

Equality Impact Assessment Form (Page 1 of 2)

screeintip-sectionA

Title of EIA: Consultation Fees and Charging- Adult Social Care

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Department: Children and Families

Service Area: Adult Social Care

Author (assigned to Covalent):

**Director: Catherine Underwood
Strategic Budget EIA Y**

Implementation of increases to fees and charges for Adult Social Care. This will result in citizens who are financially able contributing more towards the full cost of their personal budget.

This policy change is based on increases but will not amount to full recovery. Day Care will increase from £12 to £20 per day and transport to Day Centres will increase from £8 to up to £16 per return journey. Self-funding citizens who request support with arranging services to be charged an administration fee. This will impact on new citizens only.

It is important to note that the Fairer Charging policy ensures that citizens only pay for Council care services if they can afford to do so and that many citizens' care is fully subsidised by the Council as they have been assessed as being unable, financially, to contribute towards the cost of their care. Increasing charges for those who can afford to pay with support long term sustainability of the services.

screeintip-sectionC

Feedback from changes to citizen contributions in November 2012, February 2015 and ContrOCC data. Local cost modelling has been undertaken linked to actual costs and inflation; national research and guidance; the results of consultation with stakeholders will be used to provide an update.

On the 6th August permission was sought and agreed to consult with all citizens receiving Day Care and Transport to ask them to complete a survey to express their views.

The proposal consulted on consists of:

- The charging for Traditional Day Care to increase from £12 to £20 per day.
- The charging for Traditional Transport to Day Centres to increase from £8 to up to £16 per return
- Self-funding citizens who request support with arranging services to be charged an administration fee. This will impact on new citizens only

The period of consultation was one month and responses to the survey have now been collated. 815 citizens were sent consultation

letters, 262 surveys were completed. Of those returned 34% were male and 51.5% female
 White British = 64%, BME – White group = 3.4%, BME – Mixed group = 3.4%, BME – Asian group = 8.8%, BME – Black group = 6.5%, BME – Chinese group = 0.4% BME – Other = 1.5%

This was a proportionate representation of those written too.

81% of respondents strongly agreed/ agreed that the system Nottingham City Council operates should be fair to everyone. 12.1% of respondents strongly disagreed / disagreed
 45.6% of respondents strongly agreed/ agreed that citizens should be asked pay more towards their care package if they have been assessed as being able to afford to. 37.5% of respondents strongly disagreed/ disagreed
 32.2% of respondents strongly agreed/ agreed with an increase to contributions as the funding budget reduces. 38.9% of respondents strongly disagreed / disagreed.

<u>screeintip-sectionD</u>	Could particularly benefit X	May adversely impact X
People from different ethnic groups.	<input type="checkbox"/>	<input type="checkbox"/>
Men	<input type="checkbox"/>	<input type="checkbox"/>
Women	<input type="checkbox"/>	X
Trans	<input type="checkbox"/>	<input type="checkbox"/>
Disabled people or carers.	<input type="checkbox"/>	X
Pregnancy/ Maternity	<input type="checkbox"/>	<input type="checkbox"/>
People of different faiths/ beliefs and those with none.	<input type="checkbox"/>	<input type="checkbox"/>
Lesbian, gay or bisexual people.	<input type="checkbox"/>	<input type="checkbox"/>
Older	<input type="checkbox"/>	X
Younger	<input type="checkbox"/>	<input type="checkbox"/>
Other (e.g. marriage/ civil partnership, looked after children, cohesion/ good relations, vulnerable children/ adults).	<input type="checkbox"/>	<input type="checkbox"/>
<i>Please underline the group(s) /issue more adversely affected or which benefits.</i>		

How different groups could be affected

(Summary of impacts)

The Fairer Charging Guidance is used when assessing a citizen's ability to pay and the guidance includes a number of safeguards against the negative impacts of citizens being required to contribute towards the cost of their care (for example taking into account household disability related expenditure).

The following impacts have been identified:-

- The proposals would not have an impact on citizens who are assessed as being financially unable to contribute to the cost of their care.
- Of the 815 citizens who currently who currently use day care or a combination of day care and transport 657 will see no change.
- This policy will affect 158 citizens who currently use day care or a combination of day care and transport. Of these
 - 96 citizens will see an increase not more than £50 every 4 weeks
 - 44 citizens will see an increase between £50 to £100 every 4 weeks
 - 18 citizens will see an increase between £100 to £300 every 4 weeks
- Based on the profile of the citizens affected (those receiving social care support from the Council who are assessed as able to pay for all or part of this service), the people who would be affected as a result of needing to contribute more are statistically more likely to be disabled, older, and/or female citizens as these groups are over-represented in the adult social care user population.
- However, charging is always subject to a Fairer Charging assessment of what individuals may be able to contribute, so the policy will not result in people no longer being able to receive the social care services they currently receive. If the increase meant that citizens

Details of actions to reduce negative or increase positive impact

(or why action isn't possible)

1 Actions will need to be uploaded on Covalent.

The Fairer Charging Guidance is used when assessing a citizen's ability to pay and the guidance includes a number of safeguards against the negative impacts of citizens being required to contribute towards the cost of their care (for example taking into account household disability related expenditure).

Consultation has taken place with relevant stakeholders and steps were taken to ensure disabled citizens and citizens whose first language is not English were not disadvantaged in the consultation process. Individual consultation letters were set to affected citizens or their invoicee and a helpline operated which a number of citizens utilised

As part of the consultation all citizens were made aware of their right to a financial assessment and the offering of support to find alternative more cost effective support.

As part of the implementation of this policy all citizens / and or invoicee who are directly impacted will be written too , the letter will include a helpline telephone number which will operate Monday to Friday for 3 weeks.

The format of the letter will use "plain English" with the option of citizens contacting the helpline to request information in either different languages or formats.

Letters for citizens attending the Pakistan and Indian centres will be written in Punjabi, Urdu, Hindu and Gujrati.

could no longer afford services, they would be entitled to a financial assessment (or reassessment) that would ensure their needs are still met and that they only contribute the amount they can afford.

- This proposal aims to promote equality by ensuring all groups are asked to contribute in the same way towards the cost of the services they receive.
- A number of citizens may choose to cancel part or all of their social care support which could increase isolation or pressure on informal carers .

Has consultation been done or planned for this proposal? •Completed •Planned x

[screentip-sectionG](#)

Has human rights legislation been considered in this proposal? •Yes x •No

[screentip-sectionH](#)

Outcome(s) of equality impact assessment:

- No major change needed
- Adjust the policy/proposal
- Adverse impact but continue X
- Stop and remove the policy/proposal

Arrangements for future monitoring of equality impact of this proposal / policy / service:

This assessment will be updated with additional analysis once the decision is made to proceed to consultation.

- Beyond this the EIA will be reviewed when and if the citizen contribution policy is reviewed.
- The Adult Assessment service periodically works with the Council's Disability Involvement Group to review the impact of policies and services.

Approved by:
Linda Sellars

Date sent to equality team for publishing:
18/09/2018

Before you send your EIA to the Equality and Community Relations Team for scrutiny, have you:

1. Read the guidance and good practice EIA's
<http://gossweb.nottinghamcity.gov.uk/nccextranet/index.aspx?articleid=9770>
2. Clearly summarised your proposal/ policy/ service to be assessed.
3. Hyperlinked to the appropriate documents.
4. Written in clear user friendly language, free from all jargon (spelling out acronyms).
5. Included appropriate data.
6. Consulted the relevant groups or citizens or stated clearly when this is going to happen.
7. Clearly cross referenced your impacts with SMART actions.