable residents. On both issues the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

**Events:**

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

**The NAT (Neighbourhood Action Team)** which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward Priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services NDO, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into cultivation. We have extended this positive partnership to bringing other overgrown 'no man's land' green sites into cultivation by local residents. We

are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been further strengthened with Stonewater Housing Association and Sheila Roper Community Centre and with other Registered Social Landlords through a Central Locality Task and Finish Group reviewing Resident Welcome Packs and Waste and Recycling Management. WELA NDO has worked with colleagues enhancing mapping of properties of RSL landlords across the Central Locality which will aid Central Locality wards NAT partner problem solving.

**Ward: Wollaton West NDO: Lyse-Anne Renwick**

**Crime:** Crime in the Wollaton West Ward has fallen considerably. Vehicle crime is still causing some concern and the NAT team are working tirelessly to resolve the issues by educating citizens to lock their vehicles and put away their valuables out of sight when they lock their vehicles.

The total numbers of crimes in the ward in the last four months are:

April: - 51  
 May: 72  
 June: - 75  
 July: - 77

**Breakdown:**

Wollaton West statistic: For the period April – July 2015

<b>Wollaton West Crimes</b>	<b>April</b>	<b>May</b>	<b>June 2015</b>	<b>July 2015</b>
<b>Burglary Dwelling</b>	5	0	0	0
<b>Burglary Other (Shed, Garage, Shop etc)</b>	2	0	1	3
<b>Theft From Vehicle</b>	9	11	11	17
<b>Theft of vehicle</b>	0	0	0	0
<b>Theft other (includes person/shop etc.)</b>	4	0	0	0
<b>Criminal damage</b>	3	1	0	2
<b>Robbery</b>	0	0	0	0
<b>Antisocial Behaviour</b>	26	0	0	0

**NB:** This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in July 2015.

Theft from vehicles has continued to be a problem in the Wollaton West Ward. This is mainly due to motorist leaving the vehicles unlocked.

**Cleanliness** -in the ward has varied in the last three months, 91% in April, 93% in May and a decrease to 85% in June due to an increase of fly-tipping in the Crown Island and Bramcote Lane area. Eighty five percent is just below the benchmark of the city target of 86%. The NAT team are looking into different measures to resolve the fly-tipping issues in the ward. **Graffiti** has decreased across the ward with only 3 incidents reported in the last three months. There were only 2 incidents reported of dog fouling across the ward in April to June 2015.

**Fire:** - The ward has seen a decrease in deliberate fires, 1 in April, 2 in May, 0 in June and 0 in July. **Dog Fouling** – There has been a slight increase in dog fouling in the ward, no reported incident in April and 2 reported incidents in May and June.

**Unemployment Rate:** There has been a slight increase of unemployed individual in the Wollaton West Ward, 119 in July from 113 in June and 115 in May.

### Key Successes:

#### **Wollaton West Ward Summer Activities:**

**Nottingham Forest Goals – Wollaton Park/Middleton Primary Schools Grounds –** This summer has seen Nottingham Forest Football Club launch the beginning of football coaching sessions on both Wollaton Park and Middleton Primary School grounds. The Middleton Primary School coaching sessions were aimed at women and girls whilst the Wollaton Park sessions were aimed at boys aged seven to eighteen. The coaching sessions were a huge success with parents/carers and children, on average the sessions saw over 20 children and teenagers attending the sessions.

Due to the success of Nottingham Forest Football Club coaching sessions we will be delivering further sessions at Fernwood Comprehensive School during term time in the evening for the children and young people who would like to continue to progress their football skills.

**Fun in the Park– Torvill Park** – We kicked off the summer activities in the Wollaton West Ward with children and young people activities in Torvill Park. The event was a great success, there was football, quick cricket, badminton and BBQ, the children and young people who came along to the event had a great time. The event attracted young people from other wards e.g. WELA ward who partook in the activities.

**Bramcote Lane Summer Party** – The businesses on Bramcote Lane together with the NDO organised a summer party on Saturday 15<sup>th</sup> August in area to support the businesses. The event went well, the weather was kind and there were lots of attractions for the young and the not so young, face painting, bouncy castle, BBQ etc. The event was a roaring success and the businesses are planning on organising other events in the area in the next coming months.

### **Issues:**

Fly-tipping behind both Crown Island and the Bramcote Lane shops are causing serious problems for citizens and businesses. The CPO and NDO have been actively dealing with the issues. Locating the landlords have been difficult but the CPO has tenacious in the



pursuit of resolving the problem. Meetings are now being arranged with the landlords to look at resolving the issue.

Theft from vehicles continues to be a problem in the Wollaton West Ward motorists are not being vigilant and are leaving their cars unlocked and also leaving their valuable items on display in the vehicles. The Neighbourhood Police Beat Team together with the NDO and the CPO are working tirelessly to resolve the problem e.g. patrolling the ward, educating citizens together with deploying the capture in the area during the evenings.

**Events:** A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group Meeting, Local Area Group meetings and Wollaton West Youth Café continues to be a success.

**NAT's(Neighbourhood Action Team):** - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are fly-tipping, crime and dog fouling.

### **3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None

### **4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

4.1 None

### **5. LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 None

### **6. EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

### **7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

### **8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None