

Equality Impact Assessment Form (Page 1 of 2)

Title of EIA: Adult Social Care Transport Policy

Name of Author: Paul Haigh

Department: Children & Adults

Service Area: Adult Social Care

Author (assigned to Covalent):

Director: Linda Sellers

Strategic Budget EIA Y (please underline)

Brief description of proposal / policy / service being assessed:

The provision of adult social care is aimed at promoting the independence for citizens. In extending this principle to the provision of transport, this new policy sets the criteria that will be used to assess whether the citizen's transport needs can be best met through independent travel arrangements, privately funded transport or whether Council arranged and funded transport assistance is necessary. Council funded transport will only be provided if, in the opinion of the assessor, it is the only reasonable means of ensuring that the service user can be safely transported to an assessed and eligible service. Where there is alternative appropriate transport available (either personal or public transport), it will be assumed that the citizen will use this as a first option. Council funded transport will only be provided if alternatives are unavailable or inappropriate for some reason.

Consultation on the Adult Social Care Transport Policy took place between January 8th 2018 and February 16th 2018. The consultation process involved all current citizens (483) using transport provided directly by Passengers Services Transport or commissioned by Passengers Services Transport or via a direct payment being sent a letter explaining about the consultation process and a survey to complete to enable them to make their views known on how transport is provided and funded. A telephone helpline was also set up during the 6 week consultation period and was available 10am – 12 noon and 2pm – 4pm Monday to Friday.

Of the 483 surveys sent out 226 were completed and returned for consideration.

Please refer to addendum 1 for a breakdown analysis of the questions asked and the responses.

The results of the survey have now been considered and the decision has been taken to implement the Adult Social Care Transport Policy with effect from April 3rd 2018.

Information used to analyse the effects on equality:

Results from the Adult Social Care Transport Policy "Have Your Say" Survey – refer to addendum 1. Desk top reviews of all citizens currently receiving Adult Social Care funded transport.

Could particularly benefit
X

May adversely impact
X

How different groups could be affected
(Summary of impacts)

Details of actions to reduce negative or increase positive impact
(or why action isn't possible)

People from different ethnic groups.	<input type="checkbox"/>	<input type="checkbox"/>
Men	<input type="checkbox"/>	<input type="checkbox"/>
Women	<input type="checkbox"/>	<input type="checkbox"/>
Trans	<input type="checkbox"/>	<input type="checkbox"/>
Disabled people or carers.	X	X
Pregnancy/ Maternity	<input type="checkbox"/>	<input type="checkbox"/>
People of different faiths/ beliefs and those with none.	<input type="checkbox"/>	<input type="checkbox"/>
Lesbian, gay or bisexual people.	<input type="checkbox"/>	<input type="checkbox"/>
Older	X	X
Younger	X	X
Other (e.g. marriage/ civil partnership, looked after children, cohesion/ good relations, vulnerable children/ adults). <i>Please underline the group(s) /issue more adversely affected or which benefits.</i>	<input type="checkbox"/>	<input type="checkbox"/>

<ul style="list-style-type: none"> • Citizens in receipt of mobility allowance who can arrange their own transport from an independent source and meet the cost of transport from any mobility allowance awarded to them will not be eligible for Adult Social Care funded transport • Citizens may be assessed as ineligible for funded transport i.e. have or have the potential to develop the skills required to access public transport. • Citizens initially assessed as ineligible for funded transport i.e. have or have the potential to develop the skills required to access public transport but fail to complete the training as they are unable to develop the skills. • Citizens may be required to meet their own travel costs to day services 	<ul style="list-style-type: none"> • Citizens will be able to use the funds they have or made available to them from sources such as the mobility component of Disability Living Allowance (DLA) or Personal Independence Payment (PIP), to facilitate their mobility needs. • Citizens assessed as having the skills or ability to learn the skills required to use public transport safely will be referred for public transport training. They will be fully supported to acquire the skills and confidence required before left alone to travel independently. They will continue to be able to access the passenger services transport they currently use until the training is completed. • Citizens who are unable to develop the skills to travel independently in a safe manner and are not in receipt of mobility related allowances will continue to be transported by passenger services transport. • The actual amount will depend on individual needs and requirements. However the full cost of the transport will be the starting point. Consideration will be given about other critical demands placed on the allowance. If the citizen is not in receipt of any mobility allowance, then support will be provided to make an application by Social Workers or Community Care Officers, as part of their assessment. This will include identifying when a citizen only gets the lower rate DLA or P.I.P, but might qualify for the higher rate and
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			<ul style="list-style-type: none">• Citizens required to apply for concessionary bus pass.• Carers may have employment that requires them to drop off / pick up their loved one earlier than 9am and later than 4pm.• Citizens may be required to change their mode of transport, the day service, the days of attendance and the pickup / drop off times. This is because the Adult Social Care Transport Policy states that citizens will be expected to attend the nearest service which is able to meet their assessed needs.	<p>to make an appropriate referral to the welfare rights service to review if a revised claim is worth making.</p> <ul style="list-style-type: none">• Application forms for concessionary bus passes will be made available on request and this information will be made clear in the letters sent out to affected citizens who will be no longer eligible for transport provided or commissioned by passengers services transport.• If required specific Internal day services will extend their hours of operation and open one hour earlier from 9am to 8am and 2 hours later from 4pm to 6pm Monday to Friday.• Clinics will be set up for disaffected citizens / carers to book on to. The details of how to book on to a clinic will be made clear in the individual letters sent out to citizens. The clinics will provide advice and help to disaffected citizens to help them with their transportation needs on a case by case basis. Interpreters will be made available i.e. translation in Urdu, Punjabi, Gujrati etc.• Citizens eligible for funded transport will be allocated appropriate transport and services which meets their needs. This may result in a different method of transport and/or sharing with different people from the same locality, travelling to the same service. A different service, different days of attendance. To aid these changes individual transition packages will be set up on a case by case basis.
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			<ul style="list-style-type: none"> Some citizens will need to use public transport to travel to and from services. Of the 483 citizens consulted with 226 citizens completed the survey and of these 226 citizens 215 completed the equalities section of the survey. The key points of these are: <ul style="list-style-type: none"> 68 % (146) citizens declared themselves as female and 32% as male (69) as male. 41% (88) citizens are over 75 years of age. 21% (45) are aged between 65 and 75 years of age. 38% (82) are under 65 years of age. 84% (181) of citizens declared they had long term conditions 16 % (34) stated they did not have long term conditions. 55% (119) of citizens declared themselves as White British, 19% (40) declared themselves as Asian / Indian, 11% (21) 7% (14)(Black / Caribbean, 5% (11) Asian / Pakistan, white / European 3% (6), Mixed white and black Caribbean 3% (6). 7% (15) from other ethnicities 	<ul style="list-style-type: none"> Nottingham City has very good public transport services. All of the 10 Nottingham City Council run day services have a bus stop or Tram stop within 500 metres of the day service. The implementation of the Transport Policy is based purely upon citizens eligibility of receiving mobility related benefits or possession of concessionary related travel passes or ability to use or be trained to use public transport. Citizens that are: Over 65 years of age, and / or have a long term condition / disability are either in receipt of mobility related allowances, eligible for mobility related allowances or in possession of a concessionary travel pass. Letters / information sent to citizens about the implementation of the Transport Policy will be made available in languages unique to the day services citizens attend. Interpreters will be made available on request at the clinics that will be held.
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Outcome(s) of equality impact assessment:

- No major change needed
- Adjust the policy/proposal
- Adverse impact but continue
- Stop and remove the policy/proposal

Arrangements for future monitoring of equality impact of this proposal / policy / service:

Note when assessment will be reviewed (e.g. Review assessment in 6 months or annual review); Note any equality monitoring indicators to be used; consider existing monitoring/reporting that equalities information could form part of.

Approved by (manager signature):

Linda Sellars

The assessment must be approved by the manager responsible for the service/proposal. Include a contact tel & email to allow citizen/stakeholder feedback on proposals.

**Date sent to equality team for publishing:
05/03/2018**

Send document or link to:
equalityanddiversityteam@nottinghamcity.gov.uk

Before you send your EIA to the Equality and Community Relations Team for scrutiny, have you:

1. Read the guidance and good practice EIA's
<http://www.nottinghamcity.gov.uk/article/25573/Equality-Impact-Assessment>
2. Clearly summarised your proposal/ policy/ service to be assessed.
3. Hyperlinked to the appropriate documents.
4. Written in clear user friendly language, free from all jargon (spelling out acronyms).
5. Included appropriate data.
6. Consulted the relevant groups or citizens or stated clearly when this is going to happen.
7. Clearly cross referenced your impacts with SMART actions.