

<b>Debtors - Performance Review – Q4 2018/19</b>	<b>Q1 June</b>	<b>Q2 Sept</b>	<b>Q3 Dec</b>	<b>Q4 Mar</b>
<b>BVPI 66a - Housing Rent Collection (%)</b> <i>(cumulative - current tenants only)</i>				
<i>(arrears + debit)</i> Actual	97.09	97.93	98.55	98.26
Target	98.50	98.50	98.50	98.50
Last Year Actual 2017-18	97.27	97.96	98.57	98.41
<b>BVPI 9 - Council Tax Collection (%)</b>				
<i>(in year cumulative)</i> Actual	26.10	50.80	76.60	93.20
Target	26.10	50.50	76.00	92.50
Last Year Actual 2017-18	26.35	50.96	76.78	93.16
<b>BVPI 10 - NDR Collection (%)</b>				
<i>(in year cumulative)</i> Actual	27.34	54.90	79.03	97.30
Target	28.50	55.50	80.50	97.40
Last Year Actual 2017-18	28.17	56.11	83.05	98.67
<b>Sundry Income Collection (%)</b>				
<i>(12 month rolling average)</i> Actual	79.00	79.80	83.00	79.20
Target	99.00	99.00	99.00	99.00
Last Year Actual 2017-18	83.30	81.20	83.00	82.60
<b>Sundry Income Debtor Days – General</b>				
Actual	31.00	36.00	38.00	41.00
<i>(12 month rolling average)</i> Target	32.30	32.30	32.30	32.30
Last Year Actual 2017-18	31.00	34.00	38.00	41.00
<b>Estates Rents Collection (%)</b>				
Actual	97.94	98.01	97.89	97.94
<i>(12 month rolling average)</i> Target	97.50	97.50	97.50	97.50
Last Year Actual 2017-18	95.54	94.93	96.29	97.48
<b>Adult Residential Services Collection (%)</b>				
Actual	97.90	97.70	97.50	96.80
<i>(12 month rolling average)</i> Target	95.90	95.90	95.90	95.90
Last Year Actual 2017-18	95.31	94.25	90.86	92.70