



# NCH update report – Appendix 1

Time: 5:30 pm

Date: 12 June 2019

Presented by: Katie Sharp

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Improvement works</b> We are currently evaluating tender returns for kitchens, bathrooms and roofing.</p> <p><b>The Woodlands</b> Sprinkler install Sprinkler install at the Woodlands is nearly complete. Access has been good at the Woodlands; one is refusing with an appeal going to the Ombudsman and two no access issues.</p> <p><b>Intercom system</b> The installation of the new intercom system into flats is nearing completion.</p> <p><b>Passenger lifts</b> Following a detailed examination of Ash View and Oak View (to try and resolve the minor niggles we are getting) by AXIS engineers, we are now following this up by having an independent review of the design and installation so that we can finalise getting things sorted. A report and action plan will be collated to resolve issues. Pine View has some rumbling noises which are being looked into</p>	Information

		<p><b>Conversions</b> Previous office spaces will potentially be converted into flats with designs being amended to bring the best value for money.</p> <p><b>Door entry and CCTV</b> Oak and Elm will receive both of these this financial year.</p> <p><b>Brightmoor Court</b> We are actively surveying properties where there are balconies and understand concern has been raised about those at Brightmoor.</p> <p><b>European funded project, RemoUrban</b> The European funded project, RemoUrban, is coming to Radford - enveloping properties with insulation in addition to a new heating and ventilation system which will help homes to be warmer and healthier, lower energy bills, and reduce carbon emissions in the city. Properties to benefit are on Auckland, Hopedale and Lismore.</p> <p><b>ARC Project</b> 105 and 109 Forest Road West have been purchased for market rent purposes so are being improved before being rented. The curtilage is also being tidied.</p>	
2	Area Regeneration and Environmental Issues	<p>The Decent Neighbourhoods team have commenced works at Vincent Gardens to transform the current hard landscaping into an area which softens the environment and provides a space for residents which can be used by individuals or groups.</p> <p>The Decent Neighbourhoods team would welcome the opportunity to be involved in Ward walks to assist in the identification of Environmental Works for future Area Committee approval.</p>	Decision
3	Key messages from the Tenant	<b>Congratulations to 2019 Tenant and Leaseholder Awards winners.</b>	X

<p>and Leaseholder Involvement</p>	<p>All of our finalists are doing great things for their community – but we need more. You can make awards nominations throughout the year. Tell us about your unsung heroes by emailing <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a> or calling 0115 7469100</p> <p><a href="http://www.nottinghamcityhomes.org.uk/tenant-awards">www.nottinghamcityhomes.org.uk/tenant-awards</a></p> <p><b>Volunteer and join our Garden Club</b></p> <p>If you enjoy gardening and would like to pass on your skills and knowledge to help others. If you don't have a garden of your own to look after and miss it, we'd love you to join our Garden Club!</p> <p><b>2019 Best Garden Competition</b></p> <p>Nottingham's Best Garden Competition has been held every for than 80 years.</p> <p>The 2019 competition is now open for entrants The categories are:</p> <ul style="list-style-type: none"><li>• Area categories</li><li>• Best container display</li><li>• Best community garden</li><li>• Best edible garden</li></ul> <p>Housing Patch Managers and Housing Management Apprentices play an important role in identifying well-kept gardens, hanging baskets and tubs and are best placed to encourage tenants and leaseholders to take part.</p> <p>However, if you would like to nominate a garden please let us know by emailing <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a>, or by contacting the</p>	
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		<p>Housing Office to discuss how to make a nomination.</p> <p><b>Tenant Academy</b> Here are some of the courses we are offering to our residents in next couple of months:</p> <p><b>Grow your Confidence with Google</b> Thursday 16 May</p> <p><b>Grow, cook and play</b> Tuesday 28 May and Wednesday 29 May</p> <p><b>Face Painting Workshop</b> Wednesday 12 June</p> <p><b>Practical DIY workshop</b> Thursday 13 June</p> <p><b>Women in Construction Taster Workshops</b> Tuesday 25 June Tuesday 30 July Tuesday 27 August</p>	
4	<p>Tenant and Residents Associations updates</p>	<p><b>Lenton Fun day Festival, Saturday 8 June 12 – 4pm</b> - NCH are supporting the Residents group and partners to help put on this event for the community.</p> <p><b>Radford Summer Fun Day – Sunday 16 June</b></p> <p><b>Sutton House – Gardening Day with Windmill Community Garden</b></p> <p>Raised planters and hanging baskets to be installed – date TBC</p>	X

		<b>Community Coffee Mornings at Sutton House – dates TBC</b>	
5	Good news stories & positive publicity	<p>On 09 April 2019 Nottinghamshire Fire and Rescue (NFRS) carried out an audit at Pine View. The staff including the Housing Patch Manager participated in the audit and NFRS praised both the work carried out to combat the issues with parking on site and future planned works.</p> <p>On 17 April staff from the Radford Office took part in a big spring clean on Clifford and Holden street. Litter picking was carried out by staff with support from our Estates and Caretaking Team and food was provided to those who took part. We also took this an opportunity to increase engagement with residents, and residents did come out to join in and we promoted the street and block champ opportunities to them in addition to other ways to get involved.</p> <p>Nottingham City Homes RP are in the process of acquiring 14 properties (12 x 2 bed houses and 2 x 3 bed houses) from Avant Homes at its development at Martins Reach, Wollaton. The first of the properties will be due to be handed over in early June with completion toward the end of the year.</p>	X