

Nottingham City Council Delegated Decision



Nottingham
City Council

Reference Number:	2274
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Department:	Resources
Contact:	Luke Johnson (Job Title: IT Infrastructure Manager, Email: luke.johnson@nottinghamcity.gov.uk, Phone: 07971232070)
Subject:	Citrix Advantage Subscription and Software Maintenance 31/01/2016 to 30/01/2017 *
Total Value:	£85,000 (Type: Revenue)
Decision Being Taken:	<p>1) To procure a one year contract (31/01/2016 to 30/01/2017) for the Citrix Advantage Subscription and software maintenance, not exceeding £85000.</p> <p>2) To meet the maintenance cost from the I.T. revenue budget there is provision to meet these costs.</p>
Reasons for the Decision(s)	<p>There are a number of Citrix software products in use within the Council (such as Citrix XenServer, XenApp, XenDesktop, Access Gateway) which need to continue to be under a maintenance and software agreement for a one year period. In addition the costs have increased as we have had to increase the functionality of the Netscalers (from Gold to platinum level) in order to meet our Public Service Network (PSN) security requirements. This additional cost can also be met from our revenue budget.</p> <p>The current contract expires at the end of January 2016.</p> <p>This decision will give the Council the flexibility to review technologies and options whilst being fully supported for all the live users in the current setup. Without the maintenance, the Citrix products are at risk of becoming outdated and non-compliant with security and legislative requirements.</p>

*Following publication, Procurement colleagues have rectified an error in the date of the one-year contract. The Citrix Advantage Subscription and Software Maintenance contract date should read 28th January 2016 to 27 January 2017. All relevant authorising signatories have been informed of this amendment.

Rav Kalsi, Senior Governance Officer, 14/12/2015

Other Options Considered:

1) Do nothing - the Council has invested significantly in the Citrix Architecture and whilst the strategic direction is to move to a balanced environment where more Council employees access Council systems via laptops rather than Citrix, the system is used daily by approximately 1600 active users and there will continue to be a significant though reducing number over the next 12 months.

There are a number of Citrix software products in use for this environment (Citrix XenServer, XenApp, XenDesktop, Access Gateway) and without the maintenance these products are at risk of becoming outdated and non-compliant with security and legislative requirements. Doing nothing, therefore, is not an option.

2) Procure a 3 year contract. This option was considered but this would lock the Council into Citrix technology, without allowing for the flexibility of introducing other technologies or being able to downsize the Citrix requirements. Therefore a 3 year contract has been rejected.

Background Papers:

Published Works:

Affected Wards:

Citywide

Colleague / Councillor Interests:

Consultations:

Those not consulted are not directly affected by the decision.

Crime and Disorder Implications:

There are no Crime and Disorder Implications

Equality:

EIA not required. Reasons: Purchase of infrastructure software not directly used by colleagues and citizens.

Major Implications for IT:

Yes

Decision Type:

Portfolio Holder

Subject to Call In:	Yes
Call In Expiry date:	18/12/2015
Advice Sought:	Legal, Finance, Procurement, IT
Legal Advice:	The proposals set out in the report raise no significant legal issues and, on the basis of the rationale set out, are supported. Advice provided by Malcolm Townroe (Legal Services Manager) on 01/12/2015.
Finance Advice:	The value of the decision (£85,000) is based on an estimated maximum cost of a one year contract for the Citrix Advantage Subscription and software maintenance from 31 January 2016. The cost of the subscription will be met from the Resources ICT revenue budget as incorporated within the Medium Term Financial Plan. Value for money will be secured via a tendering exercise in accordance with Financial Regulations. Advice provided by C I Sharpe (Finance Analyst) on 01/12/2015.
Procurement Advice:	The Procurement Team will assist the author via a competitive tendering exercise to ensure that a compliant value for money contract is entered into. Advice provided by Mabs Karim (Procurement Officer) on 02/12/2015.
IT Advice:	<p>The IT Service supports this proposal.</p> <p>Citrix is a core piece of software used by the Council to deliver access to application systems. Maintenance is required for the software to assure its continued support by its supplier, including upgrades and patches.</p> <p>Enhancements to the support are required to ensure continued compliance with the Public Services Network (PSN) code of compliance.</p> <p>Advice provided by Paul J. Burrows (Strategy Manager) on 27/11/2015.</p>
Signatures	<p>Graham Chapman (PH for Resources and Neighbourhood Regeneration)</p> <p>SIGNED and Dated: 09/12/2015</p> <p>Glen O'Connell (Acting Corporate Director of Resources)</p> <p>SIGNED and Dated: 09/12/2015</p>