

WOLLATON & LENTON ABBEY AREA COMMITTEE 8TH FEBRUARY 2016

Title of paper:	WARD PERFORMANCE REPORTS – QUARTER 4	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director of Commercial & Operations	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Other colleagues who have provided input:	Daniel Dexter, Analyst, Crime and Drugs Partnership daniel.dexter@nottinghamcity.gov.uk	
Relevant Council Plan Strategic Priority:		
Strategic Regeneration and Development		<input checked="" type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input checked="" type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input checked="" type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; • Fire; • Health Theme – local health priorities. 		
Recommendation(s):		
1	Area Committee note and comment on the Ward Performance reports for quarter 4 2015/16	

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: During April – December 2015 (compared with April – December 2014) all crime in the Wollaton East and Lenton Abbey Ward decreased by -11% (by -44 crimes, with an decrease in victim based crime of -59 crimes) no change in criminal damage incidents. Thefts decreased by -27 incidents with the majority being of bikes from the University and dwelling burglary decreased by -33 incidents during April – December 2015 for the same period in 2014. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is an increase of 12 incidences in ASB for the ward Year to Date.

Total number of crimes across both beats:

October 2015 = 8 crimes and 20 ASB incidents

November 2015 = 17 crimes and 8 ASB incidents

December 2015 = 13 crimes and 11 ASB incidents

Total of above = 38 crimes and 39 ASB incidents

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	October 2015	November 2015	December 2015
Burglary Dwelling	Total 5 Uni Park & LA 1 Hillside 4	Total 5 Uni Park & LA 1 Hillside 4	Total 8 Uni Park & LA 4 Hillside 4
Burglary Other	Total 0 Uni Park & LA 0 Hillside 0	Total 5 Uni Park & LA 4 Hillside 1	Total 2 Uni Park & LA 0 Hillside 2
Thefts of and from vehicle	Total 1 Uni Park & LA 1 Hillside 0	Total 0 Uni Park & LA 0 Hillside 0	Total 0 Uni Park & LA 0 Hillside 0
Criminal Damage	Total 2 Uni Park & LA 1 Hillside 1	Total 7 Uni Park & LA 4 Hillside 3	Total 3 Uni Park & LA 2 Hillside 1
ASB reported incidents	Total 20 Uni Park & LA 15 Hillside 5	Total 8 Uni Park & LA 6 Hillside 2	Total 11 Uni Park & LA 9 Hillside 2

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In October 2015.

ASB: During April – December 2015 (compared with April – December 2014) ASB increased by 9% by 12 incidents. There has been a decrease in the last quarter. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 25 incidences reported for April – December 2015 YTD with an increase of 12 (92%) from previous year to date. However we have been informed that there are a significant number of unreported incidences of Domestic Violence in Lenton Abbey.

Fire: Even though incidents of Fire are low in the ward with 1 Deliberate Secondary and 1 Accidental fire in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 2 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection:

Ward: Wollaton East & Lenton Abbey	FPN	Dog FPN	Dog Op	Alcohol Surrender	Trade Waste	Graffiti Action	s215	Flytip Action	TOR	CPNW	CPN
October	5	0	11	1	32	50	63	84	0	8	0
November	4	0	9	5	8	46	17	64	0	26	0
December	4	0	6	5	8	43	17	56	0	26	0
Total	13	0	26	11	48	139	97	204	0	60	0

Cleanliness of the Ward has decreased from the previous quarter and to an 87 average above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been a slight increase in graffiti, fly tipping and dog fouling for the period April – November 2015 in comparison with the previous Year. For April – November 2015 **Graffiti** has increased slightly across the Ward by 3 to 21 reactive incidents. **Fly Tipping** across the Ward in April – November 2015 has increased by 6 to 31 reactive incidents. **Dog Fouling** across the Ward in April – November 2015 has increased by 2 to 19 reactive incidents. However currently there have been no real issues raised regarding empty student properties and waste in the WELA ward.

Unemployment: Is increasingly falling for the WELA Ward with a decrease of -206 (-26%) for the period April – December 2015. This being the lowest in the City. With NDO support there has been successful ongoing volunteer team challenges, volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Health: Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering different health sessions with various partners.

Key Successes:

Sutton Passeys Crescent Play Area –Excellent news in early December as the external funding bid submitted by Nottingham City Council (NCC) for £50,000 for the construction of the new Play Area and outdoor gym has been successful. This is in addition to the £16,805.00 match funding already committed by Wollaton East and Lenton Abbey ward Councillors from their WELA ward budgets through Area Committee in November 2013. Work has already started at the beginning of January 2016. We hope to have a launch in late Spring/ early Summer 2016.

Lenton Abbey Park Development Plan and Bid – In April 2015 we received the exciting news that NCC has secured an external Funding Bid of nearly £40,000 for new developments on Lenton Abbey Park developed with Ward Councillors, NDO, residents and Parks and Open Spaces. Work is underway commissioning the contractors to undertake and install the new developments of a football pitch, wildflower meadow, fruit trees, new outdoor gym equipment and under 5's equipment, table tennis tables. This will further enhance the Green Flag status already awarded for the Park. We hope to have a launch in Summer 2016.

NCC Budget Consultation event – Wednesday 27th January, 6.30pm at upstairs Function Room, Rose and Crown, 500 Derby Road. Presentation and Question and Answer (Q&A) session. Jointly hosted as part of Nottingham Action Group on HMO's meeting. Online consultation questionnaire distributed through Nottingham Arrow in November and publicity online, through Nottingham Arrow and WELA Facebook.

Lenton Abbey Residents Association (LARA) Spring Into Lenton Abbey Community Cohesion event and AGM – Saturday 16th April 2016 at Sheila Roper Community Centre. Plans are underway with local residents. Please look on WELA facebook page for details.

‘Take A Seat’ City Wide Campaign - was launched by Cllr Longford with Cllr Webster and Cllr Battlemuch on Wednesday 6th January 2016 at Nottingham Building Society and Crown Island shops. Farndon Green Post Office shops have already signed up to provide a seat for older people if they need to take a rest on their premises. Other shops on Bramcote Lane and in Lenton Abbey are being approached. The Campaign will be widened to the city centre and city wide. Please share to your resident networks and feed any local contacts and suggestions through your NDO to the relevant NCC Officer.

Winter Deep Cleans across the ward – City Services have been busy undertaking Deep Cleans in key hotspots around the ward identified by WELA Ward Councillors, Neighbourhood Development Officer and Neighbourhood Operations Manager and WELA residents. Focussing on alleyways, off road areas and twitchels.

External Wall Insulation Scheme in Lenton Abbey – In order to address the High Fuel Poverty in the WELA ward a specific External Wall Insulation Scheme for Lenton Abbey was launched on 26th October with an Information event by NCH and contractors SBS and Permarock with support from NEP and other VCS partners. Works have been underway since November with 2 show houses completed for residents and home owners to view and regular coffee mornings on Wednesdays 9.30 -11.30am at Sheila Roper Community Centre. Please look on WELA facebook page for dates. The scheme is open for NCH and private properties. 90 private properties have joined the scheme to date. After the works were completed one resident on Baslow Drive “noticed the difference immediately. I had to turn my thermostat down a few degrees and have taken off the layers. I am so glad I have had it done and am sure I will notice a big difference in my fuel bills”. Another resident has signed up “after researching other houses who have had the works completed have seen an increase in their property prices”.

Lenton Abbey Fun Day – Saturday 2nd July 2016 after the success of the 2015 Fun Day with fantastic support from all the diverse local communities in Lenton Abbey and a wide variety of stalls, children’s and young people’s play and sports activities, performances, community consultation and information stalls. LAFFDA have already started meeting to plan 2016! If you have any ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Wollaton Park Residents Association (WPRA) Christmas Fair – Saturday 5th December 2015 Despite the high winds, residents came out to support this event with a colourful range of stalls by local creatives and other NCC and VCS partners organised with WELA NDO working closely with WPRA. If you have any ideas for this year please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Christmas Light Up Events and Lenton Abbey Residents Association – Wednesday 2nd December 2015 5pm The Blossoms Residents were amazed by the fireworks, enjoying carols from Beeston Fields Primary school choir, University of Nottingham Brass Band, activities, stalls and warm up workshops at the Community Centre. Community engagement and consultation on local transport plans, new welfare advice surgeries and the Lenton Abbey External Wall Insulation Scheme. There were very generous raffle prize donations from SBS and Permarock EWI contractors. “fantastic community atmosphere”, “Really good to engage with the community”, “Really helped with signing up new people to the EWI scheme”. Building on the success of last year’s event with Locality Management

working closely with LARA, Sheila Roper Community Centre, local schools, NCH and other NCC and VCS partners. Please look on the WELA facebook page for photos and other upcoming news and dates.

Neighbourhood Transformation Plans – detailed Action Plans on tree planting and old allotment sites in Lenton Abbey led by NDO are currently being updated and implemented with the Allotments Service, Tree Services, Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use have been let out to new Allotment holders. Building on the 'Grow For It' campaign. New planting schemes are being developed on Woodside Road 'the Blossoms' to add to previous enhancements and transformation on this city gateway route. Building on the success of the 'Trees For Cities' Project delivered in WELA ward in February 2015 with overwhelming resident support. Allotments Service working with WELA NDO have engaged new residents to take on waste/ 'no man's' land on the corners of Enderby and Bosley Squares for cultivation. Other Allotment sites in Lenton Abbey are also being brought back into use. These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

Area Capital and Public Realm Funds – since the last Area 7 Committee in November 2015 a new TRO and timed parking zone has been implemented opposite the shops on Woodside Road to resolve parking issues and improve parking and access for disabled and elderly customers. Enforcement is in operation. Phases 2 is currently under consultation & Phase 3 of Woodside Road Parking scheme is being developed to reduce damage to the verges and help create off road parking which will help to transform this major City Gateway route. A survey completed by residents and a large turnout to the community consultation event on 17th November has informed decisions about a pilot Residential Parking Zone schemes in the Charles Avenue area. This and other Traffic Safety measures are currently being considered.

Issues:

The Experimental Traffic Restriction Order (TRO) in Lenton Abbey has now been fully implemented. We are currently monitoring emerging parking issues in Lenton Abbey. The 1st Phase of works have been completed on Woodside Road. Phases 2 & 3 of Woodside Road Parking scheme have been developed influencing and complementing designs and plans for the Cycle Ambition Western Cycle Corridor on Woodside Road. Formal Consultation of the University Boulevard and Woodside Road Phases of the Western Cycle Corridor was undertaken online between 23rd November and 13th December with 2 Community Consultation events on Monday 30th November 2015 at Sheila Roper Community Centre.

Cycle theft has decreased on the University of Nottingham campuses over the last 6 months with the Police and Sustrans working closely with University security staff. Although dwelling burglary has increased in August and December, there has been a decrease from April 2015 in comparison to 2014 Year to Date. In response WELA NDO in partnership with Nottinghamshire Police, WELA Ward Councillors and Crime and Drug Partnership have developed a Crime Prevention Target Hardening Project which has continued to be rolled out from March 2015 to WELA's most vulnerable residents. On both issues the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward Priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services NDO, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into cultivation. We have extended this positive partnership to bring other overgrown 'no man's land' green sites into cultivation by local residents. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been further strengthened with Stonewater Housing Association, addressing resident issues and ASB impacts and Sheila Roper Community Centre.

Ward: Wollaton West NDO: Lylse-Anne Renwick

Crime: Crime in the Wollaton West Ward is continuing to fall. Antisocial behaviour and criminal damage are causing some concern. The NAT team are working diligently to resolve these issues, e.g. Police car patrol in the area, CPO vigilance in the area, NAT team delivering letters to residents, visual Police Beat Officer patrol, and Councillors Ward Walks in the identified areas.

The total numbers of crimes in the ward in the last two months are:

November: 21

December: 32

Wollaton West statistic: For the period November – December 2015

Wollaton West Crimes	November	December
Burglary Dwelling	6	6
Burglary Other (Shed, Garage, e.tc)	1	1
Theft From Vehicle	0	3
Theft of vehicle	0	1
Theft other (includes		

person/shop etc.)	1	7
Criminal damage	3	7
Robbery	0	0
Antisocial Behaviour	10	7

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in January 2016.

Cleanliness -in the ward has decreased slightly in November to 86% which is same as the 'neighbourhood as clean as the city centre' benchmark target of 86%. **Graffiti** with has increased 7 incidents compared to 2 incidents in October and 0 in both August and September. We have been encountering a rise in graffiti in the last two months on the Grangewood Estate. **Dog fouling** – we continue to see a decrease in dog fouling in the ward, no reported incidents in September, October and November 2015.

Fire: - The ward continues to see a decrease in deliberate fires, there was no deliberate fires reported since May 2015.

ASB: - ASB incidents in the ward are beginning to rise again, 13 reported incidents in November and 14 reported incidents in December 2015. The NAT team are working on solutions to combat this issue.

Fly-tipping: - There were only three separate reported fly-tipping incidents in the ward in the last four months a total of 12 incidents which is a decrease from the previous months. The NAT team have been diligent and are monitoring and taking action when necessary.

Unemployment Rate: The ward continues to see a decrease of unemployment. There were 107 unemployed citizens in September, a slight increase of 115 in October and 105 in November.

Key Successes:

Wollaton West Christmas Lights Celebration –

Last December saw even more participation at the Bramcote Lane Christmas Lights Switch On, one of the best Wollaton West Christmas Light Celebrations to date, more people attended the event and thoroughly enjoyed themselves. We even had requests to close the street for the celebration which is not feasible. This just highlights citizen opinion of their delight with the celebration event. The Bramcote Lane Retailers contribution this year was exceptional. Coates the butchers again donated free BBQ on the night and Sharps the florist contributed soup, rolls and jacket potatoes. The Nottingham Building Society donated a pair of tickets for a Nottingham Forest home game, Sainsbury's on Bramcote Lane again donated the mince pies together with Christmas cakes for the tombola, Marks & Spencer, Wollaton Vale the new shop in the ward donated a lovely bottle of wine and a tin of shortbread. All the other retailers contributed generously to the event. The money raised this year by the charity tombola went to the Wollaton Youth Cafe.

Citizens again came from as far afield as Browtow, Basford, Beeston and Bulwell to attend the event. The contribution from all our partners, e.g. Police, Parking Enforcement, Fernwood Primary & Nursery School, Kingswood Church, St Leonard's and Grangewood Methodist Churches were exemplary. A young Wollaton West resident also volunteered her time at the event, her support with the event was greatly appreciated by the team. The children and the churches choirs together with the public voices were in lovely harmony and the Christmas songs made the event magical.

Wollaton West Youth Café Christmas Party – On Saturday 19th December 45 young people and their families attended the Wollaton Youth Café Christmas Party and enjoying hot dogs, pizza and other festive food. In addition to the regular Youth Club activities such as table tennis, pool and Wii games there were also quizzes to keep the adults interested.

Although an admission charge was not requested, donations were invited. The donations raised were £37.50 on the night which was added to the £53.00 raised from admissions during the second half of the Autumn Term of the Youth Café. This enabled the volunteers and young people to make a donation of £90.50 on behalf of Wollaton Youth Café to Samaritan's Purse Christmas Child Appeal.

The event was a great success for the young people, their families and the volunteers.

Issues:

Antisocial behaviour on the Grangewood Estate and Torvill Drive is a concern at the moment therefore the Neighbourhood Development Officer together with Places for People, Housing Officer and the Police are looking at initiatives to resolve the problems.

The untidy shop front (The Little Carpet Shop) on Wollaton Road had continued to cause a problem for other businesses and citizens. The Enforcement team had written to the company requesting the clearance of the rubbish but the company did not adhere to the request. The Enforcement team took action and issued a warning to the company, stating that failure to adhere to the warning would result in a fine. The company have now cleared the area and the NAT team are continuing to monitor the situation.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Association Meetings, Friends of Wollaton Park Group Meeting, Local Area Group meetings, NAT meetings and Wollaton West Youth Café. The NAT group also carried out a few targeted themed works in the ward.

NAT's(Neighbourhood Action Team): - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are antisocial behaviour issues, inconsiderate parking on the grass verges on Wollaton Vale and criminal damage.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 None

5. **LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 None

6. **STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

6.1 None

7 **EQUALITY IMPACT ASSESSMENT**

7.1 Has the equality impact of the proposals in this report been assessed?

No

An EIA is not required because this is not a new or changing Policy, Service or function.

Yes

8 **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 Neighbourhood Working Framework 2012 CLT report

9 **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 None