

Date complaint received	Summary of Allegations	Action Taken	Outcome of Complaint
28/03/18	Complaint about behaviour of a Councillor when meeting a constituent at their home.	Investigation continuing	Investigation continuing
27/03/18	Complaint about behaviour of a Councillor when visiting an NCH office.	Investigation continuing	Investigation continuing
03/05/18	Complaint about a perceived conflict of interest.	Investigated – the councillor did not have an interest in the alleged matter.	No further action
18/07/18	Complaint that a councillor did not respond to a citizen's complaint about a service.	Investigated – councillor apologised and offered to contact the citizen personally.	No further action
16/08/18	Concern about an alleged breach of confidence.	Investigation commenced, awaiting further input from complainant.	Investigation commenced
20/08/18	Complaint that a councillor didn't respond to an email.	Investigated – councillor had responded two days outside of corporate response times and apologised for the delay in responding.	No further action
25/10/18	Complaint about comments made about an individual.	Investigated – actions did not fall within the Councillors' Code of Conduct	No further action
08/11/18	Complaint about behaviour of a Councillor when meeting a constituent at their home.	Investigation continuing	Investigation continuing