

Nottingham City Council Delegated Decision



Nottingham
City Council

Reference Number:

2838

Author:

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Department:

Children and Families

Contact:

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Subject:

Development of Community Led Support within Adult Social Care

Total Value:

£30,000 (Type: Revenue)

Decision Being Taken:

To grant dispensation from Contract Procedure Rule 5.1.1, in accordance with Financial Regulation 3.29, to award a contract to NDTi for approximately 6 months, at a cost of £30,000 to support Adult Social Care in developing community led support.

Reasons for the Decision(s)

Nottingham City Council is committed to maintaining quality services for elderly, disabled and vulnerable people. However, within the climate of budget reductions and the increasing number of people requiring services, Nottingham City needs to consider how to sustain these services. Within Adult Social Care there is a need to further improve pathways and move even further towards a strength based approach in the way citizens and their carers/families are supported.

With the above in mind, Adult Social Care is looking to new ways of working, firstly by streamlining citizen and carer pathways and, secondly, by releasing existing colleague capacity to deliver community led support. This approach is based on national research and will enhance citizen and carers' experience of the service building on "strength based approaches" and enabling citizens to maximise their independence.

In order to achieve the above Adult Social Care requires additional expert support to deliver this project. This will lead the development and implementation of community led support i.e. the creation of local community hubs through co-production with front-line staff, their managers, senior leaders, elected members, statutory partners, voluntary organisations, community groups, and local people.

The expectations of this contract are:

- The production and implementation of an engagement plan with key stakeholders**
- One innovative site up and running with full evaluation**
- Completion of an Equality Impact Assessment (EIA) concerning impact on citizens and their carers**
- Business plan to scale up as business as usual**

This strength based approach has been successfully adopted and delivered with significant benefits, both in terms of proactive care and financial costs, elsewhere in other local authorities, with the following outcomes achieved from the approach

- Delivers a much more effective, proportionate and person-centred response to people needing support**
- Works for local people (and can be evidenced)**
- Is much more efficient in the use of staff time, skills and expertise**
- Is based on partnership at a local level with local people, health, housing and the voluntary sector to provide a much more holistic and joined up response.**
- Results in a significant reduction in bureaucracy and waiting times**

The above outlines the work that needs to be undertaken in adopting this approach, together with the need to engage suitable support with the necessary expertise and track record. NDTi are unique in successfully developing and delivering this support.

Other Options Considered:

Option 1
 Completing the development of community led support within existing colleague resources was rejected as Adult Social Care is currently undergoing significant transformation with a number of high level projects. There is currently not the capacity at senior colleague level to complete the above work.

Option 2
 Undertaking a competitive quotation process was rejected as NDTi are a unique provider in successfully developing and delivering this support and have a significant track record of success with other Local Authorities . They are a charity based company and represent good value for money.

Background Papers: None

Published Works: None

Affected Wards: Citywide

Colleague / Councillor Interests: None

Dispensation from Financial Regulations: Yes

Use of Consultants

Number of Days:48

Rate per Day:500

Total value:30000

Start date:03/04/2017

End date:29/09/2017

Reason for using a consultant: Adult Social Care is currently under going significant transformation and requires external expertise to support this change. The contract value will be up to the value of £30,000 and for an estimated period of 6 months which is felt sufficient to deliver this project.

Other options considered: Please see other options considered

Name of consultant: NDTi

Reason for selection? This decision outlines the work that needs to be undertaken in adopting this approach , together with the need to engage suitable support with the necessary expertise and track record. NDTi are unique in successfully developing and delivering this support.

Has the consultant previously completed work for the City Council?	No
Specific activities to be undertaken by the consultant are:	Please see reasons for decision
Period of engagement:	6 months
By what process was the consultant selected?	This decision advocates the adoption of a strength based approach that has been successfully adopted and delivered significant benefits, in both terms of proactive care and financial costs, elsewhere in other local authorities
Consultations:	Those not consulted are not directly affected by the decision.
Crime and Disorder Implications:	Not applicable
Equality:	Please login to the system to view the EIA document: EIA Adult Social Care - Strength based approach.doc
Social Value Considerations:	N/A
Relates to staffing:	Yes
Decision Type:	Portfolio Holder
Subject to Call In:	Yes
Call In Expiry date:	17/05/2017
Advice Sought:	Legal, Finance, Procurement, Human Resources, Equality and Diversity
Legal Advice:	This decision does not raise any significant legal issues. The value is significantly below the applicable financial procurement threshold and a direct award can be made. Advice provided by Andrew James (Team Leader Contracts and Commercial) on 30/03/2017.

Finance Advice:

The funding to support the total value of this decision of £30,000 will be met from two sources; specific senior management vacancies within adult social care (£11,570) with the balance contained within the adult social care budget included within the Council's Medium Term Financial Plan (MTFP).

Investment into developing new ways of working to improve care pathways, meet the pressures of increasing numbers of citizens requiring support whilst delivering benefits in terms of proactive care and financial costs are crucial in ensuring services continue to be sustainable in the current climate.

As detailed in the procurement advice, clear deliverables should be included in the contract and a full evaluation of any recommendations resulting from the project should be undertaken. Changes subsequently implemented following this evaluation will be subject to a further decision through the appropriate governance process. Value for money will be delivered through the long term objectives of the project by recognising and learning from good practice in approaches adopted by other local authorities and by delivering a more effective, person-centred response to citizens needing support.

This proposal seeks dispensation from Contract Procedure Rules (5.1.1) in accordance with Financial Regulations 3.29, and in reference to the information provided in this decision by the decision author is deemed appropriate in these circumstances. This engagement will be assessed for IR35 compliance. Advice provided by Darren Revill (Senior Commercial Business Partner) on 31/03/2017.

Procurement Advice:

The proposed contract with NDTi will deliver expert support and capacity for Adult Social Care to develop community led support, with the overall aim of delivering improvements in care pathways and quality of services within the climate of budget reductions. NDTi are unique in developing and delivering this expert support and the proposal is considered to offer value for money. Therefore approval to dispense with Contract Procedure Rule 5.1.1 in accordance with Financial regulation 3.29 (Operational Issues) to enter into this arrangement is supported from a procurement perspective. It is recommended that clear outcomes and deliverables are included in the contract and monitored to ensure completion of the project within the agreed budget. Advice provided by Jo Pettifor (Procurement Team Manager) on 31/03/2017.

HR Advice:

The directorate have given due consideration to the options available to resource this piece of work including the availability of internal resource. However, given the specialist nature of work and internal capacity constraints the option that would deliver the best value for money is to commission the work from an organisation with the relevant experience and expert skills.

Advice provided by Joanne Hill (Service Redesign Consultant) on 23/03/2017.

Equality and Diversity Advice:

An approach based on the needs, involvement and engagement with citizens meets the Citizens at the Heart Agenda as well as the Public Sector Equality Duty that promotes equality of opportunity. What will be important is the monitoring processes used to ensure that the processes used result in the desired outcomes for all of the city's communities. Advice provided by Adisa Djan (Equalities and Diversity Consultant) on 31/03/2017.

Signatures:

Jon Collins (Leader of the Council)

SIGNED and Dated: 10/05/2017

Alex Norris (Portfolio Holder for Adults and Health)
SIGNED and Dated: 04/05/2017
Helen Jones (Director for Adult Social Services (DASS))
SIGNED and Dated: 21/04/2017
Geoff Walker (Strategic Director Finance/CFO) - Dispensation from Financial Regulations
SIGNED and Dated: 13/04/2017
Chief Finance Officer's Comments: for the operational reasons contained within the report