

Nottingham City Council Delegated Decision



Nottingham
City Council

Reference Number:

3337

Author:

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Department:

Children and Adults

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Subject:

Making Foxton Gardens and the Willow Cottages an Extra Care Service

Total Value:

£0.768m

Based on current commissioned hours and block award for night care (Type: Revenue)

Decision Being Taken:

To convert Foxton Gardens and the Willow Cottages from a Nottingham City Homes (NCH) Independent Living Service into an Extra Care service. There are 80 units of accommodation across the two sites and Adult Social Care (ASC) would have nomination rights to 40. These nominations would be utilised to prevent hospital admissions, facilitate discharges and prevent the need for long term residential placements.

To approve the procurement of a care service provider for the service outlines and the award of the contract as a result of a procurement process. The contract will include the option for NCC to instruct the provider to provide nightcare when this is required.

To approve spend of up to £0.284m over the contract period for night care arrangements.

To delegate authority to the Head of Service for Contracting and Procurement to approve the outcome of the procurement process and award the contract to the successful provider

To delegate authority to the Provider Performance and Development Manager to sign the final contract and agree annual extensions on the basis of performance and budget availability.

Reasons for the Decision(s)

As part of the Better Lives Better Outcomes programme, the need to increase the use of Extra Care provision has been identified. By offering citizens tenancies with onsite support, including night provision, citizens are able to remain independent in their own tenancies for longer. This approach will delay or prevent the need for residential care. Nottingham City uses higher levels of residential care than comparable authorities do and part of the Better Lives Better Outcomes work is targeted at reducing this percentage.

Foxton Gardens and the Willow Cottages are currently NCH Independent Living Services for Citizens over the age of 60 or 55 with a disability. Foxton Gardens was originally designed to be an Extra Care service though has not been used as such for some time. It was identified by NCH that a number of residents were in receipt of care through a number of different homecare agencies facilitated by the NCC Homecare Accreditation. This created an opportunity for Foxton Gardens to be returned to an Extra Care site. By including Willow Cottages in the contract, a more consistent service for citizens can be provided as well as adding additional capacity for the incoming provider making the service more sustainable in the long term.

There are currently 12 residents in receipt of care and 9 have indicated during consultation that they would be happy to change to an Extra Care provider. The 9 residents have a total of 100 hours of care commissioned per week. There is an additional 40 hours from the 3 remaining residents, though it is unclear whether they would want to change their care provider.

Night care is included in the Nottingham model for Extra Care however as there are currently no night time needs at either Foxton Gardens or the Willow Cottages, night care will not be provided until the first citizen requires it. The total value of the decision is likely therefore to be less than that stated. As part of the tender process providers will be asked to detail how they would provide night care, delivering an appropriate level of service whilst also demonstrating value for money. This will be within the financial envelope requested for this decision.

The decision value is based on current commissioned packages of care, which have been agreed through separate Adult Social Care processes and the block contracts for night care. A block arrangement for night care is the only way for this to be sustainable until such time as there are 8 hours of night care commissioned per night. The hourly rate for Extra care is equal to the rate for the accredited homecare providers. This means that the cost of delivering care in the day time will remain the same, or will reduce where homecare is being provided by the lead provider. Any additional cost will arise from the provision of night care and this will be mitigated through savings made by avoiding placements into residential care. Based on the average cost of an Extra Care package, compared to a residential placement, there is the potential to deliver a saving of £7436pa per person, even when the additional cost of night care is included.

The service Specification for Extra Care has been re-written to reflect the focus on promoting independence wherever possible. There is a clear focus on enablement and on achieving the outcomes set in the citizen's care and support plan. A nominations process has been developed with ASC to clearly define the roles of ASC, the care provider and the landlord in the nominations process which will ensure that the most appropriate use is made of Extra Care provision within Nottingham City. Citizens with care needs who are at risk of requiring residential care will be given priority

Under the proposed model, citizens will have their care needs assessed by ASC and then be placed within a care band which is not task based but relates to their general care requirements. The focus is on achieving the outcomes set by the citizen and ASC within the number hours set for their care band. This gives flexibility and means that the care provider will be able to react to changes in need swiftly and citizens only need to be reassessed where there is a significant change in their need. Consultation with providers has shown that they are supportive of this structure and find that this enables personalisation of care and a clear focus on achieving outcomes for citizens.

Analysis has shown that a banded rate can be more cost effective for the Council than an hourly rate would be as long as there is an even spread amongst the care bands within the service as a whole. There also needs to be a sufficient volume of citizens in receipt of care to make banded rates financially viable. In order to mitigate the risk of additional financial pressures on Nottingham City Council, it is proposed that for the initial period of the contract the service be based on an hourly rate with a block contract for night care when this is required. This period will be utilised by ASC to make use of nomination rights and increase the number of citizens with care needs. Once there is a sufficient number of citizens with a care need then banded rates will be implemented. It is envisaged that this will be when a minimum of 8 hours of night care are commissioned per night. The change from a block contract to banded rates will not increase the cost to Nottingham City Council.

Other Options Considered:

To leave Foxton Gardens and the Willows Cottages as an Independent Living Service where citizens would continue to have their needs met through the homecare accreditation without access to night care should they require it. The current residents receiving care would not be able to benefit from an onsite care provider despite this being able to alleviate some of the concerns raised around the current care provision, particularly around the timing of calls. Current residents not in receipt of care would also benefit from the onsite care provider as their needs change in the future. Citizens who required night time care would be forced to leave their homes and move into residential care. The amount of Extra Care accommodation within Nottingham City would not increase and the opportunity to realise the outcomes of the Better Lives Better outcomes programme would not increase.

Background Papers:

Published Works:

Affected Wards:

Citywide

Colleague / Councillor Interests:

Consultations:

Date: 08/06/2018
Other: All current residents at Foxton Gardens and Willow Cottages
Residents at Foxton Gardens and the Willows Cottages were consulted about the proposed changes. Those in receipt of a care package were offered a face to face meeting and there was also a group meeting and a questionnaire for all residents. 9 of the 12 residents receiving care responded to the consultation and were in favour of Extra Care. Overall 95% of residents were in favour of the change.

Crime and Disorder Implications:

NA

Equality:

Please login to the system to view the EIA document: 2018 Equality Impact Assessment V151118.docx

Social Value Considerations:	<p>Extra Care provision provides social value through encouraging residents to engage in activities, including volunteering. Citizens are encouraged to facilitate activities and to engage other residents in these. This helps to reduce social isolation and may carry additional benefits to, for example, physical and mental health.</p> <p>Extra Care also helps to prevent costs to other services such as health, particularly emergency health services. Extra Care enables older people to remain independent in their own homes and reduces the need for residential care.</p>
Decision Type:	Portfolio Holder
Subject to Call In:	Yes
Call In Expiry date:	10/12/2018
Advice Sought:	Legal, Finance, Procurement, Equality and Diversity
Legal Advice:	<p>This report does not raise any significant legal issues. As part of the contractual arrangements with the care service provider the City Council should put in place a lease/licence for the office space required by the provider to establish its on site presence. The contract should include an option exercisable by the City Council to add night care when required. The pricing for this should be included in the provider's tender. The City Council should document the nomination rights for its adult social care requirements which have been agreed with NCH. Advice provided by Andrew James (Team Leader Contracts and Commercial) on 26/09/2018.</p>
Finance Advice:	<p>See attached for finance advice. Advice provided by Darren Revill (Senior Commercial Business Partner) on 26/10/2018.</p> <p>Advice documents: Extracare - Foxton Gardens & Willows Cottages - Finance Advice.doc</p>
Equality and Diversity Advice:	<p>The proposal will require monitoring once implemented to ensure no adverse impacts are made on any vulnerable citizens. Advice provided by Adisa Djan (Equalities and Diversity Consultant) on 26/11/2018.</p>
Procurement Advice:	<p>The proposed procurement of a care service provider for the service proposed in this report will be undertaken by the Procurement Team in accordance with the Council's Contract Procedure Rules and UK and EU Procurement Regulations (Light Touch Regime). Night cover will be a consideration included in the tender. Therefore, this decision is supported from a procurement perspective.</p> <p>Advice provided by Julie Herrod (Procurement Officer) on 27/09/2018.</p>
Signatures	<p>Sam Webster (PH for Adult Social Care and Health)</p> <p>SIGNED and Dated: 03/12/2018</p> <p>Alison Michalska (Corporate Director for Children and Adults)</p> <p>SIGNED and Dated: 29/11/2018</p>