

Area 1 Committee (Bulwell and Bulwell Forest) Ward Performance February 19th 2014

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bulwell and Bulwell Forest
Report author(s) and contact details:	Heidi May - Locality Manager heidi.may@nottinghamcity.gov.uk Celia Knight – Neighbourhood Development Officer celia.knight@nottinghamcity.gov.uk 0115 8833729 Suki Shergill – Neighbourhood Development Officer sukhbir.shergill@nottinghamcity.gov.uk 0115 8833728	
Other colleagues who have provided input:	Dave Halstead Head of City Services dave.halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership christine.oliver@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	Not applicable	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input checked="" type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input checked="" type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>1.1 This report outlines the community engagement which has taken place and is planned in Bulwell and Bulwell Forest Wards. It also outlines the ward priorities for both wards and the actions which have been undertaken to address those priorities. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues • Working theme - Unemployment rates • Housing • Community Protection • Fire • Health Theme – local health priorities <p>The following brief summary by the respective Ward NDO highlights the key issues:</p>		

Bulwell Ward – Suki Shergill Temporary Neighbourhood Development Officer

Recent successes include :-

- Reducing shop thefts partnership (Nottingham City Homes, PCSO, and Neighbourhood Management) event in December took place outside Tesco in which information on food banks, hardship fund, Welfare rights, and housing advice was provided to struggling residents. A petition to prevent and raise awareness of street drinking also took place alongside providing free timer switches to reduce burglaries.
- A range of local organisations were involved with the Bulwell Christmas Festival raising funds for their work and promoting their services.
- A range of partners were involved in Community engagement on Crabtree estate which took place in November, December and January, resulting in volunteer recruitment and providing information to local residents of a range of services available including reducing fly tipping and dog fouling.

Emerging issues include :-

- Dog fouling around the Springfield Retail Park has emerged as an issue. A leaflet drop to raise awareness and highlighting a commitment to tackle the issue is taking place.
- Domestic Violence has re-emerged as an issue and a stall will be held in February to raise awareness, promote the Man Enough campaign and provide support to victims.
- The process of relocating the Credit Union.

The issues which the neighbourhood Action team is focusing on include:-

- Reducing domestic violence in the area by raising awareness and providing information to victims and promoting the Man enough Campaign.
- Providing employment opportunities to 16 to 24 year olds via a Road show to be held at the Red Lion Centre.
- Continue community engagement in the Crabtree area.

The figures given below show some key statistical points for this quarter

- Domestic violence has increased by 5% (an increase of 4). Compared to 2012/13 it has increase from 87 to 91.
- There is a decrease in Burglary which dropped to -23.36%. Compared to December 2012 19 burglaries dropped to 8 by December 2013.
- Hate crime rose by 25% which rose from 8 to 10 as compared to December 2013 to January 2014.
- Fly tipping increased by 40% in comparison to December 2012 183 cases to December 2013 257 (up by 74)

Bulwell Forest Ward – Celia Knight Neighbourhood Development Officer

Recent successes include:-

- Various community bulb plantings have taken place including one involving children from Cantrell Primary School, the police dogs team, residents from Colin Broughton Court sheltered housing scheme and Nottingham City Council.
- A range of local organisations were involved with the Bulwell Christmas Festival raising funds for their work and promoting their services.
- In December, the ward councillors visited Highbury Hospital, Palmwood Court, Chatham Court and Fairway View to ensure that residents and staff in those establishments had the opportunity to meet councillors and raise any issues within Bulwell Forest.

Emerging issues include:-

- 100 people attended a drop in session regarding the proposed new small housing development on the former Kwik Save site at Rise Park. A further opportunity for residents to find out more will take place when a planning application is being submitted by

Nottingham Community Housing Association.

- Dog fouling around the Highbury Vale area has re emerged as an issue with the darker nights. Ongoing work is taking place to address this and a resident was fined in December for not clearing up after her dog on Piccadilly.
- Commercial fly tipping by out of city companies in Bulwell and Bulwell Forest wards has resulted in a meeting taking place between officers from Nottingham City Council and a neighbouring authority.

The issues which the Neighbourhood Action Team is focussing on include;-

- Reduction in burglaries eg through the distribution of timer switches to vulnerable people to enable them to have a light on whilst out of the house and information leaflets
- Reducing the amount of dog fouling in public places, particularly around the Highbury Vale area
- Information sharing regarding the mental health services which are available to local residents.

The figures given below show some key statistical points for this quarter

- Criminal Damage has increased by 81.82% (an increase of 9 offences) compared to December 2012 although there is an overall decrease in the figures for the year to date of 4.2%
- Shop theft increased by tow offences compared to December 2012 and overall there is an increase of one offence in the year to date.
- There is a decrease of 57% in the number of deliberate fires in the year to date compared to the previous year due possibly to the wet weather conditions
- There were 11 incidents of graffiti which is an increase of 4 compared to the same month last year

Recommendation(s):

1 | Area Committee note and comment on the Ward Performance Reports

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report

such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.

2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2.5 All three Locality boards now have Nottingham City Council Directors as Chairs. The chair for the North Locality is Mark Gannon, Director of Information Technology

The focus for all the Locality Boards will be on Crime and for the north, in particular Theft from Shops, Violence including domestic violence, and Criminal Damage.

The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

Bulwell Ward Priorities

Theme	Priorities	Key Actions	Outcomes
Safer	<p>Domestic Abuse</p> <ol style="list-style-type: none"> 1. To raise awareness of the issues 2. To promote support networks 3. To provide/promote training opportunities for officers and community reps 	<p>Dec 13 or Jan 14 - To deliver a women's wellbeing event</p> <p>Autumn 13 - Promote the man enough campaign in Bulwell Market</p> <p>Autumn 13 - Street Pastors to investigate how to promote the man enough campaign through their work (link in with Katy Follows)</p> <p>Autumn 13 Encourage local fathers group to promote the man enough campaign</p> <p>October 13 – CDP to investigate possibility of producing publicity material which can safely be taken into homes.</p> <p>October 13 – CDP to provide information regarding man enough pledge cards to be placed under Xmas trees in public places.</p> <p>October 13 – Publicity material to be widely distributed</p>	<p>NM to pick up updates /DV in January</p> <p>CDP running Man Enough Campaign across 20 bus stops in the city from 17th to 31st December</p> <p>December – CDP Tracy Lyons to distribute black/red cards in libraries and contact equation for cards.</p> <p>Schools in Bulwell currently running DV awareness including the academy</p> <p>May 13 - Action plan in place and to be further developed via NATs</p>
	<p>Current Neighbourhood Policing Priority: Anti-social behavior focusing on open space congregation around Ravensworth Road,</p>	<p>Dedicated patrols within the area between Nottinghamshire Police and City council CPO's.</p> <p>Daily patrols are in place to try and reduce ASB associated calls - majority of calls are after midnight and are noise</p>	<p>Eviction notices have been served on one occupant and this is proceeding</p> <p>Identified overgrown gardens have been cleaned up and work continues to</p>

	Merchant Street and Rock Street.	related.	<p>improve the area for residents</p> <p>There has been 2 street sweeps done in conjunction with city council to try and tidy up the street which has partially worked.</p> <p>Continuing enforcement action has been taken with bins being left out of the streets by CPO's. 1 FPN issued in July</p> <p>This priority will change in November. There will be enhanced patrols and activity towards the end of October.</p> <p>Clean Up operation took place in October with 11 tonnes of rubbish removed.</p>
	Bulwell LAG Priority – As above	As above	
	Reducing accidental and deliberately set fires	<p>Ensure Fire service is invited to all events</p> <p>Continue to deliver sessions in schools with Police and NCC. Safety Day taking place at Bulwell St Mary's on Nov. 19th</p>	<p>Vulnerable persons training given at officers Networking event</p> <p>Fire attending One Stop on Crabtree Farm</p> <p>Police have referred relevant residents through to the Fire Service</p> <p>St Johns Ambulance and Fire service meeting to discuss further actions and discuss collective approaches.</p>

Neighbourhoods	Reduce litter and dog fouling	<p>Ongoing - Continue to keep Lawton and Grindon as priority routes for Poover</p> <p>Ongoing - Improve promotion of FPNs</p> <p>Ongoing - See it Report scheme promoted and reporting encouraged</p> <p>Ongoing - Deliver school education sessions linking enviro crime, police and fire to every primary school in Bulwell ward</p>	<p>Residents have noticed the additional cleansing</p> <p>CPO's informing NAT officers when FPNs are issued enabling NDO's to forward this on via community networks 3 dog fouling FPNs issued in September in Bulwell Ward.</p> <p>Crabtree and Springfield Schools have been involved with this project to date. Other schools will follow.</p>
	Community Engagement	Identify gap areas and deliver target engagement across the year	Meeting took place in July to discuss delivering a session on Crabtree. provisionally involving Fire, police, Job Centre NCN, City Services, Parent group, father's grp, BCTL, NCH and more. Door knocking took place in October
Families	School Readiness	FCT & Toy Library to talk through priority to NAT at Oct meeting and identify ways in which NAT members can contribute and support this issue	Parental involvement session delivered in October. Ongoing meetings take place with relevant agencies. Get set for school sessions are taking place within schools co-ordinated by the Toy Library and Family and Community Team. Named health visitor appointed for the children's centre (October).
Health	<p>Healthy Eating</p> <p>To raise awareness of nutritional information with a focus on schools.</p>	<p>The healthy eating programme will be promoted through the NCC youth and play sessions</p> <p>Physical activity will be offered as part of every youth and play NCC session.</p> <p>The Unicef breastfeeding campaign will continue to be promoted.</p>	Public health nutritionists have expressed an interest in running nutrition information within schools. Cantrell, Bulwell St Mary's, Rufford, Snapewood and Springfield run the Great project.

		<p>Information on healthy relationships will continue to be promoted through the exchange programme with French young people. Run 6 weekly cooking on a budget.</p>	<p>Funded via councillors and Springfield is running successfully</p>
	Mental Health & Wellbeing	<p>Promote local services</p>	<p>Library project, Books on Prescription has been introduced to the Riverside Library. 30 titles available on self help</p>
Working	<p>Mapping and promoting local education and employment opportunities with a focus on youth unemployment</p>	<p>Job Centre Plus to give a talk on local initiative for 18 -24 yr olds at Sept NAT</p> <p>NAT members to agree ways in which we can support JC+ to promote these initiatives</p> <p>Neighbourhood Management and JCP to work together to run an employment fair in 2014.</p>	<p>JobCentre Plus information was taken to a NAT meeting.</p> <p>October – Neighbourhood Management and Economic Development Team have visited some local businesses to promote the apprenticeship scheme.</p> <p>A volunteer’s course was taking place at Bulwell Forest Children’s Centre on November 18th.</p>
Cross Cutting	Welfare Reform impacts	<p>NAT members to promote better the Credit union services</p> <p>All NCH staff to advice tenants on changes to benefits where relevant and signpost tenants with more complex queries to the Financial Inclusion Team</p> <p>Bulwell EAZ to highlight as a priority at EIP Management meeting to raise awareness to Headteacher of likely impacts</p>	<p>Bulwell Credit Union closed on August 31st 2013. New premises being sought</p> <p>Councillor Morris to raise with Jon Collins</p> <p>Home swap session run on Mon 10th June at Riverside. Well attended</p>

Community Engagement

Ward Walks

Area/ Estate	Date/ Time	Meeting Point
Bulwell Hall	September 2nd	Healthy Living Centre, Lawton Drive

Community Meetings

Group	Date	Venue
Rufford Tenants and Residents Association	September 25th	Duchess Gardens
Rufford Tenants and Residents Association Meeting	October 30th	Duchess Gardens
Bulwell Hall Tenants and Residents Association	November 13th	Healthy Living Centre

Events Delivered

Event	Lead Partners	Date/ Time	Venue
Crabtree engagement	Neighbourhood Management, Police, One Vision, Nottingham City Homes	October 16th	Crabtree estate
Apprenticeship Scheme Promotion	Neighbourhood Management, Economic	October 9th	Bulwell Industrial estate and Bulwell Town Centre

	Development		
Pre budget consultation	Neighbourhood Management, Councillors, One Vision	October 18th	Bulwell Market Place
Crabtree engagement	Neighbourhood Management, Police, One Vision, Nottingham City Homes	November 13th	Crabtree estate
Bulwell Xmas Festival	Various	December 2nd	Bulwell Riverside and Bulwell Market Place
Partnership Event	Neighbourhood Management , Police, NCH	December 20 th	Tesco Bulwell Centre

Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Crabtree Engagement	Neighbourhood Management, Police, One Vision, Nottingham City Homes	January 7th	Crabtree estate
Budget Consultation	Councillors and neighbourhood management	January 24 th 10am - 12	Bulwell Riverside

Finance

Ward Councillor Budgets

Total Amount allocated this period £11,371

Budget Remaining Unallocated (inc of 2012-13 allocation) £50,760

Area Capital Fund

Total Amount allocated this period (approved at November 2013 Area Committee) £24,901

Budget Remaining Unallocated (inc of 2012-13 allocation) £109,153

Others – Section 106, NCH Environmentals, Other Funding

£55,473 NCH environmentals approved at November 2013 Area Committee



Bulwell NAT Report

January 2014



Ward Summary

Crime data is shown below for both the current month compared to last year and the year to date.

BULWELL	Dec-12	Dec-13	Change	% Change	Prev YTD	YTD	Change	% Change
Autocrime	9	10	1	11.11%	86	92	6	6.98%
Burglary	19	8	-11	-57.89%	107	82	-25	-23.36%
Burglary Other	4	3	-1	-25.00%	41	66	25	60.98%
Damage	17	21	4	23.53%	276	299	23	8.33%
Drugs	4	4	0	0.00%	70	86	16	22.86%
Fraud	8	2	-6	-75.00%	36	14	-22	-61.11%
Other	5	5	0	0.00%	31	33	2	6.45%
Personal Robbery	5	2	-3	-60.00%	30	31	1	3.33%
Robbery Business		1	1	100.00%	6	4	-2	-33.33%
Sexual	4	1	-3	-75.00%	17	16	-1	-5.88%
Theft	33	39	6	18.18%	397	355	-42	-10.58%
Theft from Person	1		-1	-100.00%	30	21	-9	-30.00%
Threats	4	3	-1	-25.00%	36	51	15	41.67%
Violence	36	25	-11	-30.56%	273	278	5	1.83%
All Crime Total	149	124	-25	-16.78%	1436	1428	-8	-0.56%
ASB	65	59	-6	-9.23%	919	822	-97	-10.55%

The summary below shows only year to date figures, and in the case of public realm and fire data, will generally be a month in arrears.

Type	YTD 12/13	YTD 13/14	Volume +/-	% Change
Domestic Violence Crimes	87	91	4	5%
Night Time Economy Violence	20	11	-9	-45%
Hate Crime	8	10	2	25%
Deliberate Fires	33	35	2	6%
Cleanliness	80	85	6	7%
Graffiti	30	52	22	73%
Fly-Tipping	183	257	74	40%

Priorities & Targets

The North Locality has targets to reduce Criminal Damage, Shop Theft and Violence.

Performance against Targets is set out below for the Locality.

Locality Target Summary																
Locality	Crime Type	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	YTD	Proposed year end Position	+/- Target Position
North	Criminal Damage	146	141	127	132	167	134	134	126	125	130	130	130	1232	1623	-1
	Shop Theft	61	63	65	45	66	59	48	49	60	45	45	45	516	615	36
	Violence	163	165	197	188	171	148	141	146	153	140	140	140	1472	1864	28

Exception Reporting

Criminal Damage

Criminal Damage has shown an increase of 24% (4 more offences) compared to December 2012/13 and a comparable year to date increase of 8.3% (23 more offences). The table below shows the wards criminal damage reports on a monthly basis for the year to date, and compares them with the previous year to date.

The Table on page 6 shows that Bulwell has the highest number of recorded offences for Damage in the division.

Criminal Damage														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	41	36	34	39	32	38	47	47	26	28	34	31	433	340
2012-13	55	33	30	24	30	34	24	29	17	38	37	32	383	276
2013-14	33	23	31	32	43	35	39	42	21				299	299
Volume +/-	-22	-10	1	8	13	1	15	13	4					23
% Change on last year	-40%	-30%	3%	33%	43%	3%	63%	45%	24%					8.3%

Shop Theft

Although Shop Theft increased by 26% (5 more offences) compared to December 2012/13, the comparable year to date figure decreased by 4.1% (5 less offences). The table below shows the wards shop theft reports on a monthly basis for the year to date, and compares them with the previous year to date.

Shop Theft														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	24	26	30	20	41	32	28	21	19	20	21	20	302	173
2012-13	25	22	20	24	16	16	32	27	19	17	22	23	263	123
2013-14	17	17	17	20	21	26	20	24	24					118
Volume +/-	-8	-5	-3	-4	5	10	-12	-3	5					-5
% Change on last year	-32%	-23%	-15%	-17%	31%	63%	-38%	-11%	26%					-4.1%

Violence

Bulwell is a High Impact Ward with a monthly target of 28 violence offences per month.

Violence decreased by 30.56% (11 less offences) compared to December 2012/13. The comparable year to date figure shows an increase of 1.8% (5 more offences). The table below shows the wards violence reports on a monthly basis for the year to date, and compares them with the previous year to date.

Violence														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	33	28	42	29	26	24	20	30	28	30	26	26	342	260
2012-13	32	26	24	25	37	30	26	37	36	29	17	37	356	273
2013-14	27	29	32	44	43	25	24	29	25				278	278
Volume +/-	-5	3	8	19	6	-5	-2	-8	-11					5
% Change on last year	-16%	12%	33%	76%	16%	-17%	-8%	-22%	-31%					1.8%

All Crime

Bulwell is a High Impact Ward with a monthly target of 155 crime offences per month.

Bulwell's crime statistics decreased by 16.78% (25 less offences) compared to December 2011/13. The Year to date figure also shows a decrease of 0.56% (8 less offences).

All Crime														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	207	179	203	190	204	194	187	184	131	157	163	163	2162	1679
2012-13	181	156	167	138	152	164	161	168	149	166	135	155	1892	1436
2013-14	138	130	166	185	195	159	159	172	124				1428	1428
Volume +/-	-43	-26	-1	47	43	-5	-2	4	-25					-8
% Change on last year	-24%	-17%	-1%	34%	28%	-3%	-1%	2%	-17%					-1%

A full breakdown of the crime rates for each ward can be found on page 6. This shows that Bulwell has the second highest number of recorded offences for theft and all crime. The ward also has the third highest number of recorded offences for personal robbery.

Micro Beat



There were 22 crimes within the Micro Beat in Bulwell in December 2013. These break down to:

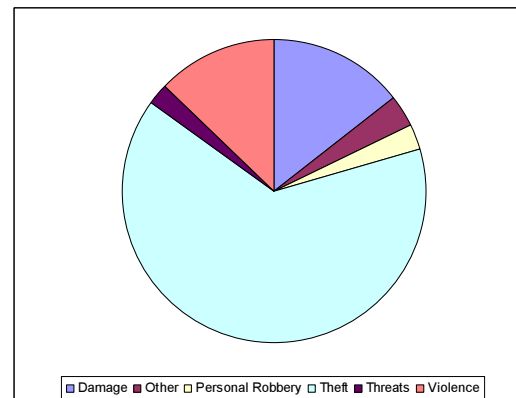
10 cases of theft from a shop, 6 cases other theft.

Individual cases of : Damage to a building other than dwelling, Robbery of personal property, Harassment/Alarm/Distress, Assault with injury, Common assault and Other crime not listed.

In the year to date, the Micro Beat area has suffered 186 offences (April to December 2013). Theft offences accounted for the greatest volume of crime (65%, 120 offences).

Criminal Damage offences accounted for the second largest volume of offences 15% (27 offences) within the Micro Beat in the year to date See Chart 1 for a full breakdown of offences.

Chart 1: YTD crimes by offence group in the Micro Beat area.



Crime Figures

Crime Types by Rate (per 1000 of population) of the 20 Wards – Figures are Year to Date 2013/14

WARD	ALL CRIME	AUTOCRIME	BURGLARY	DAMAGE	PERSONAL ROBBERY	THEFT	VIOLENCE
ARBORETUM	99.06	5.74	9.60	12.56	5.47	15.52	24.85
ASPLEY	67.76	5.96	5.45	11.80	0.91	10.55	17.25
BASFORD	57.44	7.10	5.43	9.87	1.23	10.43	13.39
BERRIDGE	62.46	7.24	5.84	9.17	1.07	14.21	12.49
BESTWOOD	48.23	3.46	5.19	9.91	1.07	6.21	11.58
BILBOROUGH	56.87	6.73	5.36	10.24	0.95	8.99	12.68
BRIDGE	64.90	3.59	1.64	8.31	1.23	26.04	11.69
BULWELL	88.38	5.69	5.08	18.51	1.92	21.97	17.21
BULWELL FOREST	53.84	3.53	4.04	10.06	1.47	14.25	10.65
CLIFTON NORTH	41.43	3.03	4.11	8.69	1.16	5.66	8.46
CLIFTON SOUTH	41.44	2.51	5.31	7.10	0.86	7.31	10.76
DALES	53.28	4.56	2.73	10.08	0.49	11.36	11.54
DUNKIRK AND LENTON	67.95	10.26	6.68	6.41	0.73	21.43	9.43
LEEN VALLEY	54.48	4.58	5.61	8.78	1.68	11.12	10.00
MAPPERLEY	56.42	7.64	4.48	7.83	0.57	10.73	10.67
RADFORD AND PARK	58.59	8.17	6.43	5.41	1.89	16.69	8.93
SHERWOOD	62.09	5.64	5.97	6.49	1.82	21.41	11.16
ST ANNS	66.80	4.65	3.79	12.10	3.79	7.30	18.61
WOLLATON EAST AND LENTON ABBEY	35.57	3.11	5.73	3.62	0.30	12.86	3.52
WOLLATON WEST	29.03	4.75	4.14	3.39	0.27	7.67	2.85
WARD AVERAGE	58.30	5.40	5.13	9.02	1.44	13.09	11.89

All ASB Figures

All ASB by Rate (per 1000 of population) of the 20 Wards)

WARD	RATE (PER 1000 OF POP.) Dec 2013
ARBORETUM	6.82
ASPLEY	3.40
BASFORD	3.64
BERRIDGE	2.36
BESTWOOD	3.64
BILBOROUGH	3.22
BRIDGE	3.08
BULWELL	3.65
BULWELL FOREST	2.79
CLIFTON NORTH	2.25
CLIFTON SOUTH	2.01
DALES	3.95
DUNKIRK & LENTON	1.47
LEEN VALLEY	3.92
MAPPERLEY	2.02
RADFORD & PARK	2.14
SHERWOOD	1.62
ST ANNS	5.23
WOLLATON EAST & LENTON ABBEY	0.80
WOLLATON WEST	0.47
WARD AVERAGE	2.92

	Highest Rate
	Second Highest Rate
	Third Highest Rate

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Fire Data									
Locality	Ward	Nov-12	Nov-13	Volume +/-	% Change	Ytd 12-13	Ytd 13-14	Volume +/-	% Change
Central	Arboretum	2	0	-2	-100%	13	18	5	38%
	Berridge	7	3	-4	-57%	35	29	-6	-17%
	Dunkirk and Lenton	1	2	1	100%	5	7	2	40%
	Radford and Park	1	1	0	0%	24	14	-10	-42%
	Sherwood	0	3	3		9	15	6	67%
	Wollaton East and Lenton Abbey	0	0	0		6	6	0	0%
	Wollaton West	0	0	0		2	3	1	50%
Central Locality		11	9	-2	-18%	94	92	-2	-2%
North	Aspley	1	0	-1	-100%	45	34	-11	-24%
	Basford	4	2	-2	-50%	40	26	-14	-35%
	Bestwood	5	0	-5	-100%	31	37	6	19%
	Bilborough	3	2	-1	-33%	34	19	-15	-44%
	Bulwell	6	7	1	17%	60	56	-4	-7%
	Bulwell Forest	0	1	1		28	12	-16	-57%
	Leen Valley	3	2	-1	-33%	20	20	0	0%
North Locality		22	14	-8	-36%	258	204	-54	-21%
South	Bridge	0	2	2		10	14	4	40%
	Clifton North	1	2	1	100%	10	9	-1	-10%
	Clifton South	2	1	-1	-50%	17	25	8	47%
	Dales	1	1	0	0%	6	13	7	117%
	Mapperley	2	0	-2	-100%	14	10	-4	-29%
	St. Anns	2	1	-1	-50%	22	23	1	5%
South Locality		8	7	-1	-13%	79	94	15	19%
Division		41	30	-11	-27%	431	390	-41	-10%

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Community Protection

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

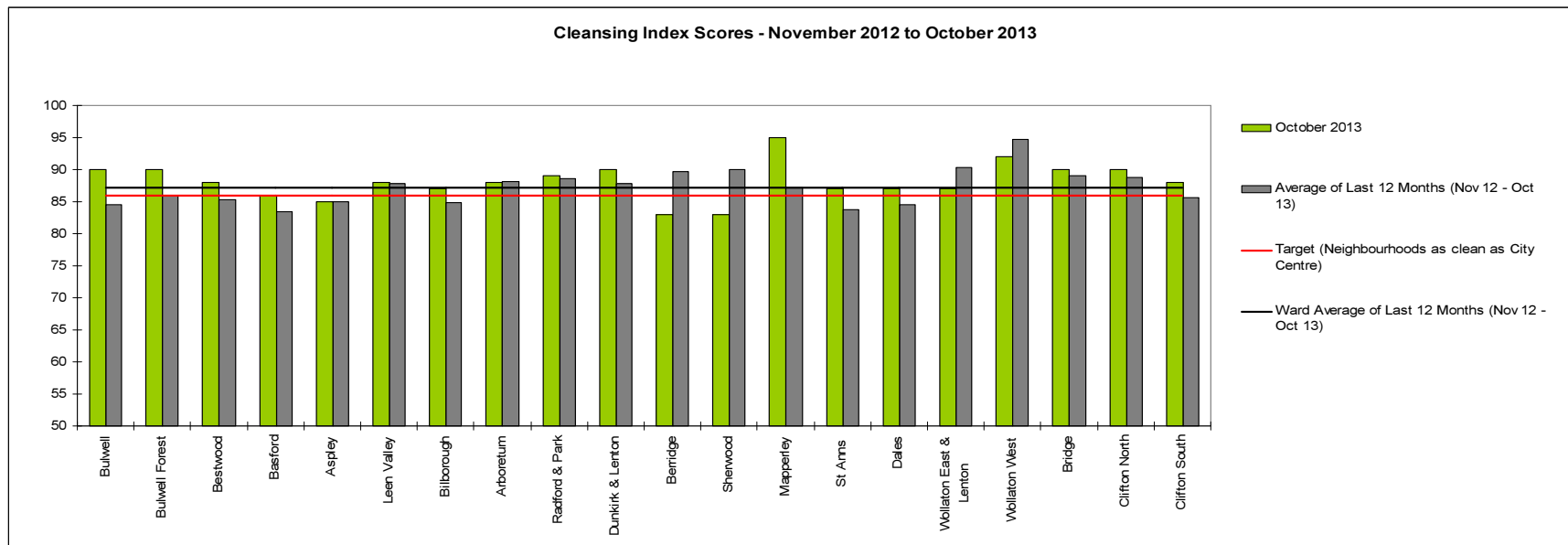
In December 2013 the following orders were issued:

- **1 Injunction for Drug Use**
- **1 Tenancy Termination in relation to an ASB**

For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time.

For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

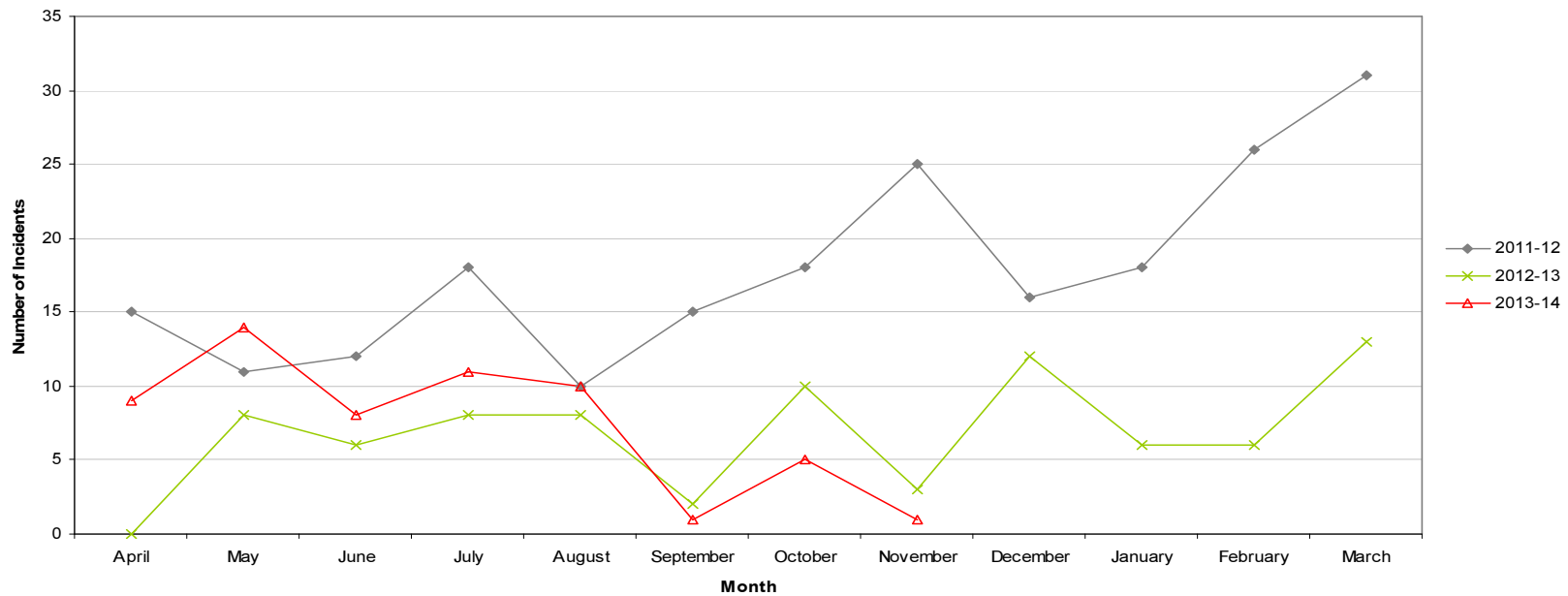
Cleanliness Figures provided by Neil Flaherty – Neighbourhood Services Directorate

Graffiti Reports

RED		
AMBER		
GREEN	1 incident	Decrease of 2

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Bulwell

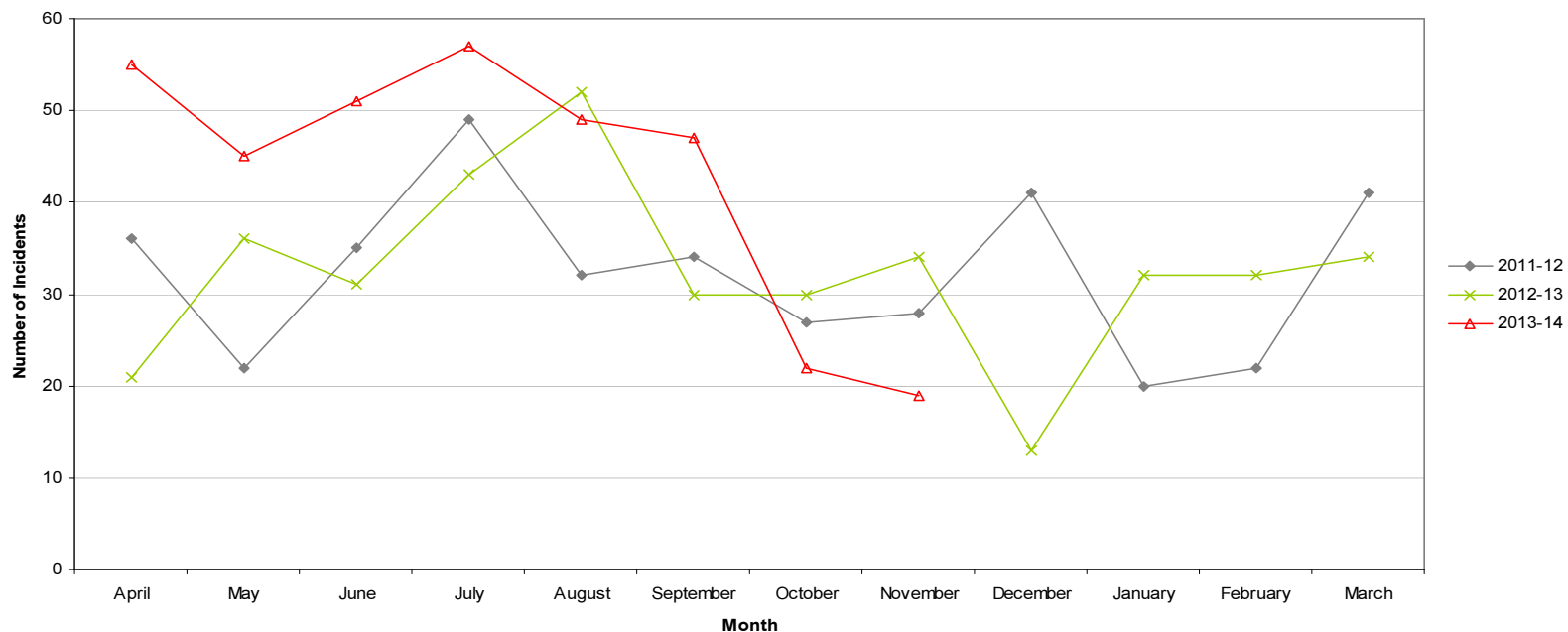


Fly Tipping

RED		
AMBER		
GREEN	19 incidents	Decrease of 15

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bulwell

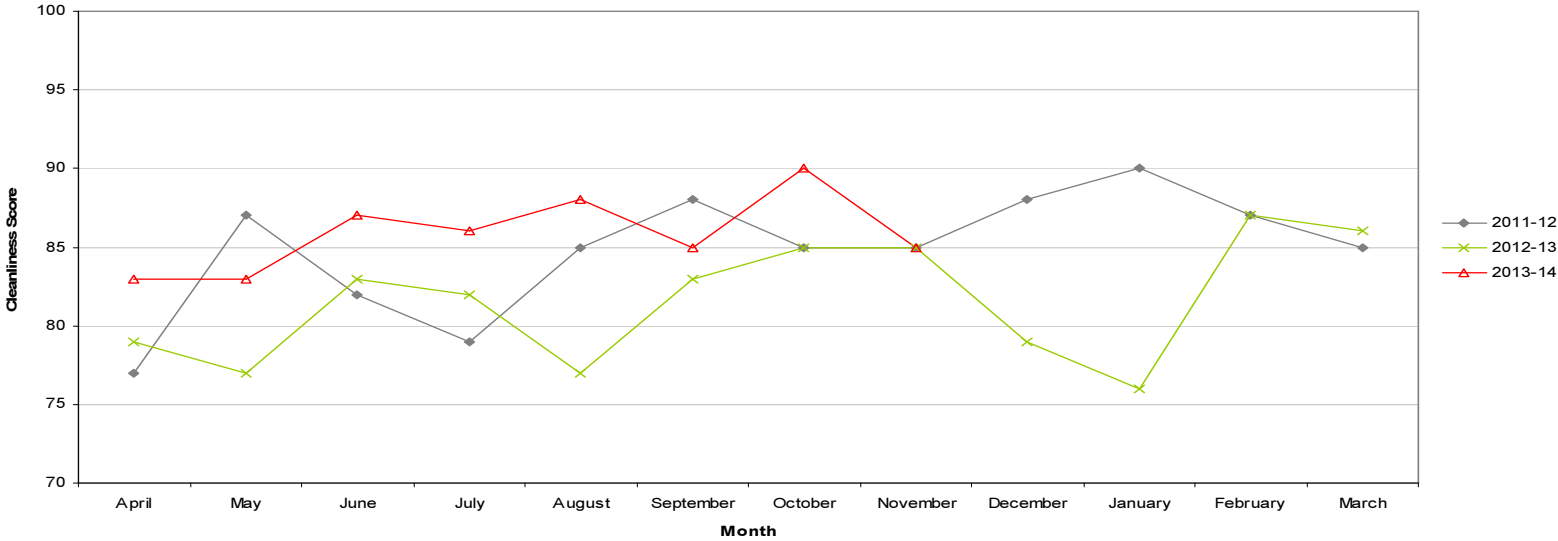


Cleanliness Index

Cleanliness Index Score	85
Performance compared to previous year	±
Performance compared to neighbourhoods target of 86	

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Bulwell



Housing

Ward Report - Bulwell

Generated on: 18 December 2013







BWAR1 Anti-social behaviour



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of ASB cases resolved – Bulwell <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	100%			99.19%	97.74%
% of ASB cases resolved by first intervention – Bulwell <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	76%	83.18%			81.97%	
Number of new ASB cases – Bulwell <i>Note: Data for this PI is only available by Housing Office.</i>		109			114	241
Tenant satisfaction with the ASB service - Bulwell <i>Note: Data for this PI is only available by Housing Office.</i>	8	8.29			6.6	6.99

Housing

BWAR2 Repairs







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of repairs completed in target – Bulwell Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	97.7%			93.99%	96.08%
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	8.8	8.69			8.64	8.65

BWAR3 Rent Collection



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of rent collected – Bulwell <i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.</i> <i>Trend shows as improving if value is over 100% as arrears are decreasing.</i>	100%	99.4%			100.1%	100.2%

Housing

BWAR4 Empty properties







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Average void re-let time (calendar days) – Bulwell Ward <i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i>	25	36.05			29.68	26.98
Number of empty properties awaiting decommission – Bulwell Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>		3			8	7
Number of lettable voids – Bulwell Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		22			25	16

BWAR5 Tenancy sustainment

Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Percentage of new tenancies sustained - Bulwell Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	93.5%	90.83%			90.95%	

Housing

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged

Data prepared by Nottingham City Homes Performance Team

For more information please contact Jonathan Hurst, Performance Data Officer on 0115 9157368 or Marcus Parton, Performance Analyst on 0115 915715

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.

Bulwell Forest - Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
Safer	Dog Fouling around Deptford estate, Cantrell, Repton, Brooklyn, Bannerman Rds (<i>LAG Priority</i>)	<p>A meeting will be arranged when the majority of the police and community protection team are on duty to agree a joint action plan.</p> <p>NM will request that the poover will visit the relevant areas</p> <p>See It Report It posters will be distributed in the area including vets, noticeboards, shops etc.</p> <p>Residents will report any relevant information eg time of day, description of owner, description of dog.</p>	<p>A meeting took place in December with actions agreed to address this issue. A fine has been on Piccadilly to a resident who failed to clear up after their dog</p> <p>City Services have revised the list of streets that Poover visits to include the priority areas.</p> <p>Community Protection has distributed posters and 450 See It Report cards have been delivered by neighbourhood management to houses within the area.</p>	<p>Safer Neighbourhoods Team/NM/Residents</p> <p>Safer Neighbourhoods Team/NM</p>
	Prevention of burglaries around Rise Park and Top Valley (<i>LAG Priority</i>)	<p>Leah to co-ordinate the production of a leaflet advising residents of the dangers of leaving doors and cars unlocked. Safer neighbourhoods team and Neighbourhood Management to deliver these during December. Depending on the cost, the funding for this could come from the Local Area Group funding.</p>	<p>Neighbourhood Management and the safer neighbourhoods team distributed cards to the properties in the areas most affected.</p>	<p>Police Residents</p>

	<p>Anti Social Behaviour around Latimer Close (Police Priority)</p>	<p>A community alert will be sent out giving crime prevention advice Residents will make residents aware of the importance of locking doors and cars.</p> <p>Safer neighbourhoods Team will;-</p> <ul style="list-style-type: none"> ● Use a number of tactics to tackle this problem, including overt and covert patrols. ● Collate evidence and names of persons causing problems. ● Conduct home visits where applicable to ensure parents are aware of what their children are doing whilst out. ● Deal with criminal offences robustly. ● Involve the antisocial behaviour team, city homes and other applicable agencies for non compliant families. 	<p>A community alert was sent out giving crime prevention advice.</p> <p>A number of suspects have now been identified by the local beat team as a result of regular patrols in the area and help from the local community. 5 addresses have been visited in relation to the anti social behaviour and this has had an immediate affect on calls made to police which have reduced significantly since these visits have taken place. Parents visited have been very understanding and concerned regarding the issues caused by local children and their cooperation has helped reduce calls and victims of anti social behaviour. Regular patrols will continue throughout the month to ensure anti social behaviour remains at a reduction.</p>	<p>Police</p> <p>Police</p>
	<p>Shop Thefts (North Locality Priority)</p>	<p>Work to be undertaken to reduce the number of shop thefts.</p>	<p>Recent partnership working has taken place eg trailers have been sited outside hot spot shops in other areas and further</p>	<p>Community Protection NM</p>

			<p>discussions are taking place.</p> <p>Community Protection patrols have taken place around identified hot spot locations.</p> <p>Drop By stalls have taken place outside the Co-op on Highbury Rd</p>	
Neighbourhoods	Increase community engagement from areas not currently represented at community meetings eg LAGs	<p>Publicised Beat Surgeries will take place on relevant streets</p> <p>Drop Bys involving the ward councillors will take place outside the Co-op on Highbury Rd</p> <p>Courses organised by the Tenant Academy will be publicised to local tenants</p> <p>Bulb planting will take place involving residents of all ages</p>	<p>Publicised beat surgeries have taken place</p> <p>A drop by outside the Co-op took place in early Autumn with several residents talking to councillors and City Council staff about issues in their area.</p> <p>Three bulb planting sessions took place in the Autumn. The bulb planting around PC Ged Walker's memorial site involved children from Cantrell school and residents from Colin Broughton Court sheltered housing complex together with the police dog team, city council officers and Cllr Clark. The shrubbery at the rear of Colin Broughton Court was cut back in response to requests made by</p>	<p>Police/CP</p> <p>NM</p> <p>NCH</p> <p>NM</p>

	<p>Reduce the amount of dog fouling in public places <i>(Reduction in the number of reports of dog fouling and increase in resident satisfaction as evidenced at eg LAG and residents meetings. Increase in fixed penalty notices)</i></p>	<p>Planting will take place on Top Valley estate on derelict land</p> <p>Organisations across the ward will be invited to have a stand at the ward forum on October 12th. Information regarding vacant sites where agreement has been reached regarding future use eg Duffield Court and Henry Mellish will be available at that event.</p> <p>Community Protection will promote the See it Report It campaign at community events.</p> <p>Information will be included within a ward newsletter which will be distributed to all houses within the ward.</p> <p>The use of pineapple scented spray to deter dog fouling in specific areas will be investigated</p>	<p>residents</p> <p>Grassing the derelict areas is due to take place once the weather has improved..</p> <p>A range of organisations had stands at the Bulwell Forest Ward Forum.</p> <p>Community Protection has taken information to events and continues to publicise the See it Report It project.</p> <p>Information about the See It Report It campaign was included in the Bulwell Forest News which was delivered throughout the ward. Cards have been distributed to 450 houses.</p> <p>This was not proved feasible.</p>	<p>NCH/NM</p> <p>NM</p> <p>CP</p> <p>NM</p> <p>Fire</p>
--	--	---	--	---

	<p>Management of vacant sites</p>	<p>Street pastors will give out dog bags on their walks throughout the area.</p> <p>The criteria for dog control areas will be investigated.</p> <p>Information regarding specified areas for use as dog toilets will be obtained. Community Protection will take action wherever appropriate eg undercover operations.</p> <p>All agencies to raise any problem sites at NAT meetings. Information will be provided where appropriate to residents when any new developments are proposed on vacant sites</p> <p>The Fire Service will visit any derelict sites which have empty buildings on them in built up areas to assess for fire risk eg Imperial Rd factory.</p>	<p>Dog Bags have been given to street pastors to take out when patrolling the area.</p> <p>Evidence is required that dogs are causing a serious nuisance before a dog control order can be applied for.</p> <p>Further operations have taken place and fines issued eg on Southglade Park and Piccadilly.</p> <p>Information about proposals for the former Henry Mellish site and the next phase of the Food Court were brought to the Bulwell Forest Ward Forum in October. A drop in session took place in December regarding the proposed new housing development at Rise Park</p> <p>The Fire Service has visited a derelict site of concern but has found that it is secure.</p> <p>City services and Community Protection have worked together where persistent flytipping on vacant site is an issue.</p>	<p>SP</p> <p>NM/CP</p> <p>NM</p> <p>CP</p> <p>All</p> <p>NM</p> <p>Fire</p> <p>CP</p>
--	-----------------------------------	---	---	---

	Impact of changes in the benefits system	<p>Community Protection will take action where appropriate against landowners.</p> <p>Councillors and Neighbourhood Management will liaise with landowners regarding future developments where appropriate. The possibility of an information session for staff will be investigated.</p> <p>All staff will promote available advice services eg welfare rights.</p> <p>Information will be obtained on the way in which changes in the benefits system are being communicated to tenants and residents either nationally or through organisations such as NCC/NCH and the media.</p> <p>The possibility of providing information to residents in places where they usually meet will be investigated.</p>	<p>Contact has been made with landowners where appropriate</p> <p>This will be arranged when information is available on the introduction of additional benefit changes locally.</p>	<p>Councillors/NM NM</p> <p>All</p> <p>NM/NCH</p> <p>NM</p>
Families	Domestic Abuse (Ward and North Locality Priority)	<p>Information about available training courses to be cascaded to all relevant staff</p> <p>Stickers/posters promoting the helpline numbers to be obtained and distributed to Street Pastors, community centres and other public buildings</p> <p>Malt Cross to investigate the possibility of running a relationship course in the</p>	<p>Information about training courses has been sent out to staff</p> <p>Posters promoting the helpline numbers have been obtained and are being distributed to public buildings.</p> <p>Malt Cross is running a relationship course in early 2014.</p>	<p>All</p> <p>NM, NCH, Malt Cross</p> <p>Malt Cross</p> <p>NM</p>

		<p>course</p> <p>A local awareness raising course to be set up if there is sufficient interest</p> <p>Information to be obtained regarding the Are you Man Enough campaign</p> <p>Information on healthy relationships will continue to be promoted through the exchange programme with French young people</p>	<p>Funding is available for an awareness raising course which can be arranged when there is sufficient interest.</p> <p>A joint stall has been planned for February for Bulwell Market Place to promote the Man Enough Campaign.</p> <p>Aug 13 French Visited for the exchange 9 days of fun and workshops. April exchanged planned. Preparation work and link work ongoing. The Library Service has obtained a range of books on domestic abuse which will be available for residents to borrow.</p>	<p>DoBH</p> <p>F&C</p>
Health	<p>Childhood Obesity and Physical Activity <i>(An increase in referrals to the Go4It Project)</i></p>	<p>Physical activity will be offered as part of every youth and play NCC session</p> <p>Promotion of the Go4It programme will take place</p> <p>Information about the Nutrition Team's healthy eating courses will be obtained and circulated to community groups</p> <p>The Unicef Breastfeeding campaign will continue to be promoted</p>	<p>All sessions have young persons led active elements. Regular basket ball, dodge ball, football and circuit training on offer. F&C promotion in sessions and with partners.</p> <p>Baby friendly Initiative level 2 reached with Bulwell and Bulwell forest Children Centre signed up.</p>	<p>F&C</p> <p>All</p> <p>DoBH/NM</p> <p>F&C</p>

	<p>Reduction in the number of excess winter deaths through energy efficiency measures and energy advice to vulnerable residents</p>	<p>The healthy eating programme will be promoted through the NCC youth and play sessions</p> <p>Census statistics on the number of people aged over 80 to be discussed at a NAT meeting</p> <p>NCH to request details of tenants over 80 years in Bulwell Forest Ward</p> <p>Information to be obtained on the work currently being undertaken by public health</p> <p>Relatives who have concerns about an elderly relative in bad weather can contact Community Protection to request a home visit</p>	<p>Fruit is on offer at all sessions good take up of the offer. World food sessions have been introduced to interest Y/P in food and diet.</p> <p>Community Protection are currently working to identify the most vulnerable people who do not have anyone caring for them. If the resident agrees, their details can be forwarded to the Carers federation Winter Support Project.</p> <p>City Services staff keep in contact with the vulnerable people who use the assisted gardening scheme throughout the winter.</p>	<p>NM</p> <p>NCH</p> <p>DoBH</p> <p>CP</p>
--	---	--	--	--

Working	Increase awareness about access to employment and training opportunities	<p>The possibility of holding an employment event in 2014 will be investigated to include employment, volunteering and training.</p> <p>The Economic Development Team will be invited to local events to promote local schemes</p> <p>Promote employment opportunities created through the Employer Hub (and other channels) to local people and hold sector specific job events in partnership with local support partners – to commence February 2014 onwards.</p>	Economic Development attended the Bulwell Forest Ward Forum on October 12 th	<p>NM</p> <p>NM</p> <p>Economic Development</p>
----------------	--	--	---	---

<u>Key</u>	CP	Community Protection	DoBH	Decade of Better Health
	F&C	Family and Community Team	NM	Neighbourhood Management
	NCH	Nottingham City Homes		
	SLC	Southglade Leisure Centre		
	MC	Malt Cross		

Community Engagement

Ward Walks

Area/ Estate	Date	Meeting Point
Austin St flats	October 4th	Colston Rd car park
Bannerman Rd and Logan St	October 15th	Bannerman Rd
Top Valley estate	November 26th	Knights Close
Highbury Hospital, Chatham Court, Palmwood Court, Fairway View	December 10 th and 11th	Palmwood Court

Community Meetings

Group	Date	Venue
Bulwell Forest South Local Area Group	October 3rd	St Albans Rd
Fun on the Forest planning group	October 9th	United Reformed Church, Brooklyn Rd
Rise Park Action Group	October 10th	Rise Park Community Centre
Bulwell Forest North Local Area Group	November 19th	Top Valley Academy
Top Valley Tenants and Residents Association	November 21st	Top Valley Community Centre

Top Valley Community Association	November 25th	Top Valley Community Centre
Bulwell Forest South Local Area Group	December 5th	St Albans Rd
Rise Park Action Group	December 10th	Rise Park Community Centre
Top Valley Community Association	December 16th	Top Valley Community Centre
Bulwell Forest Golf Club	December 19th	Hucknall Rd

Events Delivered

Event	Lead Partners	Date/ Time	Venue
Bulwell Forest Ward Forum	Councillors, neighbourhood management and various organisations	October 12 th 10 - 12	Top Valley Community Centre
Community Bulb Planting	Councillors, Neighbourhood Management, Police Dog Team, Cantrell School, Colin Broughton Court	October 17 th 10am	Ged Walker Memorial Site, St Albans Rd
Apprenticeship Scheme Promotion	NCC	October 21st	Southglade Food Park and other businesses
Pre Budget Consultation	Councillors, Neighbourhood Management	October 18 th 9am – 11am	Bulwell market place
Bulb Planting	Councillors, Neighbourhood	November 27 th , 10am	Austin St flats area

	Management, Nottingham City Homes		
St Mary's Christmas Fair	St Mary's Church	November 30 th 11am – 2pm	Highbury Rd
Bulwell Christmas Festival	Neighbourhood Management and a range of partners	December 2nd	Bulwell Riverside and Bulwell Market place
Rise Park Development Consultation Event	Nottingham City Council and Nottingham Community Housing Association	December 3rd	Church on Rise Park

Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Budget Consultation	Councillors and neighbourhood management	January 24 th 10am - 12	Bulwell Riverside
Ward Walk	Councillors and Neighbourhood management	February 26 th 10am	To be decided

Finance

Ward Councillor Budgets

Total Amount allocated this period £9182

Budget Remaining Unallocated £29,061 (inc of 2012-13 allocation)

Area Capital Fund

Total Amount allocated this period £51,543

Budget Remaining Unallocated £ (inc of 2012-13 allocation)£79,321

Others – Section 106, NCH Environmentals, Other Funding

£6311 NCH environmentals approved at November 2013 area committee



Bulwell Forest Ward Report

January 2014

Ward Summary

Crime data is shown below for both the current month compared to last year and the year to date.

BULWELL FOREST	Dec-12	Dec-13	Change	% Change	Prev YTD	YTD	Change	% Change
Autocrime	3	7	4	133.33%	49	48	-1	-2.04%
Burglary	11	6	-5	-45.45%	49	55	6	12.24%
Burglary Other	10	2	-8	-80.00%	43	24	-19	-44.19%
Damage	11	20	9	81.82%	143	137	-6	-4.20%
Drugs	3	3	0	0.00%	33	42	9	27.27%
Fraud	0	1	1	100.00%	11	8	-3	-27.27%
Other	1	1	0	0.00%	11	16	5	45.45%
Personal Robbery	3	2	-1	-33.33%	20	20	0	0.00%
Robbery Business	1	0	-1	-100.00%	3	3	0	0.00%
Sexual	0	1	1	100.00%	10	5	-5	-50.00%
Theft	16	24	8	50.00%	200	194	-6	-3.00%
Theft from Person	1	2	1	100.00%	8	8	0	0.00%
Threats	1	7	6	600.00%	12	28	16	133.33%
Violence	6	18	12	200.00%	97	145	48	49.48%
All Crime Total	67	94	27	40.30%	689	733	44	6.39%
ASB	29	38	9	31.03%	345	403	58	16.81%

The summary below shows only year to date figures, and in the case of public realm and fire data, will generally be a month in arrears.

Type	YTD 12/13	YTD 13/14	Volume +/-	% Change
Domestic Violence Crimes	27	59	32	119%
Night Time Economy Violence	0	2	2	200%
Hate Crime	4	4	0	0%
Deliberate Fires	16	8	-8	-50%
Cleanliness	84	84	0	0%
Graffiti	69	101	32	46%
Fly-Tipping	64	102	38	59%

Priorities & Targets

The North Locality has targets to reduce Criminal Damage, Shop Theft and Violence.

Performance against Targets is set out below for the Locality.

Locality Target Summary																
Locality	Crime Type	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	YTD	Proposed year end Position	+/- Target Position
North	Criminal Damage	146	141	127	132	167	134	134	126	125	130	130	130	1232	1623	-1
	Shop Theft	61	63	65	45	66	59	48	49	60	45	45	45	516	615	36
	Violence	163	165	197	188	171	148	141	146	153	140	140	140	1472	1864	28

Exception Reporting

Criminal Damage

Criminal Damage has increased by 81.82% (9 more offences) compared to December 2012/13 which has reduced the year to date decrease to 4.20% (6 less offences). The table below shows the wards criminal damage reports on a monthly basis for the year to date, and compares them with the previous year to date.

Criminal Damage														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	20	16	12	18	20	12	18	20	13	11	24	20	204	149
2012-13	24	13	13	10	28	12	17	15	11	15	19	22	199	143
2013-14	15	16	10	16	18	13	13	16	20				137	137
Volume +/-	-9	3	-3	6	-10	1	-4	1	9					-6
% Change on last year	-38%	23%	-23%	60%	-36%	8%	-24%	7%	82%					-4.2%

Shop Theft

Shop Theft offences increased by 18% (2 more offences) compared to December 2012/13. The year to date shows an increase of 1.2% (1 more offence). The table below shows the wards shop theft reports on a monthly basis for the year to date, and compares them with the previous year to date.

Shop Theft														
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	YTD
2011-12	12	15	17	14	16	19	20	19	13	24	24	18	211	93
2012-13	21	10	13	19	9	10	12	15	11	20	12	9	161	82
2013-14	20	17	21	5	13	7	8	12	13					83
Volume +/-	-1	7	8	-14	4	-3	-4	-3	2					1
% Change on last year	-5%	70%	62%	-74%	44%	-30%	-33%	-20%	18%					1.2%

Crime Figures

Crime Types by Rate (per 1000 of population) of the 20 Wards – Figures are Year to Date 2013/14

WARD	ALL CRIME	AUTOCRIME	BURGLARY	DAMAGE	PERSONAL ROBBERY	THEFT	VIOLENCE
ARBORETUM	99.06	5.74	9.60	12.56	5.47	15.52	24.85
ASPLEY	67.76	5.96	5.45	11.80	0.91	10.55	17.25
BASFORD	57.44	7.10	5.43	9.87	1.23	10.43	13.39
BERRIDGE	62.46	7.24	5.84	9.17	1.07	14.21	12.49
BESTWOOD	48.23	3.46	5.19	9.91	1.07	6.21	11.58
BILBOROUGH	56.87	6.73	5.36	10.24	0.95	8.99	12.68
BRIDGE	64.90	3.59	1.64	8.31	1.23	26.04	11.69
BULWELL	88.38	5.69	5.08	18.51	1.92	21.97	17.21
BULWELL FOREST	53.84	3.53	4.04	10.06	1.47	14.25	10.65
CLIFTON NORTH	41.43	3.03	4.11	8.69	1.16	5.66	8.46
CLIFTON SOUTH	41.44	2.51	5.31	7.10	0.86	7.31	10.76
DALES	53.28	4.56	2.73	10.08	0.49	11.36	11.54
DUNKIRK AND LENTON	67.95	10.26	6.68	6.41	0.73	21.43	9.43
LEEN VALLEY	54.48	4.58	5.61	8.78	1.68	11.12	10.00
MAPPERLEY	56.42	7.64	4.48	7.83	0.57	10.73	10.67
RADFORD AND PARK	58.59	8.17	6.43	5.41	1.89	16.69	8.93
SHERWOOD	62.09	5.64	5.97	6.49	1.82	21.41	11.16
ST ANNS	66.80	4.65	3.79	12.10	3.79	7.30	18.61
WOLLATON EAST AND LENTON ABBEY	35.57	3.11	5.73	3.62	0.30	12.86	3.52
WOLLATON WEST	29.03	4.75	4.14	3.39	0.27	7.67	2.85
WARD AVERAGE	58.30	5.40	5.13	9.02	1.44	13.09	11.89

All ASB Figures

All ASB by Rate (per 1000 of population) of the 20 Wards)

WARD	RATE (PER 1000 OF POP.) Dec 2013
ARBORETUM	6.82
ASPLEY	3.40
BASFORD	3.64
BERRIDGE	2.36
BESTWOOD	3.64
BILBOROUGH	3.22
BRIDGE	3.08
BULWELL	3.65
BULWELL FOREST	2.79
CLIFTON NORTH	2.25
CLIFTON SOUTH	2.01
DALES	3.95
DUNKIRK & LENTON	1.47
LEEN VALLEY	3.92
MAPPERLEY	2.02
RADFORD & PARK	2.14
SHERWOOD	1.62
ST ANNS	5.23
WOLLATON EAST & LENTON ABBEY	0.80
WOLLATON WEST	0.47
WARD AVERAGE	2.92

	Highest Rate
	Second Highest Rate
	Third Highest Rate

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Fire Data									
Locality	Ward	Nov-12	Nov-13	Volume +/-	% Change	Ytd 12-13	Ytd 13-14	Volume +/-	% Change
Central	Arboretum	2	0	-2	-100%	13	18	5	38%
	Berridge	7	3	-4	-57%	35	29	-6	-17%
	Dunkirk and Lenton	1	2	1	100%	5	7	2	40%
	Radford and Park	1	1	0	0%	24	14	-10	-42%
	Sherwood	0	3	3		9	15	6	67%
	Wollaton East and Lenton Abbey	0	0	0		6	6	0	0%
	Wollaton West	0	0	0		2	3	1	50%
Central Locality		11	9	-2	-18%	94	92	-2	-2%
North	Aspley	1	0	-1	-100%	45	34	-11	-24%
	Basford	4	2	-2	-50%	40	26	-14	-35%
	Bestwood	5	0	-5	-100%	31	37	6	19%
	Bilborough	3	2	-1	-33%	34	19	-15	-44%
	Bulwell	6	7	1	17%	60	56	-4	-7%
	Bulwell Forest	0	1	1		28	12	-16	-57%
	Leen Valley	3	2	-1	-33%	20	20	0	0%
North Locality		22	14	-8	-36%	258	204	-54	-21%
South	Bridge	0	2	2		10	14	4	40%
	Clifton North	1	2	1	100%	10	9	-1	-10%
	Clifton South	2	1	-1	-50%	17	25	8	47%
	Dales	1	1	0	0%	6	13	7	117%
	Mapperley	2	0	-2	-100%	14	10	-4	-29%
	St. Anns	2	1	-1	-50%	22	23	1	5%
South Locality		8	7	-1	-13%	79	94	15	19%
Division		41	30	-11	-27%	431	390	-41	-10%

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Community Protection

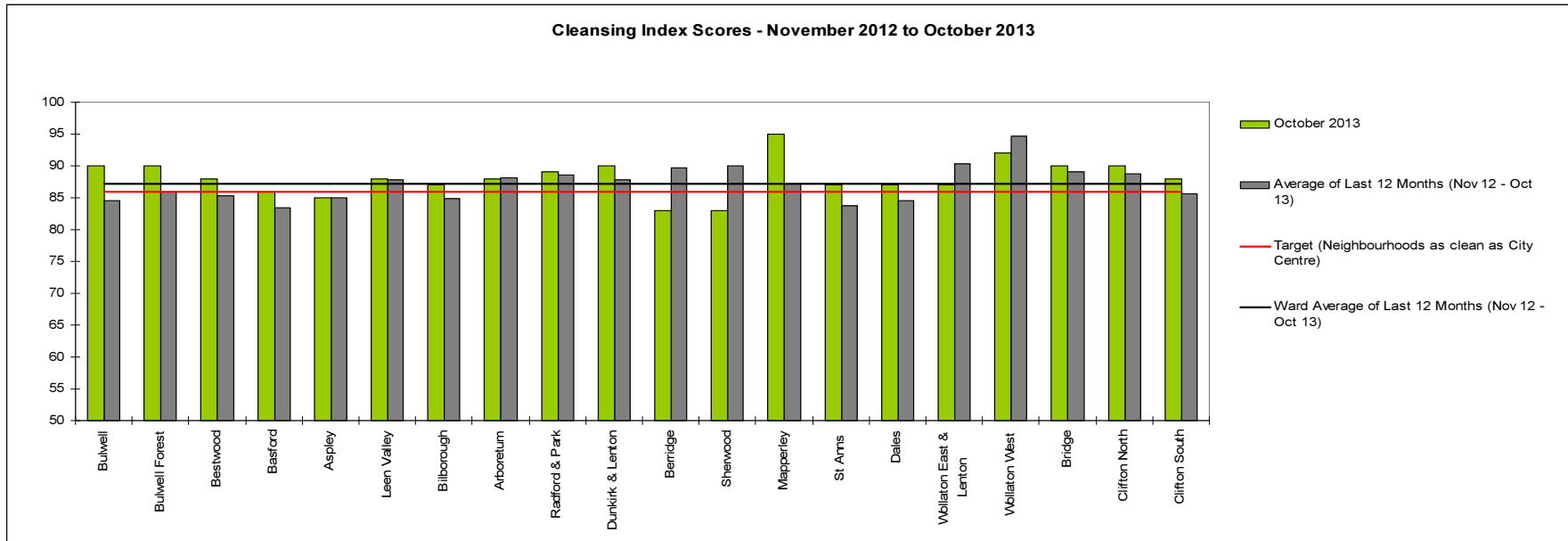
Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

In December 2013 no orders were issued.

For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

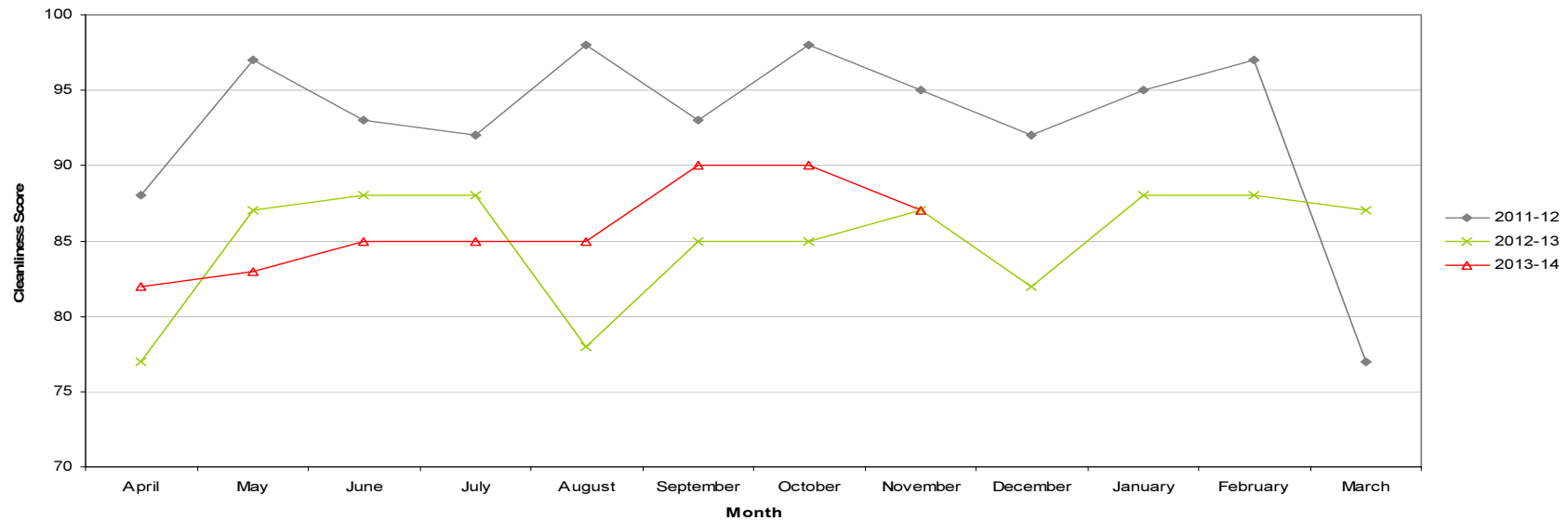
Cleanliness Figures provided by Neil Flaherty – Neighbourhood Services Directorate

Cleanliness Index

Cleanliness Index Score	87
Performance compared to previous year	±
Performance compared to neighbourhoods target of 86	

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Bulwell Forest

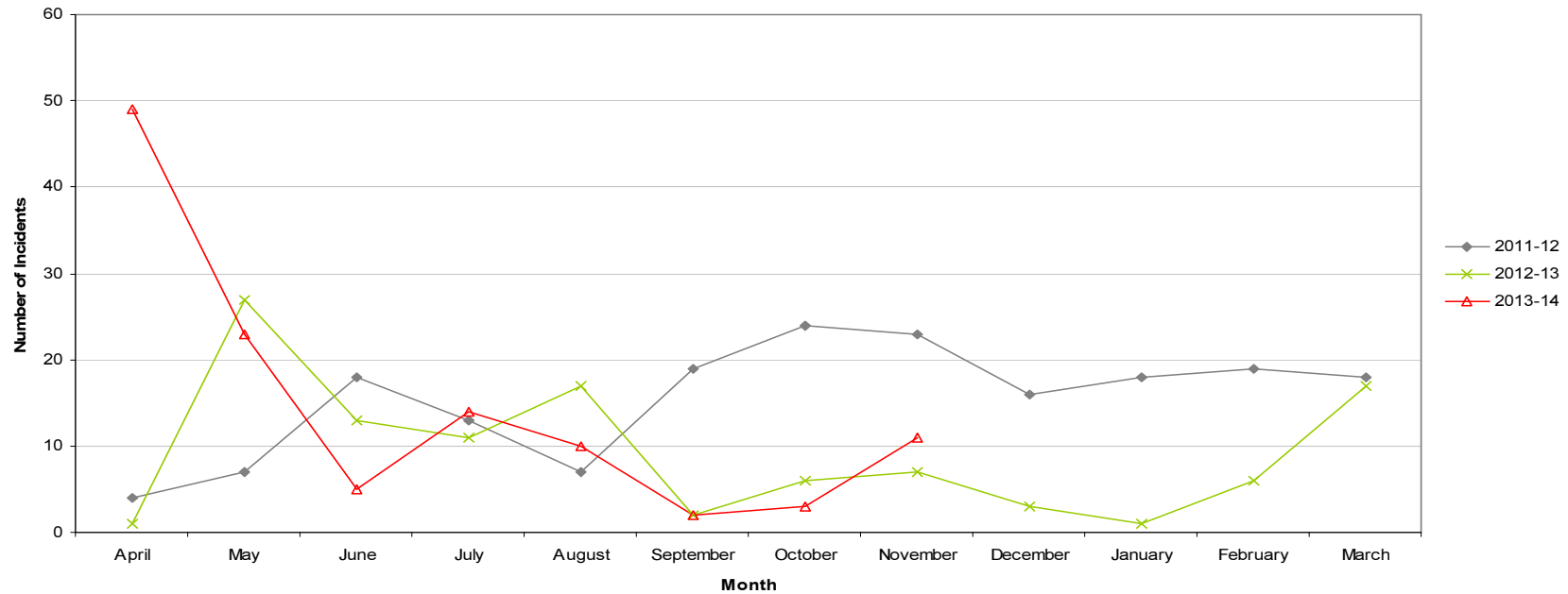


Graffiti Reports

RED	11 incidents	Increase of 4
AMBER		
GREEN		

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Bulwell Forest

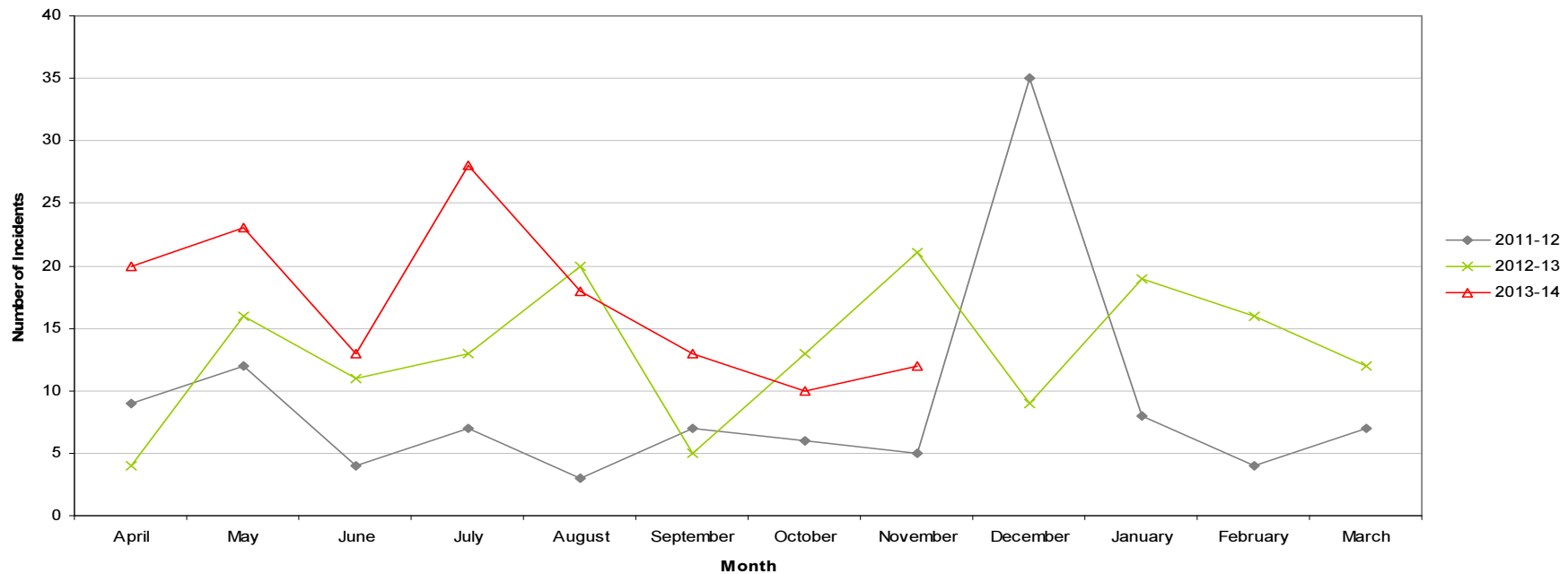


Fly Tipping

RED		
AMBER		
GREEN	12 incidents	Decrease of 9

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bulwell Forest



Housing

Ward Report - Bulwell Forest

Generated on: 18 December 2013







BFOR1 Anti-social behaviour



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of ASB cases resolved – Bulwell <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	100%			99.19%	97.74%
% of ASB cases resolved by first intervention – Bulwell <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	76%	83.18%			81.97%	
Number of new ASB cases – Bulwell <i>Note: Data for this PI is only available by Housing Office.</i>		109			114	241
Tenant satisfaction with the ASB service - Bulwell <i>Note: Data for this PI is only available by Housing Office.</i>	8	8.29			6.6	6.99

Housing

BFOR2 Repairs







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of repairs completed in target – Bulwell Forest <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	98.1%			94.31%	96.2%
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	8.8	8.69			8.64	8.65

BFOR3 Rent Collection



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of rent collected – Bulwell <i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.</i> <i>Trend shows as improving if value is over 100% as arrears are decreasing.</i>	100%	99.4%			100.1%	100.2%

Housing

BFOR4 Empty properties







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Average void re-let time (calendar days) – Bulwell Forest Ward <i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i>	25	30.81			24.33	20.84
Number of empty properties awaiting decommission – Bulwell Forest Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>					1	0
Number of lettable voids – Bulwell Forest Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		7			7	4

BFOR5 Tenancy sustainment

Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Percentage of new tenancies sustained - Bulwell Forest Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	93.5%	98.04%			96.08%	

Housing

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged

Data prepared by Nottingham City Homes Performance Team

For more information please contact Jonathan Hurst, Performance Data Officer on 0115 9157368 or Marcus Parton, Performance Analyst on 0115 915715

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.