

Justification for 9 software systems renewal.

Bartec Hosting – One Year Renewal

This system provides Domestic Waste Operations including refuse, recycling and seasonal garden collection services to c130000 properties. This system is being reviewed and whilst we look at alternative systems we wish to renew for one further year.

Rent Accounting – One Year Renewal

Contract was originally signed with the supplier (NSC) in 2002 and is now renewed on a rolling annual basis. We are presently implementing a new system called IPAMS (Property Asset Management System) which rent accounting will become part of this system. However we require a one year renewal whilst the new system is implemented.

Capita One Education (EMS) – One Year Renewal

The software links provided to us by Capita are used by the majority of Nottingham City schools. However the business is now considering what alternative options are available. This will not be in time for the next renewal due on the 1st April 2017 and the business wish to continue for a further year with this contract whilst they explore alternative solutions.

Hornbill – One Year Renewal

All Customer communication within the IT Department is logged via Hornbill Support works. The Support works system is essentially the focal point for logging IT related incidents, service requests and change across the Organisation. The costs of purchasing and migrating to suitable alternative software solution would be substantially in excess of the annual maintenance cost, however we plan on reviewing this system over the next twelve months and therefore are only seeking a one year renewal.

Macfarlane Voice – One Year Renewal

This system is used by 13 departments for call queuing. We are presently testing a new version and need to renew the contract for a further year whilst this testing is completed.

Idox UNI-Form – One Year Renewal

This system supports planning and building regulations, this is not a perpetual licence. The system operates on a key system and is renewed annually as this gives us the option to review and discuss pricing and performance with the supplier. We are in the process of discussing a lease buyout and need to renew for one further year until the buyout is completed.

Confirm System – One Year Renewal

The Authority has made a major investment in Confirm Enterprise system over the last 12 years. Confirm Enterprise is a multi-asset, multi-function system and can be used to reduce administration and improve work processes. The system is predominately used for call centre enquiries, highway work orders, highway inspections, highway asset management, street works management. It is also used by community protection, waste management and street services. Confirm integrates with a number of key ICT business systems to ensure daily business processes are delivered. There are no viable technology alternatives to this software system without additional capital and revenue costs incurred as a result of re-

licensing, consultancy and staff re-training costs at this time. The company (Pitney Bowes) which own the intellectual property rights to Confirm Enterprise is the only provider of the level of support and maintenance required. This means that products and services required cannot be tendered for. As new systems are put in place the number of licences required is likely to change over the next twelve months the business would therefore like to renew for a further year whilst they review future requirements.

I H S System – Three Year Renewal

In today's global business economy, access to reliable, accurate technical information and data is crucial to making the best possible decision every time. IHS provides us with a source for engineering specifications, standards, manuals and technical publications codes, and training materials in hardcopy or PDF download. IHS enables our engineers and operational leaders to make informed critical business decisions that support our statutory/legislative obligation and requirements. A lot of similar companies cover only specific areas whereas I H S covers all areas and offers us a stable and safe environment and for this reason it is appropriate to continue with this company. We have spoken to the business users of the system and they wish to continue with this system, for the detailed reasons above, for a number of years. We have therefore contacted the company to request costs for a longer contract. I H S offer a one year deal at an increase of 4.9% or a three year deal at 4%. We therefore wish to renew at the three year deal.

Oracle – Three Year Renewal

The Oracle database system supports the main Council systems, including Northgate Housing, Northgate Revenues and Benefits, Capita One, GIS System, Workplace Parking System, Rent accounting and many other systems. There is no alternative solution as some of these systems will not work without the support of the Oracle Database System.

We hold perpetual Oracle licences and wish to renew the support and maintenance on these perpetual licences for a three year period. Oracle has offered us a three year renewal with no annual uplift, if we continue to renew on an annual basis there will be an annual uplift 2%. We therefore wish to renew at the three year deal.