

<b>Date complaint received</b>	<b>Summary of Allegations</b>	<b>Action Taken</b>	<b>Outcome of Complaint</b>
01/09/2016	Rude behaviour and asking inappropriate questions of a constituent.	Complaint investigated.  Witnesses provided evidence.  Councillor confirmed did not intend to be rude and apologised for any unintended offence.	No further action.
19/09/2016	Councillors had not responded fully to a constituent's concerns.  The constituent's details had been shared between the two Councillors without her consent resulting in an unwanted visit.	Complaint investigated.  Both Councillors apologised for any unintended offence caused.  The Councillor who visited confirmed that this was during a planned ward walk rather than in response to any other information	No further action
31/10/2016	A Councillor had provided support to a constituent which conflicted with a position held by that Councillor. The Councillor used their position to inappropriately influence the matter.	Complaint investigated.  Support offered by the Councillor was appropriate.  No evidence that the Councillor had had any involvement with the matter other than this.	No further action
09/05/2017	A Councillor had failed to respond to a constituent and keep an appointment.	Complaint investigated.  Councillor had taken action but had not informed the constituent and apologised for this.  Constituent was visited by the Councillor as part of a ward walk.	No further action