



## NCH update report – Appendix 1

Date: December 2019

Presented by: Nicky Brake & Dan Pickard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>The Decent Neighbourhoods team are in the final stages of the current Duchess Gardens neighbourhood regeneration. We are now considering further works at Duchess Gardens in a bid to complete the generation in this area of the ward.</p> <p>The Decent Neighbourhoods team are also scoping out works on the Snapewood estate to commence some much needed regeneration in this part of the ward.</p> <p>We are asking area committee for approval of the Bulwell Forest environmental budget to contribute towards the major fencing scheme that we are proposing to the Highbury Walk and Deptford Crescent areas.</p> <p>We are delivering works to NCH Properties only and naturally the maintenance for these works will then fall in line with NCH’s obligations as per the tenancy agreement.</p> <p>Leiston Gardens – Bestwood</p> <p>The Decent Neighbourhoods Team are delivering works to the Leiston Gardens flats to improve the boundary treatments and maximise security,</p> <p>We are delivering works to NCH Properties only and naturally the maintenance for these works will then fall in line with NCH’s obligations as per the tenancy agreement.</p>	Information

2	Area Regeneration and Environmental Issues	<p><b>100 Years 100 Trees</b></p> <p>In celebration of the centenary year of housing NCH are planting trees in 10 sites across the city. A number of local planting events are due take place on National Planting Week. In Bulwell there are 10 trees that will be planted at Hazelhurst Gardens.</p> <p><b>New build development – Marlstones</b></p> <p>The project is due to reach completion in mid-November. NCH will be holding a launch event and have invited local partners and residents to participate in filling a time capsule with items of local and historical interest.</p> <p>TCIM met with local Cllrs and NDO to progress the time capsule project for Knight’s Close – Cllrs are very supportive of the scheme and are contributing to the capsule. TCIM has engaged with local partners, schools and residents and carried out consultation for both new build schemes – Knight’s Close and Marlstones in readiness for the capsule burials in December (dates tbc).</p>	Information
3	Key messages from the Tenant and Leasehold Involvement	<p><b>Best Garden Competition</b></p> <p>The awards ceremony of the annual best garden competition is due to be held at the council house on 7<sup>th</sup> November 2019. Our involved residents have recently been judging this year’s competition. .</p> <p>For over 90 years, Nottingham residents have competed in the city’s Best Garden Competition. Still as popular today as it ever was, the competition has named its winning residents and groups for 2019. Now run by Nottingham City Homes, the awards began in the late twenties to encourage the city’s residents to create fantastic gardens, enhance their neighbourhood, and build a real sense of community spirit - not to mention a bit of healthy competition. This long standing competition has extra special significance this year as Nottingham City Homes celebrates 100 years of council housing, with the Garden competition a real example of</p>	X

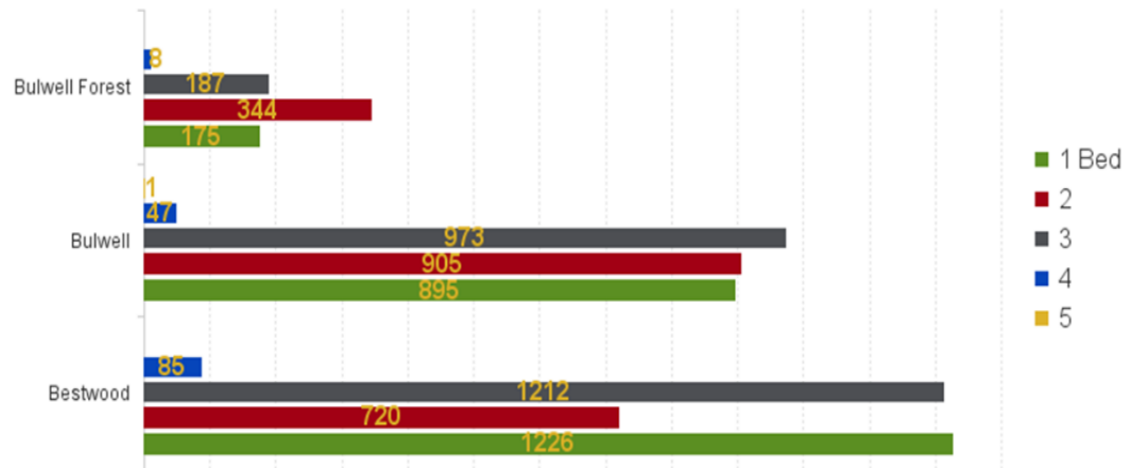
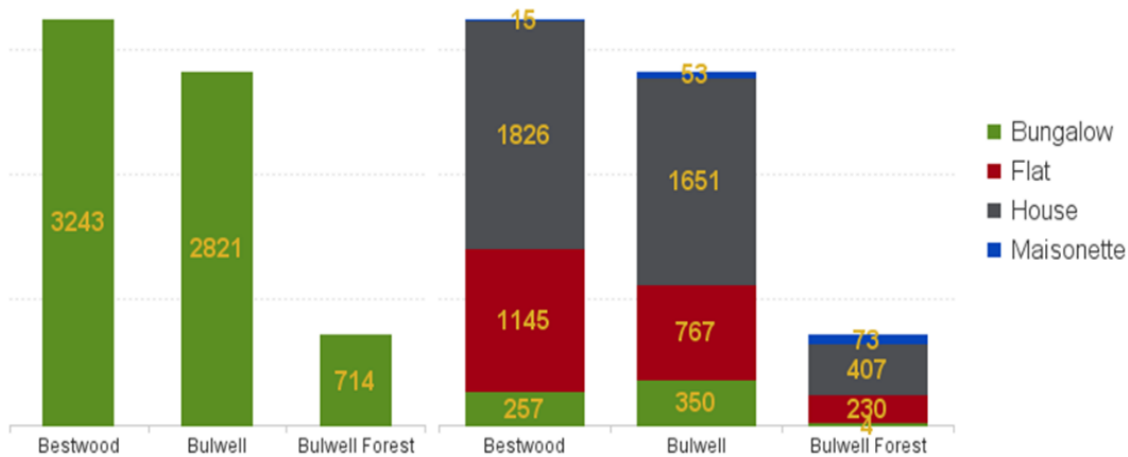
	<p>Nottingham City Homes' residents taking pride in their homes. To celebrate guests were treated to a display of vintage trophies, dated back to as far as 1928.</p> <p>This year's categories were judged by a team from Nottingham City Homes, tenant estate inspectors and gardening expert, John Stirland. John has supported the competition for many years, judging the winner of the 'champion of champions' Special Cup - the competition's most prestigious award.</p> <p>This year's winners of area and specialist categories include:</p> <ul style="list-style-type: none"><li>• Best Community Garden - Hazelhurst Gardens</li><li>• Best Edible Garden - Mr Adnan Chamam Al Jalam and Mrs Fatmeh Odah</li><li>• Best Container Display - Mr and Mrs Trueman</li><li>• Wollaton, Meadows and Lenton - Michael and Katrina Cordon</li><li>• Sherwood, Berridge and Basford - Mrs Mclaughlin</li><li>• Radford, Castle, Hyson Green and Arboretum - Josephine and Michael Glenn</li><li>• Bulwell and Bestwood - Ivor Beasley</li><li>• St Ann's, Dales and Mapperley - Rita Coakley</li><li>• Aspley and Bilborough - Michael Philip Ryan</li><li>• Clifton - Stephen Jennings</li></ul> <p>The Special Cup finalists and winners are:</p> <ul style="list-style-type: none"><li>• Special Cup Winner - Mervyn James</li><li>• Special Cup 2nd Prize - Jeffrey and Elizabeth Holland</li><li>• Special Cup 3rd Prize - Nigel Flemming</li></ul> <p>Ivor Beasley, the area winner for Bestwood and Bulwell said: "I'm delighted to be the area winner for Bestwood and Bulwell. There were some really beautiful gardens that were shortlisted and to be named this year's winner, makes me feel very proud.</p> <p>"I've always had a passion for gardening and it's great to have my hard work recognized. But more than that, I hope it inspires others in my local community to look after and take pride in their own gardens."</p> <p>Nick Murphy, Chief Executive of Nottingham City Homes, said: "This year's awards take place during a time of great significance for council housing, with 2019 marking the centenary of the Housing and Planning Act.</p> <p>"As new council houses were built so were new council initiatives such as the Nottingham Housing Estates Garden Competition, which was first run by the City Council from the late 20's to encourage local pride and community spirit. That means that this competition has been running in Nottingham for almost as long as we've had council housing.</p>	
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		<p>“This competition has stood the test of time and it is fantastic to see the enthusiasm residents still show across the city, from passionate gardeners to those managing the communal gardens in independent living schemes”</p> <p>Also at the awards, there was an exhibition showing how council housing has changed in the last 100 years and images from past garden competitions.</p> <p><b>Tenant and Leaseholder Awards 2020</b></p> <p>NCH’s annual Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. A number of excellent nominations have been received. The deadline for submission is 29<sup>th</sup> November 2019. NCH is encouraging nominations from residents and partners.</p>	
4	Tenant and Residents Associations updates	<p>Hart wish to have input into the launch event of the new build development Marlstones and are interested in contributing items of local and historical interest.</p> <p>Crabtree Community Centre – 8 young people from the estate are participating in a 6 week ‘Build a Bike’ course delivered by Ride Wise from 14<sup>th</sup> to 25<sup>th</sup> November 2019.</p> <p>Bulwell Forest – local Councillors are planning to hold a family fun day on Colston Green in May 2019. NCH will support the event with funding.</p>	X
5		Area Performance Report below	

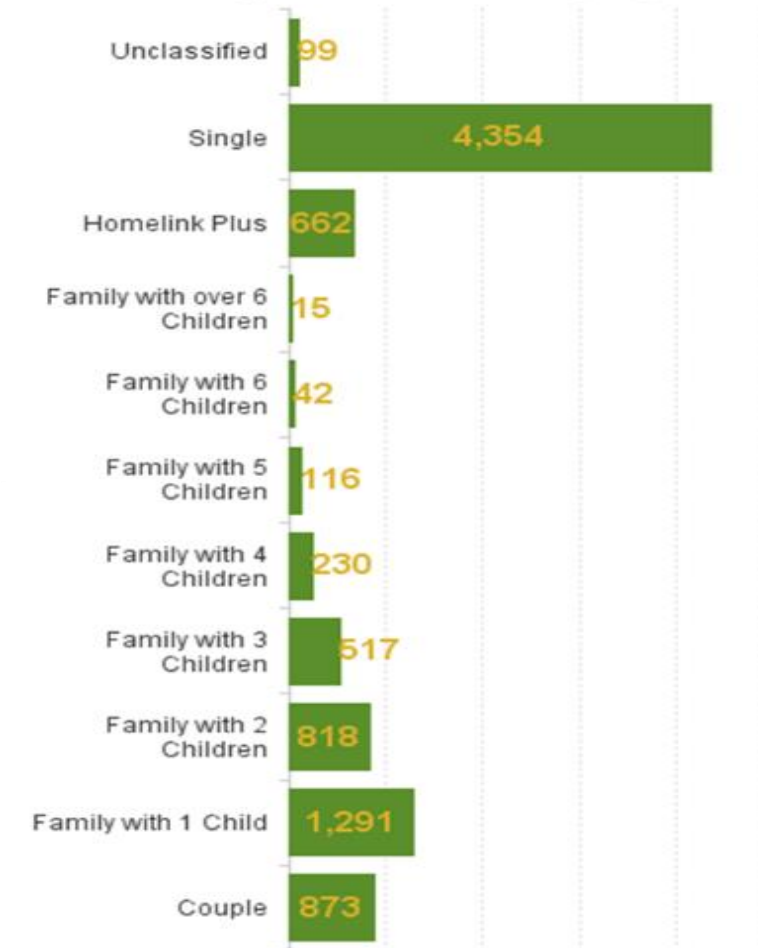
# AREA COMMITTEE REPORT – BESTWOOD, BULWELL AND BULWELL FOREST (ARPIL-OCTOBER 2019)

## APPENDIX 2

### HEADLINE DATA

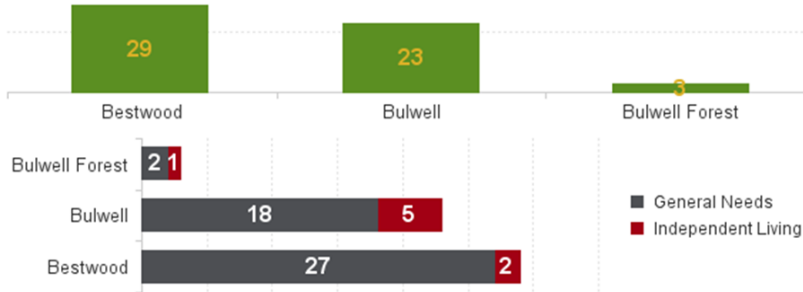


### Household types on the housing register



## LETTINGS AND RELOCATION SUPPORT

The number of voids available to let

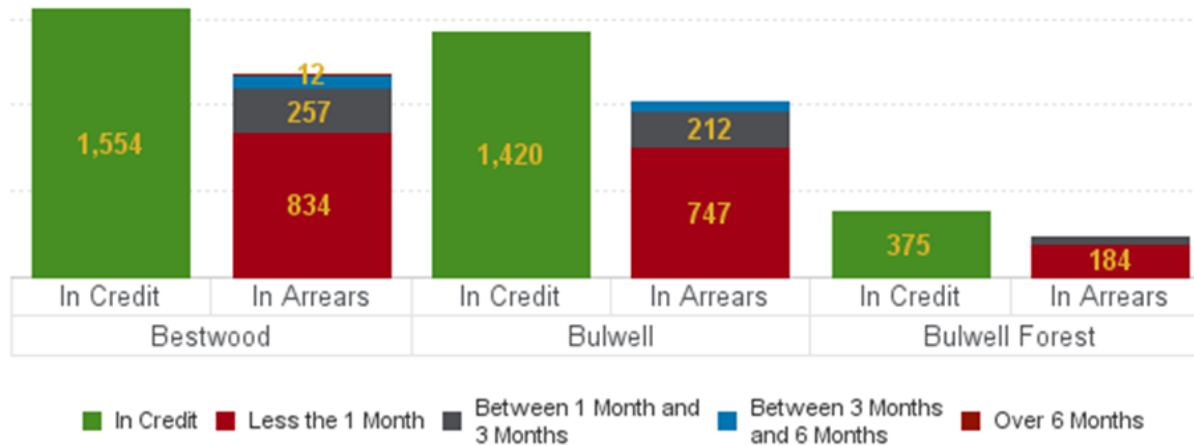


The average void relet time between 01-Apr-2019 and 04-Nov-2019

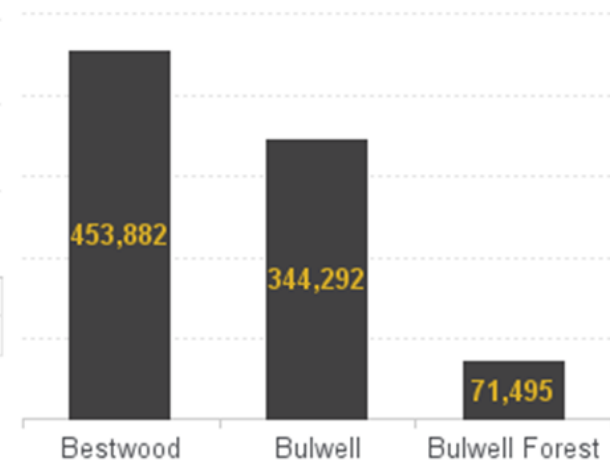
Area	Ave no. of days to let a property	Number of Voids let in the period
Bestwood	23.81	91
Bulwell Forest	51.64	14
Bulwell	33.34	68

## HOUSING INCOME MANAGEMENT

Rent accounts in credit/arrears

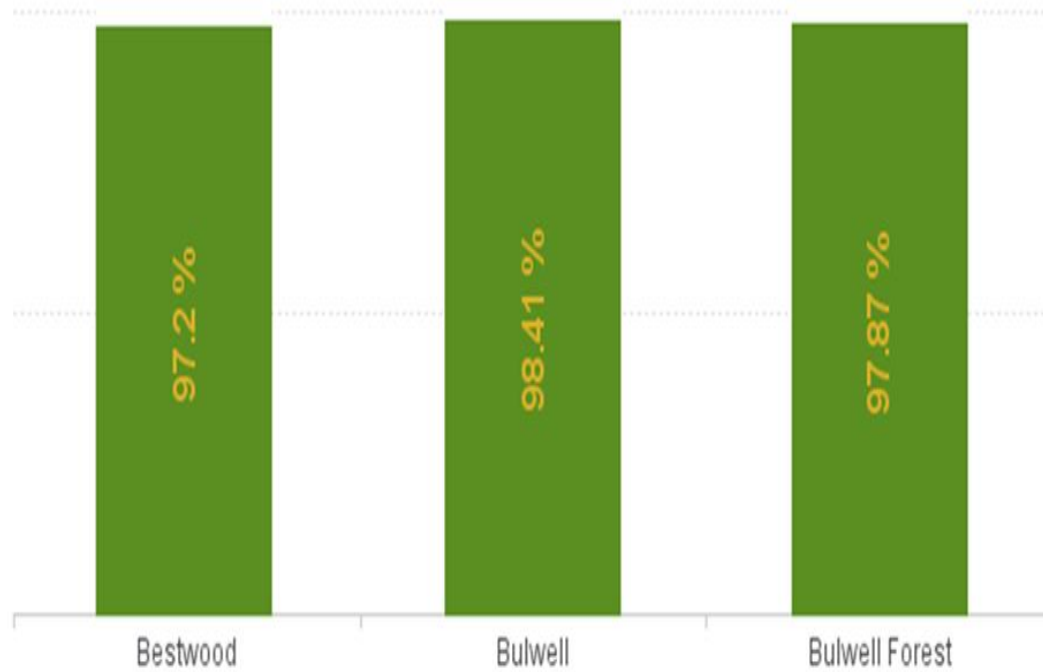


Value of current arrears (£)

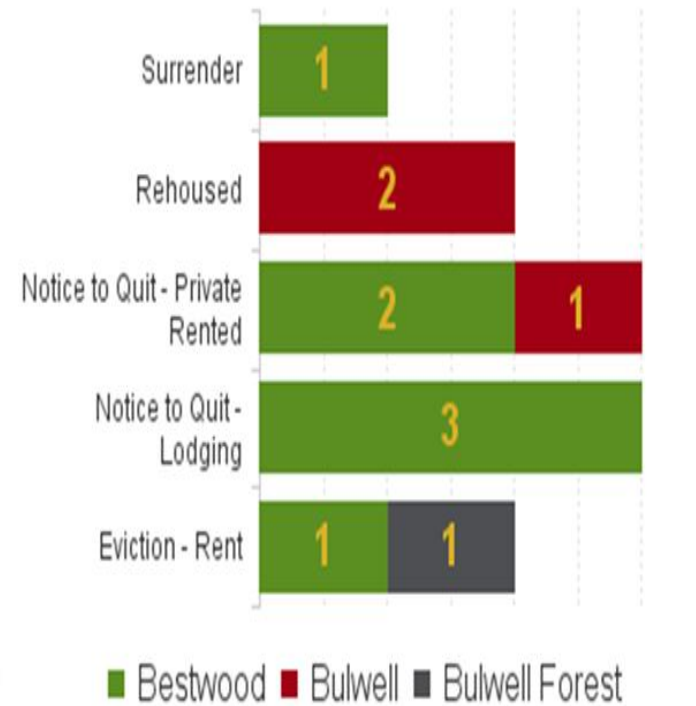


## NEW TENANCY SUSTAINMENT

New Tenancies Sustained which started between 30/10/2017 & 30-10-2018 00:00:00 (sustainment is judged by the tenancy lasting more than 12 months).



Termination reason of non-sustained tenancy in period

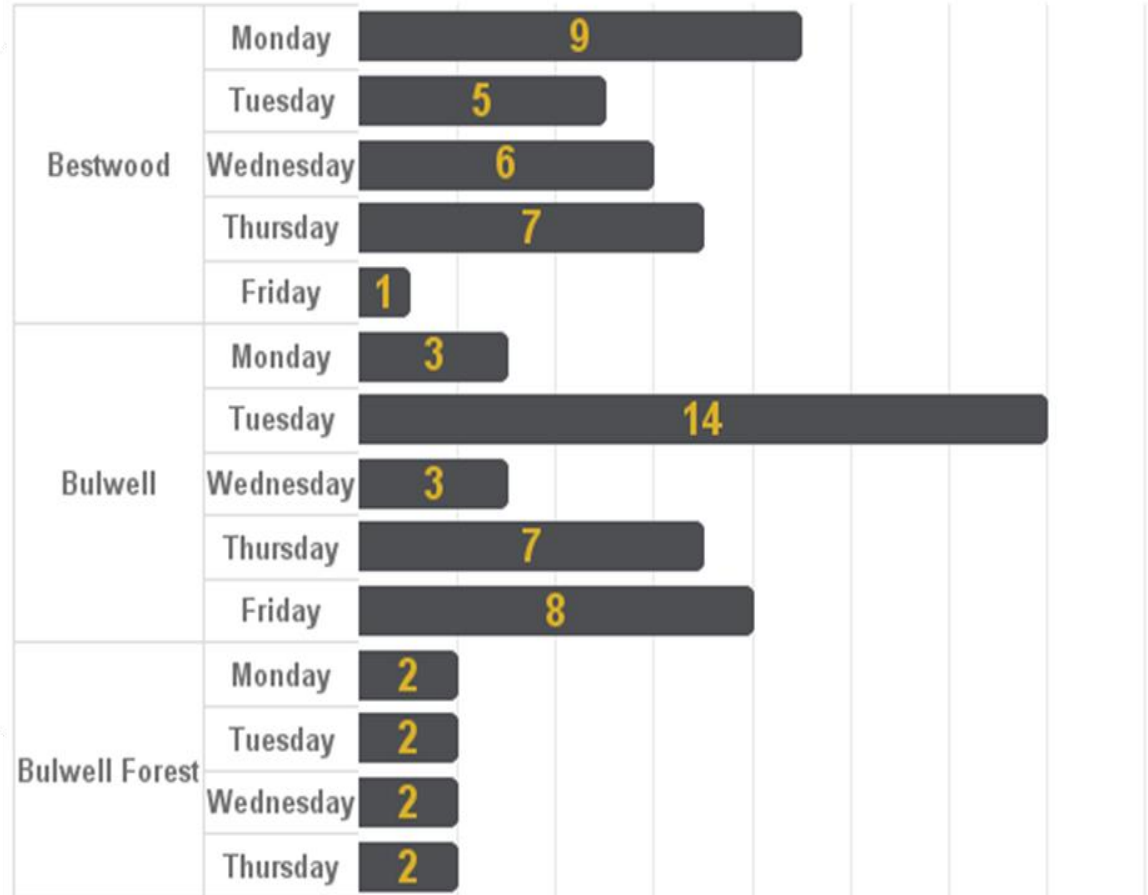


## REPAIRS AND MAINTENANCE

The number of responsive repair appointments between 01/04/2019 and 30/09/2019



The number of missed appointments



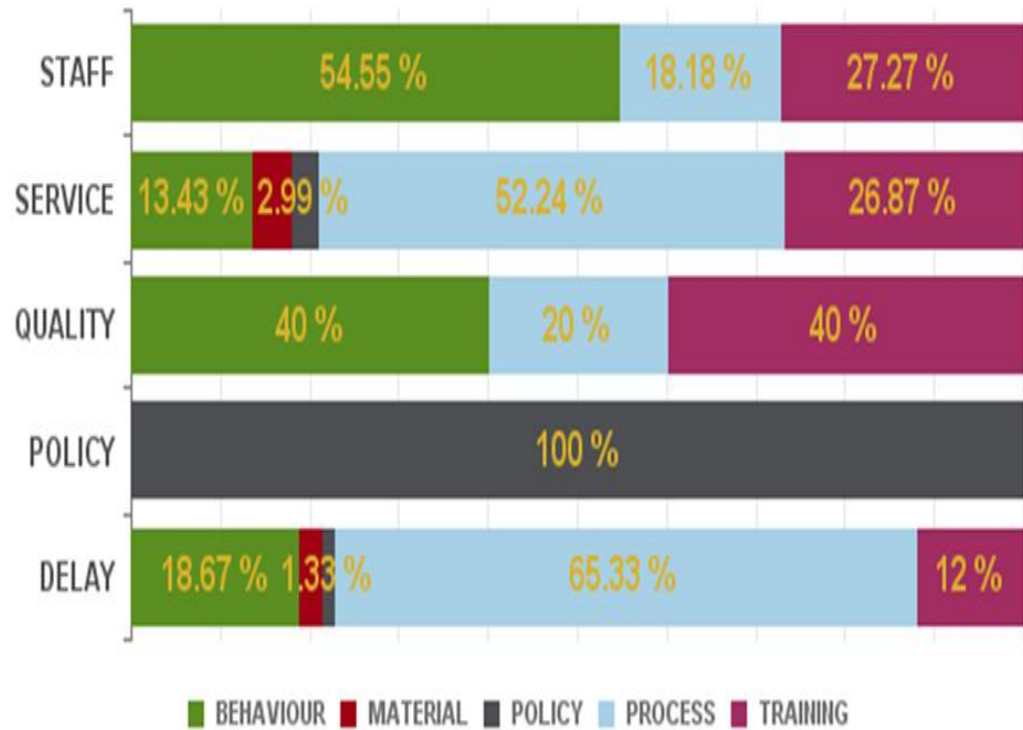


# CUSTOMER INSIGHT

Complaints reasons between 01/04/2019 and 30/10/2019



Learning Outcome



## ANTI-SOCIAL BEHAVIOUR

AC	Bestwood, Bulwell and Bulwell Forest
Ward	(All)
<b>Row Labels</b>	<b>Sum of Number_Of_Cases</b>
Criminal Behaviour / Crime	8
Domestic Abuse	9
Drugs / Substance Misuse / Drug Dealing	16
Garden Nuisance	30
Hate-Related Incidents	9
Litter / Rubbish / Fly-Tipping	3
Misuse of Communal Area or Loitering	6
Noise	34
Pets and Animal Nuisance	3
Physical Violence	17
Staff abuse	4
Tenancy Fraud (TFI'S ONLY)	19
Vandalism and Damage to Property	2
Verbal / Harassment / Intimidation / Threatening	42
<b>Grand Total</b>	<b>202</b>

ASB Cases Received 01 April 2019 - 31 October 2019

