

Nottingham City Council Delegated Decision



Nottingham
City Council

Reference Number:

3306

Author:

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Department:

Strategy and Resources

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Subject:

Extension of CM2000 Monitoring System for Home Care until 31st Jan 2019

Total Value:

£134,000 (Type: Revenue)

Decision Being Taken:

To approve dispensation of contract procedure rule 5.1.1 in accordance with financial regulation 3.29 to extend the current CM2000 solution 'CallConfirmLive!' from 1st April to 31st Jan 2019 at a cost of £134k.

To approve spend of £134k associated with this decision.

Reasons for the Decision(s)

Since January 2012 the local authority has used the CM2000 solution 'CallConfirmLive!' (CM2000) to monitor the real-time provision of home-care to citizens by internal services and external providers. At present all providers on the Nottingham City Local authority 'Care At Home Framework' are required to use the CM2000 Monitoring system. This is the method by which contract delivery is monitored for approximately 20 external providers, and by which the data is captured that enables the Fairer Charging and Finance teams to invoice citizens and pay providers.

CM2000 is also used for internal provision for scheduling and producing team rotas. External use of CM2000 will cease at the end of Oct 2018 and a new payment and charging process will be introduced as part of the Provider Portal (a module of Liquid Logic/ ContrOCC). This will allow providers to review care packages commissioned and input actuals against their clients greatly reducing the administration required currently in terms of paying providers and charging citizens for home care. Moving away from the use of CM2000 for external providers brings a level of efficiencies that will be incorporated in to the council's Medium Term Financial Plan (MTFP).

The current contract with CM2000 encompasses both the internal and external elements and whilst notice has been given on the external element the remaining contract for internal use is now operating on an annual periodic basis and set to expires on 24th Jan 2019. The estimated value for council provision is £7k per month.

The requirements of internal home care are currently being reviewed with a view to retender for a new contract for late Jan 2019. This decision is to continue with the external element until 31st Oct 2018 (notice already given) and continue with internal CM2000 up to the end of Jan 2019 whilst the review of requirements is carried out and a new tender process commenced and concluded. This will ensure adequate timescales for a new reporting, payment and Fairer Charging process to be set up, tested and embedded into the delivery of the new contract for external homecare lead providers and retender a system for internal provision. It will also enable a smooth transition to new arrangements during the implementation phase of the new contract.

The total cost of CM2000 per calendar month is approximately £15k.

Other Options Considered:

Do nothing.
This option is rejected as the contract would come to an end. Consequently there would be no way of monitoring external homecare delivery or of capturing data to inform payments to providers or to charge citizens for their care.

Background Papers:

Published Works:

Affected Wards:

Citywide

Colleague / Councillor Interests:

Any Information Exempt from publication: Yes

Dispensation from Financial Regulations: Yes

Exempt Information:

Description of what is exempt: Legal and Procurement advice

An appendix (or appendices) to this decision is exempt from publication under the following paragraph(s) of Schedule 12A of the Local Government Act 1972

5 - Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings. The public interest in maintaining the exemption outweighs the public interest in disclosing the information because the information sets out the legal risks inherent in the course of action proposed here, which the decision maker is entitled to consider without the Council's position being adversely affected by consideration of those risks.

Documents exempt from publication: Exempt Procurement Advice 021018.docx, CM 2000 Exempt Legal Advice.docx

Consultations: Those not consulted are not directly affected by the decision.

Crime and Disorder Implications: n/a

Equality: EIA not required. Reasons: EIA not required. Reasons: No change to service provision

Decision Type: Portfolio Holder

Subject to Call In: No

Reason why not subject to call-in: This decision is retro-spective

Advice Sought:

Legal, Finance, Procurement

Legal Advice:

This advice is exempt from publication and is contained within an exempt appendix Advice provided by Andrew James (Team Leader Contracts and Commercial) on 02/10/2018.

Finance Advice:

This decision to extend the CM2000 agreement for external and council homecare provision is estimated to cost up to £134k and will be met from specific budget provision included in the Council's Medium Term Financial Plan (MTFP). The move to an alternative approach for external providers will lead to efficiencies from the cessation of this element of the contract and these efficiencies will be incorporated into the council's 2019/20+ MTFP.

The decision to retender for an internal homecare monitoring system will be subject to a further report for approval.

This decision requires dispensation from Contract Procedure Rules (5.1.1) in accordance with Financial Regulations 3.29, and considering the exempt legal and procurement advice and the period of extension to enable the retendering of a system for council homecare provision, is deemed appropriate in these circumstances. Advice provided by Darren Revill (Senior Commercial Business Partner) on 02/10/2018.

Procurement Advice:

This advice is exempt from publication and is contained within an exempt appendix. Advice provided by Rosalie Parkin (Category Manager) on 02/10/2018.

Signatures

Sam Webster (PH for Adult Social Care and Health)

SIGNED and Dated: 29/10/2018

Alison Michalska (Corporate Director for Children and Adults)

SIGNED and Dated: 23/10/2018

Laura Pattman (Strategic Director of Finance) - Dispensation from Financial Regulations

SIGNED and Dated: 23/10/2018

Chief Finance Officer's Comments: