

OVERVIEW AND SCRUTINY COMMITTEE
3 JULY 2019
COLLEAGUE SATISFACTION SURVEY
REPORT OF HEAD OF LEGAL AND GOVERNANCE

1 Purpose

- 1.1 To review the results of the latest Colleague Satisfaction Survey for Nottingham City Council colleagues.

2 Action required

- 2.1 Councillors are asked to review the information provided, ask questions of colleague attending if appropriate, and make recommendations for further scrutiny as necessary.

3 Background information

- 3.1 The latest Colleague Opinion Survey ran from 1 October until 16 November 2018.
- 3.2 The Colleague Opinion Survey is the main way the Council can gauge feelings from colleagues on a mass basis and hear what they think. Information from these surveys is sent to relevant Directors, Heads of Service and, in teams larger than ten people, to managers. Relevant seniors colleagues are asked to take actions based on responses on an appropriate basis.
- 3.3 Sue Barsby (Internal Communications and Engagement Consultant), Lucy Lee (Head of Customer Services) and Gareth Sayers (Development and Change Manager) will be attending the meeting to update the Councillors on results, trends and further actions arising from the latest survey.

4 List of attached information

- 4.1 Briefing on the results of the latest Colleague Satisfaction Survey.

5 Background papers, other than published works or those disclosing exempt or confidential information

- 5.1 None.

6 Published documents referred to in compiling this report

- 6.1 None.

7 Wards affected

7.1 None.

8 Contact information

8.1 Zena West, Senior Governance Officer
zena.west@nottinghamcity.gov.uk
0115 876 4305