



NCH update report

Time: 5:30 pm

Date: 19 December 2018

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Improvement works Planned replacements of kitchens, bathrooms and roofs continue across the city along with electrical re-wiring.</p> <p>Green Flag Estates In our new corporate plan we are committed to creating a number of green flag estates. The Housing Patch Managers for Radford and Lenton have now met with the Project Officer and both areas are being considered for this new initiative.</p> <p>Manston Mews These properties along with the Bramcote estate cantilever properties are earmarked for future Energiesprong works which will start with a consultation event for residents planned for the new year. A fact finding visit by Housing Office staff and local councillors is also being organised.</p>	Information

	<p>Woodlands</p> <p>Sprinkler installs for Woodlands now stands at 97.5% leaving only a handful of properties without sprinkler protection</p> <p>Video Door Entry installs have begun at Ash View in last couple of weeks and 15 outstanding appointments or no contact from residents that is 85% success rate.</p> <p>Traffic Regulation Order – double yellow lines/signage scheduled to in place by end of December 2018 and car parking permit applications hand delivered to all residents in October 2018.</p> <p>The associated re-road surfacing is going through a feasibility options and not affecting any delays with TRA being rolled out.</p> <p>Ash View – main entrance door beyond economical repair, new door & frame on order.</p> <p>Canning Circus</p> <p>A consultation event regarding type of painting colour and overview of improvements was held on 20 November.</p> <p>Sutton House</p> <p>Following the completion of our grander designs work we are now putting out a publicity drive to increase occupancy at Sutton House. Housing Office staff will be putting up posters at all our low rise properties in the ward and will be promoting the scheme to suitable residents they find as part of their day to day work.</p>	
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2	Area Regeneration and Environmental Issues	<p>Arboretum Councillors and colleagues from NCC and NCH attended a fun day on the 8 September to promote the works undertaken over the past couple of years and to consult on plans to bring further environmental improvements to the ward. Foot fall was low due to the weather, but feedback was taken and ideas are now being considered for improving Vincent Gardens. We will hopefully make better use of the communal area and create a space that can be appropriately used by local residents. We aim to achieve this in line with our Green Flag Estates initiative.</p> <p>Dunkirk and Lenton The Decent Neighbourhood Team are currently working with Housing colleagues, Neighbourhood Development Officer and Councillors to identify ward priorities. These are likely to be around the new build site at Church Square.</p> <p>Radford & Park. The Woodlands action plan continues to look at environmental activity for this estate. SSE have been contacted to have discussions over the lighting on the estate and NCC Highways and currently drawing up plans to increase the parking provision.</p> <p>We are also gathering quotes to replace the existing, timber fencing on the Graham Street estate. We need to determine the cost and look at the budget available for this scheme. The replacement of the current fencing would improve the appearance of this estate.</p>	Decision

3	Key messages from the Tenant and Leasehold Congress	<p>Tenant and Leaseholder Awards 2019</p> <p>Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. There are ten award categories including Tenant and Leaseholder of the Year, Good neighbour, Community Group of the Year and a brand new award for NCH Young Person of the Year. The deadline for submissions is 14 December. Further information can be found at: https://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards/</p> <p>Street and Block Champions</p> <p>We have over 100 Street and Block Champions helping out in communities across the city. We want to start expanding the opportunities available to them and are asking our community partners to let us know if they have any upcoming opportunities for our volunteers to take part in, that will help make a difference to where they live. For example, if you have any upcoming events, projects or ward walks that require volunteers. You can let us know by emailing involved@nottinghamcityhomes.org.uk.</p> <p>Tenant Academy</p> <p>The Tenant Academy prospectus for the period from June to December 2018 is still available: http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	X
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		<p>A new prospectus is due out in January and run until June.</p> <p>Upcoming courses include:</p> <ul style="list-style-type: none"> • Volunteer Champion training, 22 Nov, for involved Nottingham City Homes residents • Hate crime training, 23 Nov, Basford • Clicksilver IT for the over 55's, 6 week course starting Monday 26 November, 2pm to 4pm, Nottingham Archives • Food safety Level 2, 27 Nov, The Portland Centre (session full be names for a reserved list being taken) • Women in Construction taster workshop, 27 Nov, Nottingham City Homes, Bilborough <p>Women in Construction taster workshop, 11 Dec, Nottingham City Homes, Bilborough</p>	
4	Tenant and Residents Associations updates	<p>Street/Block champions</p> <p>Although we have a number of street and block champions across the wards we are particularly keen to increase their number amongst our new build estates in Radford. Our recent attendance at the curry in the park event was part of this drive. We are also looking at alternative strategies to engage with these residents</p>	X
5	Area Performance Figures	See Appendix 2	X
6	Good news stories & positive publicity	Garden competition	X

		<p>Two addresses on Crewe Close identified by the Housing Patch Manager won awards at the recent garden competition held at the Council House in the category best gardens on Radford and Hyson Green area.</p> <p>Modern slavery</p> <p>Absolute Ground Possession proceedings are underway against a property on Birkin Avenue following a recent review hearing about the case. The case will now be passed to legal services to be listed in court.</p> <p>Tenancy Fraud</p> <p>On 15 November we held our inaugural tenancy fraud day of action at the Woodlands. Aside from raising awareness and carrying out a number of visits to addresses of interest we now have a number of follow up visits to take place over the next month and we have managed to also discount a number of allegations of fraud.</p> <p>As part of the joined up approach, in some of the addresses we entered we arranged for outstanding asset management work to be completed and new intercoms were fitted.</p> <p>A follow up event is now being considered in the new year</p> <p>Operation NAPPE</p> <p>NCH staff are now part of a wider partnership team undertaking monthly</p>	
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		<p>police led ward walks on specific roads of the Arboretum Ward as part of the overall strategy to tackle the burglary crime level in the area.</p> <p>We are also carrying out follow up visits to any NCH addresses affected by this crime to assess for any extra security work required.</p>	
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