

Theme	Mentions	Theme	Mentions
Happy	45	Lighting	5
Cleanliness	36	Selective licensing	5
Parking	32	Traffic	5
Unhappy	26	Waste money	5
Bins	22	Equalities	4
Council tax	21	Nuisance neighbours	4
Police	17	Pot holes	4
Do a good job despite the budget	12	Recycling centre	4
Safety	12	Benefits/Struggling	4
Trees	9	Drugs	3
Children activities	8	Fences	3
Communication	8	Health services	3
customer service	8	Older people activities	3
Pavements	8	Cycle paths	2
Buses	7	Empty properties	2
Children	7	Gritting	2
Repairs	7	Library	2
Homelessness	6	Promotion	2
Maintenance	6	Road bumps	2
Schools	6	Brexit	1
Housing	5	Cheaper activities	1
Contacting the council	5	Merger	1
Fly tipping	5	Parking costs	1

NB Themes do not sum to the total as respondents could identify multiple services - all respondents