

## WOLLATON & LENTON ABBEY AREA COMMITTEE 2ND JUNE 2014

<b>Title of paper:</b>	<b>WARD PERFORMANCE REPORTS</b>	
<b>Director(s)/ Corporate Director(s):</b>	Andy Vaughan Strategic Director of Commercial & Neighbourhood Services	<b>Wards affected:</b> Wollaton East And Lenton Abbey & Wollaton West
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<b>Relevant Council Plan Strategic Priority:</b>		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities;</li> <li>• Community engagement;</li> <li>• Finance;</li> <li>• Safer theme – Crime and anti-social behaviour (ASB);</li> <li>• Neighbourhood theme – Cleansing and Environmental issues;</li> <li>• Working theme – unemployment rates;</li> <li>• Housing;</li> <li>• Community Protection;</li> </ul>		

- Fire;
- Health Theme – local health priorities.

### Recommendation(s):

1	Area Committee note and comment on the Ward Performance reports for quarter 4 2013/14
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## 1. **REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## 2. **BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team’s Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

### **Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey**

**Crime:** During April – June 2014 (compared with April – June 2013) all crime in the Wollaton East and Lenton Abbey Ward decreased by -5% (-7 crimes) but there was an increase in thefts of 7 incidents with the majority being of bikes from the University. Dwelling burglary increased by 3 incidents during April – June 2014 for the same period in 2013. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is a reduction in violence for the ward Year to Date.

Total number of crimes across both beats: for April, May and June 2014 is 76.

**Breakdown:**

<b>Wollaton East &amp; Lenton Abbey Ward Crimes</b>	<b>April 2014</b>	<b>May 2014</b>	<b>June 2014</b>
<b>Burglary Dwelling</b>	<b>Total 5</b> Hillside 4 Uni Park & LA 1	<b>Total 4</b> Uni Park & LA 1 Hillside 3	<b>Total 8</b> Uni Park & LA 5 Hillside 3
<b>Burglary Other</b>	<b>Total 0</b> Hillside 0 Uni Park & LA 0	<b>Total 1</b> Uni Park & LA 1 Hillside 0	<b>Total 1</b> Uni Park & LA 0 Hillside 1
<b>Theft of or from motor vehicle</b>	<b>Total 0</b> Hillside 0 Uni Park & LA 0	<b>Total 2</b> Uni Park & LA 0 Hillside 2	<b>Total 1</b> Uni Park & LA 1 Hillside 0
<b>Criminal Damage</b>	<b>Total 5</b> Hillside 2 Uni Park & LA 3	<b>Total 2</b> Uni Park & LA 1 Hillside 1	<b>Total 6</b> Uni Park & LA 2 Hillside 4
<b>ASB reported incidents</b>	<b>Total 15</b> Hillside 5 Uni Park & LA 10	<b>Total 10</b> Uni Park & LA 6 Hillside 4	<b>Total 16</b> Uni Park & LA 9 Hillside 7

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In July 2014.

**ASB:** During April - June 2014 (compared with April - June 2013) ASB decreased by -16\*% by 7 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

**Domestic Violence Crimes:** 5 incidences for 2014-2015 YTD with a decrease of -20 (-80%) from previous year to date.

**Fire:** Even though incidents of Fire are low in the ward with 1 Primary or Secondary fires in the quarter. With the Ward Year to Date ranking the 2<sup>nd</sup> for All Fires with 1 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

**Community Protection:** There were 1 Caution for Environmental Issues, 2 Notices were issued (1 for ASB) and no Fixed Penalty Notice (FPN) data available.

**Cleanliness** of the Ward has decreased from the previous quarter and to just above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been an

increase across all areas for the same quarter April - June in comparison with April - June 2013. With **Graffiti** increasing across the Ward with 29 incidents in April - June 2014. **Fly Tipping** across the Ward in April - June 2014 slightly increased with 21 incidents. **Dog Fouling** across the Ward in April - June 2014 increased with 43 incidents. However there have been no real issues raised with the End of Year Student Clean Up Campaigns which have proved very effective in the ward.

**Unemployment:** Is increasingly falling for the WELA Ward with a decrease of 118 for the quarter being the lowest in the City. Hope Nottingham are rolling out their Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

**Housing:** The ward has a 3 star rating. There are currently 2 letting voids in 201/2015 with a decrease to 13 days in void to re-let time well above current targets. There are no empty properties awaiting de-commissioning in the Ward. 99% of rent charged has been collected which is excellent. 96% of repairs have been completed on target with tenant satisfaction of 8.8. 0.71% of tenancies had to be ended by eviction

**Health:** Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering gentle exercise and a variety of dance classes with various partners.

#### **Key Successes:**

**Lenton Abbey Park Bowling Green Development Community Consultation** – Initial results giving valuable insight into additional suggestions and improvements to the development of the park have been analysed and will be discussed by Ward Councillors, NDO and LARA with Parks and Open Spaces to plan a way forward. The Park has continued to win Green Flag status again this year.

**Contaminated Bins Day Of Action in Lenton Abbey as part of the Nottingham Keeping It Clean Campaign** to address some of the longstanding issues with particular properties on Romilay and Arden Close .– This was a very successful partnership with Locality Management, NCH, Waste Advisers and Community Protection working to reinforce recycling and cleansing messages and promote changes in behaviours and use of Bulky Waste collections.

**Lenton Abbey Residents Association** – extremely successful Neighbourhood Community event and AGM on Saturday 17<sup>th</sup> May with Locality Management working with LARA and NCH involving many partners including Sustrans, Neighbourhood Watch, Afterschool Club, neighbourhood Police Beat Team where Parks and Open Spaces extended their community consultation on Highfields Park Lottery bid. 5 new LARA management committee members were recruited at the AGM and new members joined Lenton Abbey Residents Association. At subsequent LARA meetings there has been renewed interest in local Neighbourhood Watch schemes.

**Lenton Abbey Fun Day – Saturday 5<sup>th</sup> July** with excellent weather and fantastic support from all the diverse local communities in Lenton Abbey and further afield the Fun Day was attended by over 300 people with a wide variety of stalls, children's and young people's play and sports activities, urban street art workshops for young people, performances, displays, community consultation and information stalls from a wide variety of VCS, community and charity partners. With support from WELA NDO, LAFFDA, all community volunteers were able to secure additional external funding to support the delivery of the event.

**Neighbourhood Transformation Plans** – detailed Action Plans on alleyways and old allotment sites in Lenton Abbey are currently being developed and implemented with Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Allotments Service and Community Payback partners. These Action Plans and Gateway To Nottingham Plans have also been drawn up and will be monitored through the Neighbourhood Action Team meetings.

**Farndon Green Fun Day on Friday 8<sup>th</sup> August** following the success of last year's event has been organised by WELA NDO with stalls, children's and young people's play activities, urban street art workshops for young people, community consultation on Sutton Passeys Crescent Play Area, parking schemes and Ring Road Improvement Planting schemes and information stalls from a wide variety of VCS, community and charity partners.

**Summer Youth Programme-** has been organised with voluntary and community sector partners Pythian Club and SEND Project with support from voluntary community providers with sessions throughout August in Lenton Abbey and Wollaton Park estate to complement the Family and Community Team programme of trips and activities.

**Area Capital and Public Realm Funds –** Fencing and gating agreed at the last Area 7 Committee in February are now installed. New signage, fencing/ gating and new tree planting are currently being planned.

**Issues:**

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey is having an impact with effective enforcement which has stopped people from parking on the grass verges in the restricted zone on Woodside Road. This will stop further damage to the grass verges. Further detailed scoping and development work, review and problem solving is taking place with Locality Management leading discussions with Traffic Management and Highway Services consulting with NCH and other partners to formulate proposals for possible further Phases of the TRO and works in Lenton Abbey.

A new Residential Parking Scheme in Wollaton Park estate is currently being taken forward with signage starting to be installed in August 2014.

Burglary and cycle theft have increased over the last 6 months but the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

**Events:**

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

**The NAT (Neighbourhood Action Team)** which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and

back into Allotment use. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been strengthened with Social Landlords.

**Ward: Wollaton West NDO: Lylse-Anne Renwick**

**Crime:** Wollaton West is currently showing the most significant percentage increase year to date in both Crime and ASB across not only Central Locality but the whole Division.

During the months of April, May and June Wollaton West has seen an increased in crime (65 crimes) in the last three months. Burglary Other continues to increase in the ward with a year to date increase of 34 offences. This category is the highest volume offences for the year to date, which is very unusual. The majority of offences are occurring overnight or in the early hours of the morning and the main targeted items are bikes. Theft from Vehicle and Criminal Damage has also seen an increase. So far this year Theft from a motor vehicle account for 70% of vehicle offences. Of these offences 63% were from insecure vehicles.

Wollaton West has below average Crime Rates in all categories with the exception of Vehicle crime, where the ward currently has the second highest Crime Rate on the Division. The rate is for all crime types by rate (per 1000 of Population of the 20 wards, figures are year to date 2013/14.

**Breakdown:**

Wollaton West statistic: For the period April 2014 – July 2014 Wollaton West has seen a decrease in burglary dwelling from the period of October 2013 – December 2013, but and increase in burglary other 9/19 and criminal damage 14/20.

**Breakdown:**

	<b>April 2014</b>	<b>May 2014</b>	<b>June 2014</b>	<b>July 2014</b>
<b>Attempt Burglary Dwelling</b>	0	0	0	0
<b>Burglary Dwelling</b>	0	3	2	2
<b>Burglary Other (Shed, Garage, Shop etc)</b>	12	9	9	3
<b>Theft From Vehicle</b>	8	4	9	9
<b>Theft of vehicle</b>	0	0	1	0
<b>Criminal damage</b>	0	6	2	2

**NB:** This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in July 2014.

**Cleanliness Index:** The neighbourhood as clean as the City Centre is the benchmark target on cleanliness is to achieve 86%. Wollaton West Ward has seen a reduction in the cleanliness index score over the last period it is 88% which is above the average of the City Centre.

**Graffiti:** 4 incidents reported a decrease of 1.

**Fly Tipping:** Fly tipping has decreased again in the last three months, 4 incidents a decrease of 2.

**Dog Fouling:** The Ward has seen an increase in dog fouling, 24 incidents reported this could be due to the recent campaign 'See it Report it', but this situation is being closely monitored by the NAT (Neighbourhood Action Team).

**Unemployment Rate:** Wollaton West employment figures remain the same. The ward is ranked 18 out of the 20 wards for unemployment in the city.

**Community Protection:** In June there was 1 suspended possession order for prostitution issued.

**Fire:** The fire figures are low in the Wollaton West Ward, there has only been 4 fires in the ward year to date, 2014.

**Key Successes: Wollaton Park Play Area** - The new children's play area at Wollaton Park was officially opened by Councillor Dave Trimble, Portfolio Holder for Leisure and Culture at Nottingham City Council, on Friday 27 June at 12pm. Pupils from Fernwood School, Middleton Primary & Nursery School attended, along with a live Samba band. There were also representatives from WREN, Eibe Play, Veolia, Area 7 Community Representative and colleagues to name but a few.

The new £255,000 play area is situated near the main entrance to Wollaton Park, opposite the lower car park. Equipment includes climbing frames, a five metre long slide, swings, a large roundabout, zip wire, see-saw and natural play objects including earth mounds, logs and tree stumps. Even though the weather wasn't ideal it didn't seem to stop all the kids enjoying themselves. Residents and visitors are very pleased with the park, a comment from a resident "Wollaton Park is one of Nottingham's iconic landmarks, It attracts thousands of visitors a year who come to Wollaton Hall and the new Play Area is befitting of the Park". The new play area in Wollaton Park will enhance what is already a very popular park with children and their families, just in time for the school summer holidays.

**Crime Prevention Road Show** - The first of the Ward Crime Prevention Road Shows was held on Friday 4<sup>th</sup> July, outside the Bramcote Lane Shops, the event was supported by the Police, Crime Prevention Team and the NDO, Locality Management. The event was a huge success with several residents attending the road show. Several shed alarms and window alarms were distributed to residents (the alarms were funded by the Ward Councillors). There was also crime prevention advice relayed to residents by the Crime Prevention Team and residents were persuaded to sign up to the Police Alert scheme which would keep them informed of incidents that occur in the ward together with updated crime prevention measures. The next road show will be delivered on the 29<sup>th</sup> July at the outside the Crown Island Shops, Wollaton Road.

**Wollaton West Youth Café** – The Wollaton West Youth Café which is now in its second month has been tremendously successful. The café has seen a number of young people attending every Saturday and Sunday evening. The young people look forward to attending

the café. It is a place for the young people who are not old enough to go to be pub but would like a place of there own to hang out on a Saturday and Sunday evening. Excellent partnership working with the two churches, Kingswood Methodist Church and St Leonards Church together with the NDO, Locality Management and Ward Councillors.

**Issues:** Ongoing issues with parking around the Wollaton Park Area due to citizens not using the car parking area in the park. Councillor Battlemuch is meeting with Senior Traffic Officers to look at ways of resolving the issue. Wollaton West Ward has recently seen an increase in burglary dwelling and theft from cars but the Neighbourhood Police Beat Team together with the NDO are working hard to resolve the problem, for example, organising Crime Prevention Road Shows in the Ward, deploying the capture car around the ward and writing to residents informing them of prevention measures to keep themselves and their property safe.

**Events:** A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group Meeting, Local Area Group meetings and Wollaton West Youth Café continues to be a success.

**NAT's (Neighbourhood Action Team):** - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are dog fouling, crime and parking.

### **3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None

### **4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

4.1 None

### **5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

5.1 None

### **6. EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

### **7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report



**8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None