



# NCH update report

**Time: 6:00pm**

**Date: Tuesday 22 January 2019**

**Presented by: Luke Walters**

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Grander Designs</b> Kingston Court work is ongoing in the communal room, communal areas and corridors. Work to install scooter stores is due to start in the near future. Woodview Court scooter store is now complete and Dane Court is nearing completion and is currently at the snagging stage.</p> <p><b>Improvement work</b> Improvements continue across the City through planned streams of work installing new kitchen, bathrooms, windows, doors and rewiring where needed.</p> <p><b>Roofing</b> We are currently working on Robin Hood Terrace replacing roofs on three storey buildings in the conservation area. RIBA are involved working with us to create an article for their journal.</p>	Information

	<p><b>Low rise - Morley, Haywood, Byron, Keswick (The Courts)</b> We are halfway through the project. Scaffolding is up at all the blocks. Byron Court is nearing completion including switching to the district heating system. Meters are being installed, the principle design has been signed off so the next couple of months should see significant results to The Courts. A pilot property in Keswick Court is now complete and available for residents to view. Project is on target for a March completion.</p> <p>We are looking to remove the double height railings but keep security measures in place.</p> <p>We are trialling the use of communal bins rather than the bin chute at Byron Court - trial is with Metrostore with NCC approval, there will be three general bins and one recycling bin. If this pilot goes well it can be rolled out to other low rise with bin chutes.</p> <p><b>2050 Properties</b> Funding has been secured to roll out EnergieSprong to other properties on West Walk. Surveys have been ongoing and sites for boreholes to be dug are being found. Resident engagement events will be held. There has been a funding extension but the first 17 properties need to be completed within 3 months. Melius will be undertaking the work.</p> <p><b>Victoria Centre</b> <b>Bin chute</b> We have tried a number of ways, unsuccessfully so far, to repair the bin chute including</p> <ul style="list-style-type: none"><li>• Using professional steeplejacks to access the chute to undertake the</li></ul>	
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		<p>repair from inside. However, the chute narrows so a person would not be able to safely enter and exit the chute.</p> <ul style="list-style-type: none"><li>• Sourcing of suitable cutting equipment to send down the chute, with the aid of camera technology to cut away the issue so allowing refuse to travel down the chute. However, sourcing such equipment to meet fire regulation has proved unsuccessful.</li><li>• We have further attempted to use extended scaffolding poles to try to move piece of metal causing the blockage. This failed after a number of attempts plus we did not want to cause additional damage.</li></ul> <p>We are continuing to seek a workable resolution.</p> <p><b>Fire enhancement work</b> Victoria Centre fire enhancement open day is took place on 6 December 2018. This included Fire Safety visits , a demonstration of the sprinkler system, plus an opportunity for tenants to meet specialist technical officers to ask questions on the Victoria Centre improvements ie Lifts , intercom and the new roof garden.</p> <p>Designs for the fire sprinkler installation are well under way with works scheduled to commence in Q1 of 2019/2020 financial year.</p> <p><b>Passenger lifts Victoria Centre</b> All the brackets and guides have been installed, and the basic lift cars have been built for both Lift 1 and Lift 4.</p>	
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		<p>Unfortunately, works to install the new landing doors for Lift 4 has been delayed due to some further building works that need to be addressed to make some of the entrances larger in order to fit in the new DDA compliant doors. It had not been possible to fully inspect these openings whilst the original architraves were in place, and so it had not been predicted that this needed to be done. This has therefore set the project back a few weeks while this extra work is completed. Lift 4 is therefore now looking to be completed by w/c 28 January.</p> <p>Works have also started to install new access control panels on the service level. Unfortunately, we need to turn the lifts off to complete the wiring for these, and so we are going to plan this for a suitable time that will minimise any disruption for tenants and residents. Once this is working, a fob will be needed to call the lift to that floor (or authorisation through a resident). This will mean that delivery drivers will no longer be able to use these lifts to get to the mall level with deliveries.</p> <p><b>Ventilation</b></p> <p>A business case is being written for cleaning ducts in high rise as part of the fire enhancement works. Victoria Centre would be the first block. Each flat has three vents - kitchen, pantry and bathroom. In some cases the vents have been blocked up and or tiled over.</p>	
2	Area Regeneration and Environmental Issues	<p><b><u>St Ann's</u></b></p> <p>Work started to the Victoria Centre Roof Garden on 8<sup>th</sup> October. All works are currently on schedule with a desired completion date of February 2019.</p>	Information

		<p>Approval of Intu legal licences caused a considerable delay on the start of the project.</p> <p>West Walk - we will be delivering the external environmental works to this area when the Energy Team have completed their works and it is practical for our works to follow. The NCH energy team are leading on this project and will be coordinating their works with ours and making sure that tenant and residents are updated.</p> <p><b><u>Dales</u></b> The Decent Neighbourhoods Team commenced the hard landscaping works to Radbourne Road in November 2018. This will tidy up this area significantly and we will work towards rolling out further improvements of this nature across the street.</p> <p>Shelford Rise – We are currently considering options for the rear properties, in line with the works we delivered to the front properties 2 years ago.</p> <p><b><u>Mapperley</u></b> Funding for the Community Centre has been put aside and we await instruction from NCC on this matter.</p> <p>There remains a budget of £117,200 which we will be looking to allocate this financial year to environmental projects across the ward. We are working closely with NCH and NCC colleagues to identify schemes that will benefit the community and link in with Green Flag Award schemes.</p>	
3	Key messages from the Tenant and Leasehold Congress	<p><b>Tenant Academy</b> The new Tenant Academy prospectus is due out this month and will run until the end of June. Courses include</p> <ul style="list-style-type: none"> <li>• Click Silver IT for the over 55's (6 week programme) from December to January</li> </ul>	Information

	<ul style="list-style-type: none"><li>• Say no to Hate Conference, 10 January 2019</li><li>• Practical DIY workshop, 6 February 2019</li><li>• Level 2 Food Safety, 1 May 2019</li><li>• Women in Construction taster workshops, monthly workshops</li></ul> <p><a href="http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/">http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</a></p> <p>We rolled out the following courses in November and December 2018 which proved popular with tenants and residents</p> <ul style="list-style-type: none"><li>• Money Management 14 Nov, NCHA, Mansfield Road Nottingham</li><li>• Grow your confidence with Google training, 15 Nov, includes Safety online, Presentations for work and #lamremarkable self-confidence workshop for women and underrepresented groups</li><li>• Volunteer Champion training, 22 Nov, for involved Nottingham City Homes residents</li><li>• Hate crime training, 23 Nov, Basford</li><li>• Food safety Level 2, 27 Nov, The Portland Centre (session full be names for a reserved list being taken)</li><li>• Women in Construction taster workshop, 27 Nov, Nottingham City Homes, Bilborough</li><li>• Women in Construction taster workshop, 11 Dec, Nottingham City Homes, Bilborough</li></ul> <p><b>Tenant and Leaseholder Awards 2019</b></p> <p>Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. There are ten award categories including Tenant and Leaseholder of the Year, Good neighbour, Community Group of the Year and a brand new award for NCH Young Person of the Year.</p> <p><a href="https://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards/">https://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards/</a></p>	
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4	<p>Tenant and Residents Associations updates</p>	<p><b>St Ann's North Tenants and Residents Association (STANNRA)</b>                  Monthly public meetings held second Monday every month 6.30pm at the Wells Road Community Centre.</p> <p><b>Sneinton Tenants Outreach Programme STOP TRA</b>                  Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>The TRA group held there second Bonfire display on the Sunday 4<sup>th</sup> November. It was estimated that approximately 700 local residents turned up for the event. This is a great achievement by the TRA and massive well done to all involved.</p> <p>The STOP TRA group will be assisting NCH with two planned engagement events with residents from Morley Ct, Keswick Ct, Haywood Ct and Byron Ct. 94 households in Bryon, Keswick, Morley and Haywood Courts will be receiving energy efficiency measures, including a connection to the city's energy-from-waste, low carbon, heat network. Other measures include external wall insulation, new roof with solar system, battery storage, new A-rated windows and doors plus internal improvements to make living spaces</p>	<p>Information</p>

		<p>larger and turning bedsits into one bedroomed flats. The apartments will be warmer than before but have lower bills and all their energy needs will be fully met from low carbon sources.</p> <p>Works commenced last year and the project will be completed March 2019. We will be having an engagement event on 6<sup>th</sup> February 2019, this is following one on 28<sup>th</sup> November. This is an opportunity to engage with residents from the blocks. Residents will be encouraged to attend the café on King Edward Park at any time between 12pm till 4pm. Various service areas from NCH will be on hand to answer questions that residents may have in relation to the works or on any other matters.</p>	
5	Area Performance Figures	See appendix 2	Information
6	Good news stories & positive publicity	<p><b>Betty Charlton from Curzon Ct:</b></p> <p>Following a nomination that the Tenant Involvement Team made to Co-op's Good Neighbour Awards. We are pleased to announce that Betty Charlton made it into their shortlist. Huge congratulations to them! There were just 30 nominations out of over 400 entries that made it into their shortlist, so although Betty is not a winner on this occasion, it is certainly something to be proud of!</p> <p><b>Morley Place (New build accommodation) Tree Planting with the Renewal Trust</b></p> <p>On 26<sup>th</sup> November 2018 Nottingham City Homes in partnership with the Woodhead Group and The Renewal Trust, joined together to design a mini apple orchard for Morley Place. We have planted an apple tree to in every other front garden. The apple trees are on small rootstock so they will not grow too big. There are lots of different apple varieties, mostly eating apples</p>	Information



		<p>but also a few cooking apples like the Bramley Apple too.</p> <p>All of the trees were hand-grown at St Anns Allotments by STAA and chosen for their taste as well as their historical connection to the site.</p> <p>We have planted one tree between two front gardens, and as close to the middle as possible. The tree canopy will eventually reach over both gardens, so both neighbours can pick the fruit.</p> <p>Residents were encouraged to take part in the tree planting and we had a really positive turn out and the initiative was well received.</p>	
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